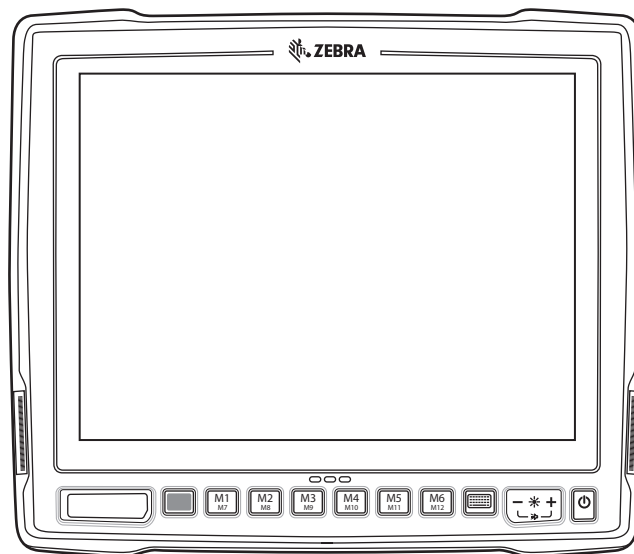




# VC80



## Vehicle-Mount Computer

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## User Guide





# **VC80 USER GUIDE**

MN002384A01

Rev. A

January 2016

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## Revision History

Changes to the original guide are listed below:

Change	Date	Description
Rev A	01/2016	Initial release.

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# ABOUT THIS GUIDE

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## Introduction

This guide provides instructions for setting up, operating, configuring, and maintaining the VC80 vehicle-mount computer.



*NOTE* Screens and windows pictured in this guide are samples and can differ from actual screens.



***WARNING!*** Before transporting, assembling, and starting the computer, please read this manual carefully and follow all the safety guidelines and requirements.

---

## Configurations

The VC80 offers different configurations to suit various work requirements. Some of the configuration options include:

- Intel E3825 Dual Core, 1.33 GHz, 1 MB Cache, 2 GB RAM
- Intel E3845 Quad Core, 1.91 GHz, 2 MB Cache, 4 GB RAM
- SSD (32 GB or 64 GB)
- Sunlight Readable Display
- Internal Antenna
- External Antenna
- Freezer Condensing
- Windows Embedded Standard 7
- Windows 7 Professional for Embedded Systems
- Basic I/O
- CanBus
- Ethernet

✓ **NOTE** For detailed configuration and part number information, contact your Zebra representative.

---

## Chapter Descriptions

Topics covered in this guide are as follows:

- [Chapter 1, Getting Started](#), provides information on safety guidelines and initial VC80 setup.
- [Chapter 2, Installation](#), provides instructions on installing the VC80.
- [Chapter 3, Software](#), explains how to configure the VC80.
- [Chapter 4, Maintenance and Troubleshooting](#), includes instructions on cleaning the VC80 and provides troubleshooting solutions for potential problems during device operations.
- [Chapter 5, Accessories and Mounting](#), describes the accessories and mounting options available for the VC80.
- [Chapter 6, Scancode Map](#), provides information on the integrated scancode maps for the VC80.
- [Appendix A, Specifications](#), summarizes the device's intended operating environment and technical specifications.

---

## Notational Conventions

The following conventions are used in this document:

- *Italics* are used to highlight the following:
  - Chapters and sections in this guide
  - Related documents.
- **Bold** text is used to highlight the following:
  - Dialog box, window and screen names
  - Drop-down list and list box names
  - Check box and radio button names
  - Icons on a screen
  - Key names on a keypad
  - Button names on a screen.
- Bullets (•) indicate:
  - Action items
  - Lists of alternatives
  - Lists of required steps that are not necessarily sequential.
- Sequential lists (e.g., those that describe step-by-step procedures) appear as numbered lists.

---

## Related Documents and Software

The following document provides more information about the VC80 vehicle-mount computer.

- *VC80 Quick Reference Guide*, p/n MN002383Axx - includes VC80 setup information and regulatory information.

For the latest version of this guide and all guides, go to: <http://www.zebra.com/support>.

---

## Service Information

If you have a problem with your equipment, contact Zebra Customer Support for your region. Contact information is available at: <http://www.zebra.com/support>.

When contacting support, please have the following information available:

- Serial number of the unit
- Model number or product name
- Software type and version number.

Zebra responds to calls by email, telephone or fax within the time limits set forth in support agreements.

If your problem cannot be solved by Zebra Customer Support, you may need to return your equipment for servicing and will be given specific directions. Zebra is not responsible for any damages incurred during shipment if the approved shipping container is not used. Shipping the units improperly can possibly void the warranty.

If you purchased your Zebra business product from a Zebra business partner, contact that business partner for support.

# CHAPTER 1 GETTING STARTED

---

## Introduction

The VC80 is a rugged, vehicle mounted computer running Microsoft Windows Embedded Standard 7 and Windows Professional for Embedded Systems operating systems. Wireless communications are supported over a 802.11 WLAN network. The Bluetooth module supports Bluetooth printers and scanners. The VC80 can be used with or without an external keyboard. There are six programmable macro keys on the front bezel and when used with the Blue modifier key, provides six additional programmable keys.

The VC80 is intended for use in commercial and industrial applications with a focus on real time wireless data transactions with options suiting materials handling applications in warehouses, manufacturing facilities, ports, yards, and freezers.

---

## Unpacking



**WARNING!** Before operating the unit for the first time, carefully read [Safety on page 1-2](#).



**NOTE** Configure the computer before fastening it to machines or vehicles.

Carefully remove all protective material from the device and save the shipping container for later storage and shipping.

Inspect the equipment for damage. If any equipment is missing or damaged, contact the Zebra Support Center immediately. See [Service Information on page x](#) for contact information.

## Removing the Protective Film from the Display

The front display of the VC80 is protected during transport by a transparent film. This film should remain on the front display during assembly to avoid damage to the front display surface. Only remove the film once all of the assembly work has been completed.

---

## Safety

In order to prevent injury and damage, observe the following safety guidelines *prior to assembly and commissioning*. The VC80 is a multifunction terminal for stationary and mobile use in commercial environments such as, warehouses, manufacturing, yard/ports, and freezers. Different or extraordinary usage is not permitted. For resulting damage, the user/operator of the VC80 is solely responsible. This also applies to any changes that you make to the device. Compliance with the safety guidelines is particularly important for the proper use of this device. The manufacturer assumes no liability for any and all damages that can be attributed to non-compliance with these guidelines.

### Initial Operation Safety Considerations

- **Installation/Initial Operation** - Perform VC80 installation in accordance with [Chapter 2, Installation](#). Specifically, pay special attention to the various electrical potentials of the vehicle. Some vehicles have a chassis that is connected to one of the battery supply lines (DC+ or DC-), while most electrically-driven forklift vehicles have floating chassis, connected to neither DC+ or DC-. See [Wiring Vehicle Power to the VC80 on page 2-4](#) for required wiring of vehicle power and fusing for the VC80.
- **Risk of injury during transit or installation** - The unit can fall during transit or installation and cause injury. Always ensure that there are two persons available when installing or removing the device.
- **Ensure that no persons are injured in case the mounting bracket breaks** - The VC80 may not be installed in such a way that persons can be injured during a breaking of the mounting bracket (e.g. fatigue break). If the device is mounted in a place where people can be injured if the bracket breaks, apply appropriate safety measures (e.g. install a security cable in addition to the device bracket).

### Power Supply/Cable Safety

The main power cord shall comply with the national safety regulations of the country where the equipment is to be used.

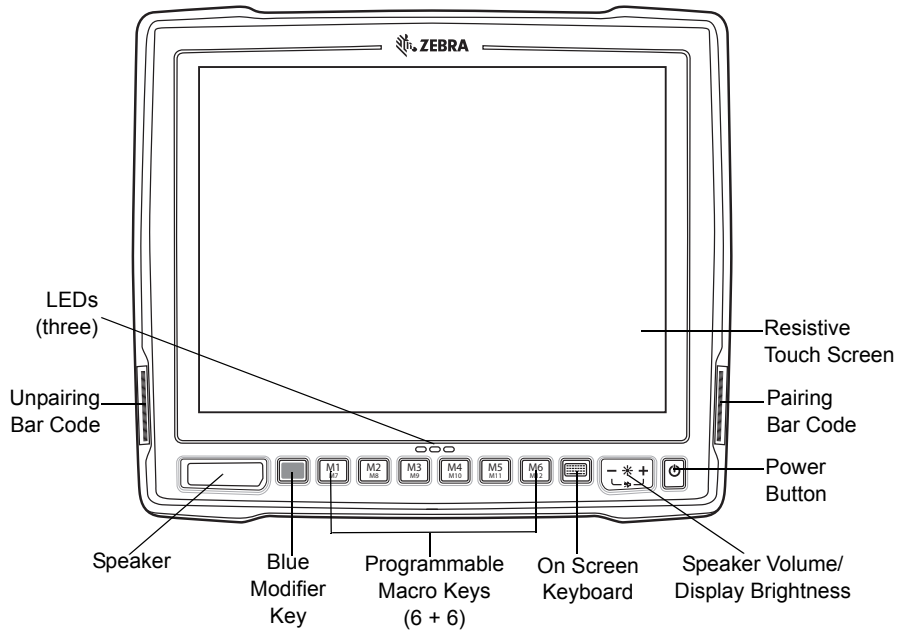
- **Operation in an emergency** - In case of an emergency (such as damage to the power cable or housing, or ingress of liquid or other foreign bodies), disconnect the device immediately from the power supply. Contact technical support staff at once.
- **Protection of the power supplies** - If, after replacement, the fuse fed by the internal power supply blows, send the device for servicing immediately.
- **Danger of electrocution when cleaning/servicing the device** - In order to avoid electrocution, always disconnect the VC80 from the power supply before cleaning or servicing the device.
- **Do not exceed maximum voltage when charging the vehicle battery** - While charging the vehicle battery, disconnect the VC80 from the battery or ensure that the maximum allowed input voltage of the VC80 is not exceeded.
- **Do not switch on devices with damaged cables or plugs** - Do not use the VC80 if a cable or plug is damaged. Replace damage parts immediately.
- **Do not connect or disconnect cables during storms** - Cables must never be connected or disconnected during an electrical storm.

### External Devices Safety

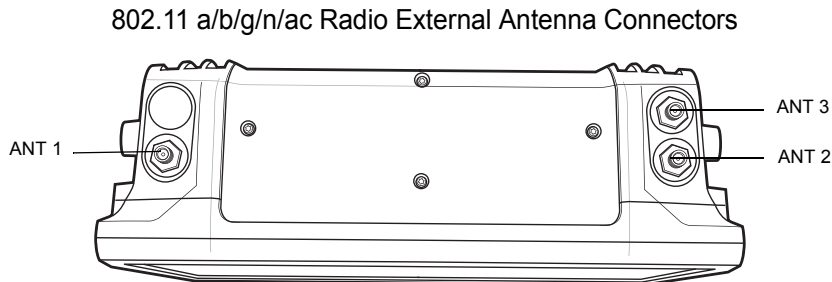
The use of additional wiring and other peripheral devices, which are not recommended or sold by the manufacturer, can result in fire, electrocution or personal injury.

- If a power supply is used, only use the power supply recommended by the manufacturer.
- Before connecting or disconnecting peripheral devices (exception: USB devices), disconnect the VC80 from the power supply to avoid serious damage to both the VC80 and the connected devices.

## VC80 Vehicle-Mount Computer Features



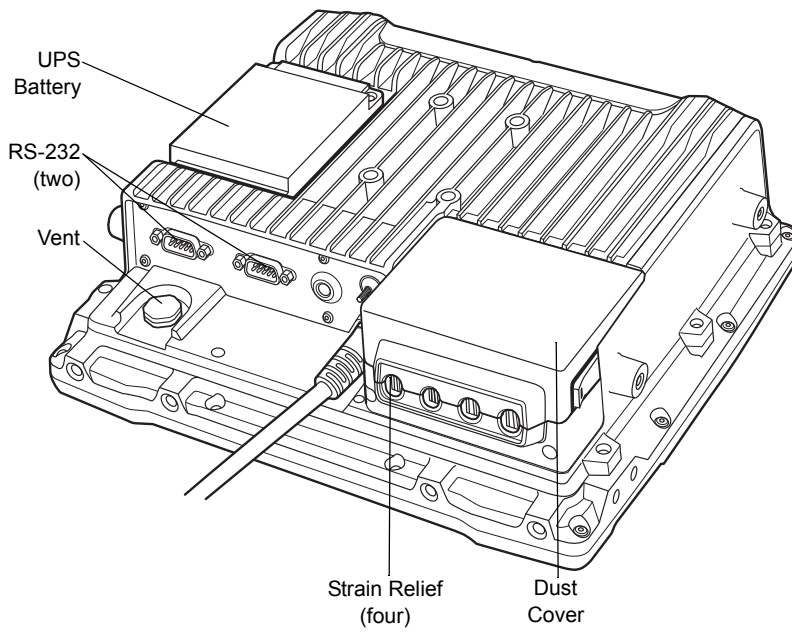
**Figure 1-1** VC80 Front View



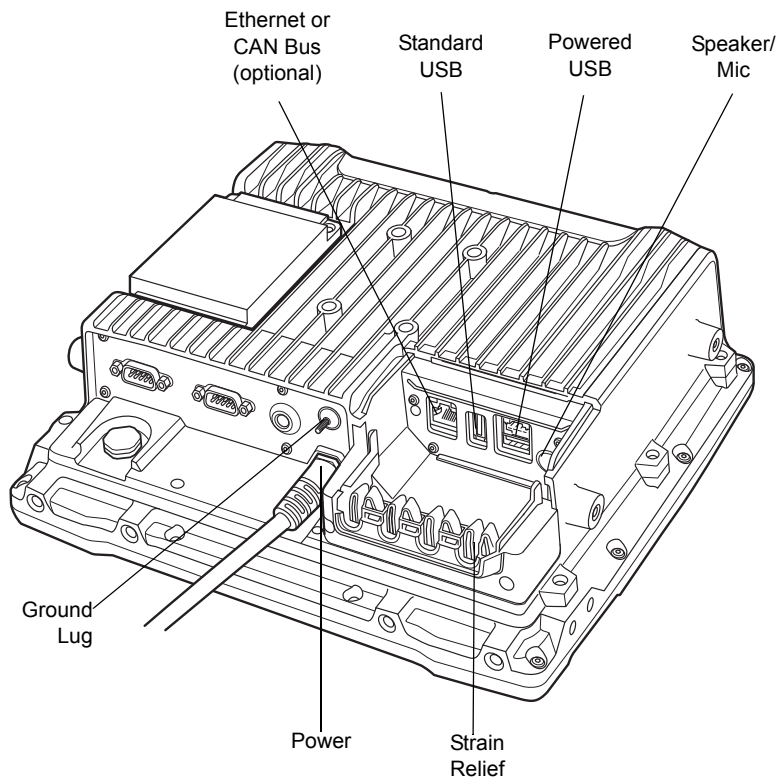
- ANT 1 - Reverse Polarity SMA Jack (WLAN) / External Main WiFi Antenna
- ANT 2 - Reverse Polarity SMA Jack (WLAN + BT) / External WiFi Diversity or MIMO Antenna
- ANT 3 - SMA Jack (GPS)

**Figure 1-2** VC80 Top View

✓ **NOTE** Antenna options are dependent on the VC80 configuration. Some configurations only have internal antennas while other configurations have two or more external antenna connectors. WiFi antennas are not shipped with the VC80 and must be ordered as a separate accessory.



**Figure 1-3** VC80 Back View with Dust Cover



**Figure 1-4** VC80 Back View without Dust Cover



## Front Keys and LED Indicators

The VC80 has the following front bezel keys and LEDs:

### Front Keys

**Table 1-1** VC80 Front Keys

Front	Function
<b>Power Keys</b>	
On/Off Button	Powers the VC80 On or Off. To reset the device, press and hold the On/Off button for at least seven seconds until the green LED changes to amber.
Speaker/Display	Speaker volume and display brightness adjustment button. Use the (-) sign to decrease volume/brightness and use the (+) to increase the volume/brightness.
Keyboard	Display on screen keyboard.
Blue Modifier Key	Modifies programmable macro keys allowing for an additional six programmable keys. Press the Blue Modifier key twice to lock the key on and to unlock, press the key once again.
Macro Keys Programmable	Six programmable macro keys. When used with the Blue modifier key, six additional programmable keys are provided. Keys may be mapped in the Control Panel by assigning scancodes (see <a href="#">Chapter 6, Scancode Map</a> ) or macro mapping with My-T-Soft.
<b>Bar Codes</b>	
Pairing Bar Code	Pair peripheral Bluetooth scanners to the VC80.
Unpairing Bar Code	Unpair peripheral Bluetooth scanners to the VC80.
<b>Speaker</b>	
Front Speaker	Located on front bezel.

## LED Indicators

Table 1-2 VC80 LED Indicators

Green/Amber LED	Red LED	Blue LED	Description
Off	Off	Off	No external power and the VC80 is not running on UPS.
Amber On	Off	Off	External power is available but the VC80 is not turned On (in shutdown or hibernate mode). The VC80 is ready to be turned on and is currently charging the UPS battery.
Green On	Off		External power is available and the VC80 is turned ON. The UPS battery is charging.
Green Flashing (50% Duty Cycle On at 500ms Period)			External power is removed. The VC80 is running on UPS battery power.
Green Flashing (25% Duty Cycle On at 4000ms Period)	Off	Off	The VC80 is in sleep mode.
Green On	Off	Off	Bezel keyboard keys: M1, M2, M3, M4, M5, M6
Green On	Off	On	Bezel keyboard keys: M7, M8, M9, M10, M11, M12
	Flashing Red (50% Duty Cycle On at 500ms Period)		Temperature related warning or error event in the system. Average of radio card and audio codec temperature readings is either $<-35^{\circ}\text{C}$ or $>+65^{\circ}\text{C}$ . No action is required if the OS is running. If the OS is in Sleep or Hibernate state, then the EC should switch the VC80 Off.
Off	On	Off	Warm up condition. The average of radio card and audio codec temperature readings is between $-35^{\circ}\text{C}$ and $0^{\circ}\text{C}$ . The OS is not running. The Power Button is disabled.



**NOTE** For fields in the above table without LED information, the LED can be On or Off dependent on user actions and ambient temperature.

## Configuring GPS

For VC80 configurations with GPS, see [GPS on page 3-31](#) for information on setting up and configuring the GPS with U-Center.

---

## Connecting External Devices

Disconnect the VC80 from the power supply before:

- Connecting or disconnecting external devices (e.g., scanner, keyboard).
- Connected to network.



**CAUTION** Turn on external peripheral devices with power supplies at the same time or after turning on the VC80. Ensure that the VC80 is adequately protected from power leakage caused by an external device.

---

## Powering Up the VC80

Power up the VC80 after connecting all of the devices.

To power up the VC80, connect to an appropriate power supply and press the **Power** button (see [Figure 1-1](#)) or the ignition signal.



**CAUTION** Make sure there is a suitable disconnecting device such as a power switch or circuit breaker in the power supply circuit. See [Installing the VC80 on page 2-2](#) for more information.

---

## Powering Down the VC80

Always shut down the VC80 as follows:

1. Select *Start*.
2. Select *Shut Down*.

---

## Setting Up WLAN

### Connecting WLAN

To connect to the WLAN:

1. Click on the **WiFi** icon in the system tray to display available WLAN networks.
2. Click on the desired network and select **Connect**.

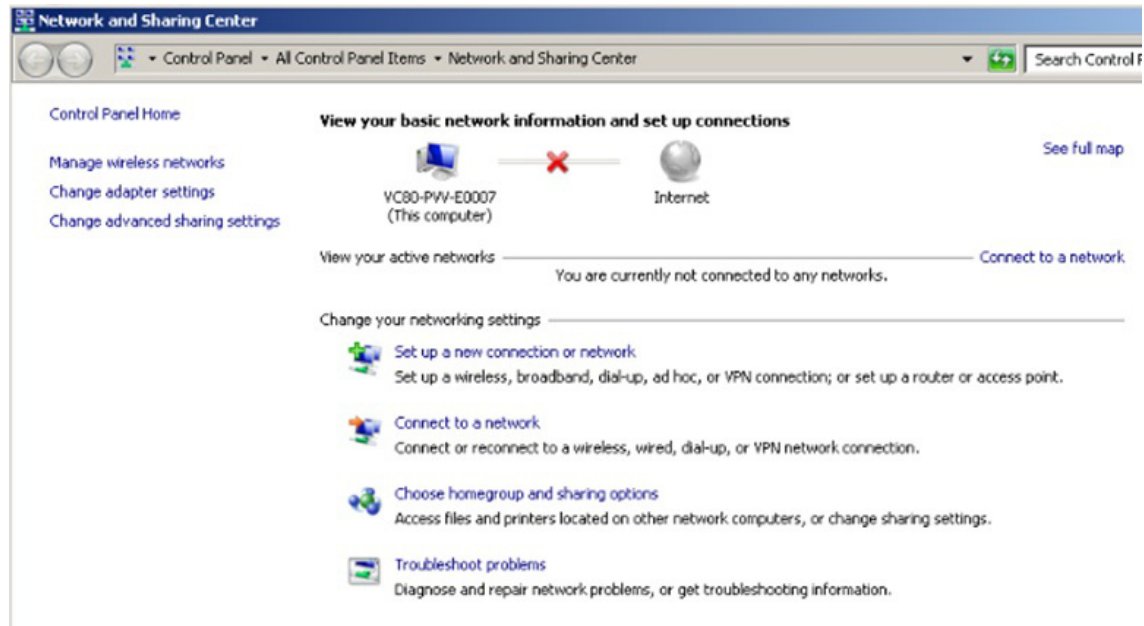


**Figure 1-5** *WLAN Connection*

## Setting Up a New Connection or Network

To set up a new connection or network:

1. Click on the **WiFi** icon in the system tray.
2. Select **Open Network and Sharing Center** (see [Figure 1-5](#)).
3. Select **Set Up a New Connection or Network**.



**Figure 1-6** *Setup New Connection or Network*

4. Choose a connection option.
5. Follow the prompts to complete setup.

## Broadcom Help

The Broadcom Help utility assists with managing the WiFi connection or network.

To access Broadcom Help:

1. Go to **Start > Control Panel > Broadcom Utility**.
2. Select the **Help** tab on the top tool bar.
3. Select the desired topics for assistance.

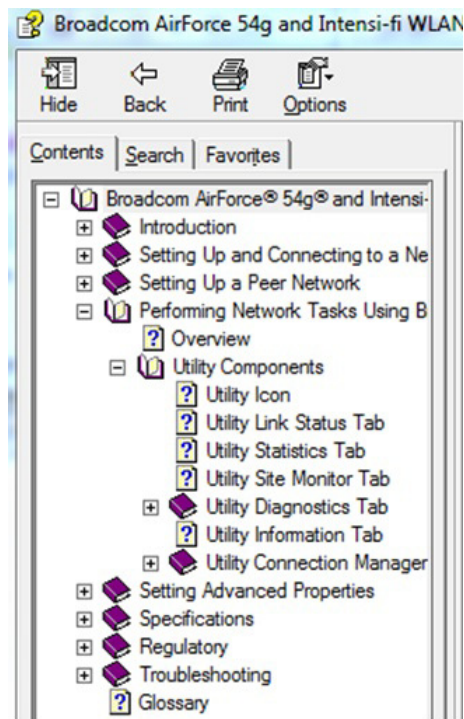


Figure 1-7 *Broadcom Help*

# CHAPTER 2 INSTALLATION

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## Introduction

This chapter provides instructions on installing the VC80.

---

## Overview

The VC80 can be installed in a variety of ways:

- Position the VC80 horizontally on a desk or mounted on a vehicle console.
- Wall mount the VC80 using the optional wall mount (see [VC80 Mounting Accessories on page 5-7](#)).
- Overhead mount on a lift truck cage using mounting hardware.

Depending on the vibration resistance and pivoting demands, mounting brackets, clamp feet or RAM mount elements can also be used to attach the device. Contact your Zebra sales office to find out more about the range of available installation options.



**WARNING!** The unit could fall during transit or installation/mounting and cause injury. Always ensure that there are two people available when installing or removing the device.

---

## Mounting Instructions

Follow and retain the mounting instructions included with assembly kit when installing the VC80. See [Safety on page 1-2](#) for safety instructions.

---

## Heater Status

The VC80 offers a unique heater system that enables continuous operations in freezer environments. See [Heater Status on page 3-19](#) for information about the heater settings.

---

## Installing the VC80

### Electrical Installation

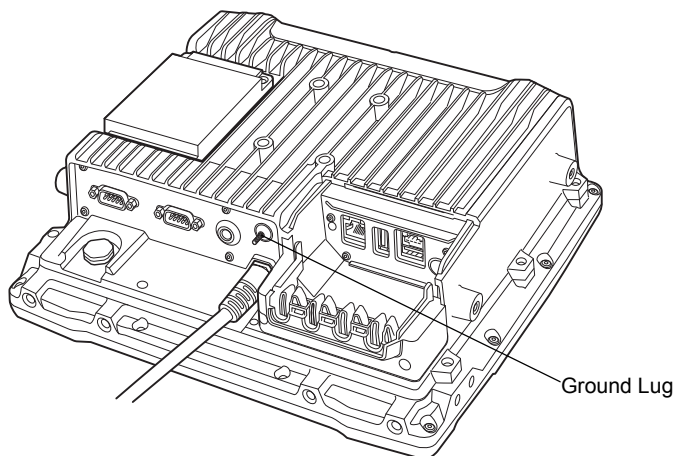
There are various electrical potentials when installing the unit on a vehicle such as a forklift.



**Most electrically driven forklift vehicles have floating chassis connected to neither DC+ or DC-. However, electrical faults can cause the battery + or - to be connected to the chassis via low resistance paths. All connected peripherals must be completely isolated.**

**The VC80 accepts DC power sources with a minimum of 10VDC nominal and 48VDC nominal. A Power Pre-regulator is required for voltages above 48VDC nominal.**

**Applying a voltage above 48VDC nominal without the pre-regulator or reversing polarity may result in permanent damage to the VC80 and voids the product warranty.**



**Figure 2-1** VC80 Ground Lug



**CAUTION** Attach the VC80 connecting cable as close to the battery as possible. Connecting the VC80 to large electrical loads, such as converters for the forklift motor may result in random restarts, malfunctions and/or irreparable damage to the device.

To connect devices fed by other power sources to the VC80, such as printers, power up the peripheral devices at the same time or after the VC80 to avoid start-up problems, malfunctions or irreparable damage to the device.



## Wiring Guidelines

The metal chassis of the VC80 is equipped with a ground lug (located on the underside adjacent to the power cable) to provide additional ground to the vehicle. It is strongly recommended that a grounding strap is used to connect the ground stud on the vehicle-mount to a solid, reliable contact point on the main portion of the vehicle chassis. It must not be connected to battery negative or terminal block.

As with other vehicle cables, carefully consider the routing of the ground strap to ensure it does not pose a hazard to the operator or the safe operation of the vehicle. If necessary, secure the ground strap with cable ties or some other mechanical means to prevent loops or loose lengths of wire from catching on stationary items when the vehicle is in motion.

Before installing the cables between the mount and other devices, consider the following:

- Ensure that drilling holes do not damage the vehicle or its wiring.
- Protect cable runs from pinching, overheating and physical damage.
- Use grommets to protect cables that pass through metal.
- Use plastic straps and tie-downs to secure cables and connectors in their desired location, away from areas where they may get snagged or pulled.
- Keep cables away from heat sources, grease, battery acid and other potential hazards.
- Keep cables away from control pedals and other moving parts that may damage the cables or interfere with the operation of the vehicle.



**IMPORTANT** Make sure the cables run inside the roll cage of the vehicle.

If the VC80 is installed in an environment where earth ground is present such as a vehicle with metal wheels running on a metal track, or is powered by the AC/DC adaptor in a permanent installation, the ground lug must be connected to the ground structure.

## Wiring Vehicle Power to the VC80



**WARNING** Applying voltage above the input voltage rating or reversing polarity may result in permanent damage to the VC80 and void the product warranty.

An extension power cable is used to wire the VC80 to the truck battery (order cable separately, see [Accessories on page 5-1](#)). Wire this cable to a filtered, fused (15A max) accessory supply on the vehicle. Follow the installation instructions supplied with the extension cable.

Additional wiring (minimum 14 gauge), connectors or disconnects used should be rated for at least 300 VDC, 15A.

When connecting the extension power cable:

- If a power extension cable with ignition sense is used, ensure that the ignition sense wires (18AWG wires in red and black leads) and the power wires (14AWG in red and black leads) are reliably secured away from each other, or are separated with reliably secured certified insulation. Minimum 2.8 mm distance, or 0.4mm distance through insulation is required for the separation.
- The red lead of the 14AWG power cables attach to the vehicles battery positive terminal. The 14AWG black lead connects to the vehicle's battery negative terminal. This should be connected to a proper terminal block and not to the vehicle body. An optional grounding strap wire (sourced separately) may be connected to the ground lug of the VC80 terminal connector bay and to the vehicle chassis.
- You may have the option to connect power before or after the key switch. Though the VC80 is equipped with a UPS, a proper shut down is recommended using the windows shut down procedure. If it is wired after the key switch, the operator must shut down the VC80 using the Windows shut down procedure before turning off the vehicle. If it is wired before the key switch, then to avoid excessive drain on the vehicle battery, either the operator should shut it down when the vehicle is to be left off for an extended period, or the ignition cable shut down wire should be connected and the VC80 configured to shut down automatically.
- An appropriate fuse type must be used with the power extension cable according to the installation instructions. For main power cable, use 3AB, 15A, 250V, slow blow fuse. For ignition sense input, use 3AB, 0.3A, 250V, slow blow fuse.



**NOTE** The VC80 supports the ignition sense feature that detects when the ignition switch or key switch is On or Off to allow automatic computer start up or shut down (with delay as needed).

When wiring the ignition sense wires (18AWG in red and black), the red 18AWG wire is connected to a positive DC voltage source switched on by the ignition. The black 18AWG wire is connected to ground reference of this switched ignition source.

## Positioning the VC80 in the Vehicle

When positioning the VC80 on the vehicle:

- The driver's field of view must be kept free.
- Plan for sufficient space if a keyboard and scanner are installed with the VC80.
- No part of the VC80 system may project beyond the vehicle.

## Overview of the Assembly Steps

Before fastening the VC80 to the vehicle:

- Configure shut down automation.
- Prepare the forklift such as ignition connection and correct voltage.
- It is recommended to fasten the bracket to the vehicle and then install the VC80 to the bracket.

## Cable Dust Cover

For the dust cover location, see [VC80 Back View with Dust Cover on page 1-4](#).



**CAUTION** Turn on external peripheral devices with their own power supply at the same time or after the VC80. If this is not possible, ensure that the VC80 is adequately protected from power leakage caused by an external device.



**CAUTION** For safety reasons, install the supplied cable cover for the external ports prior to using the VC80.

## Strain Relief

After the VC80 and bracket are fastened, prepare the strain relief as follows:

1. Install the cables loosely on the strain relief rail (see [Figure 1-4 on page 1-4](#)).
2. As far as possible, route cables leading to or away from the unit next to one another without crossing.
3. Fasten the cables into the strain relief rail precisely at the positions at which the cable openings in the cable cover are located.

## Installing the VC80 on a Forklift

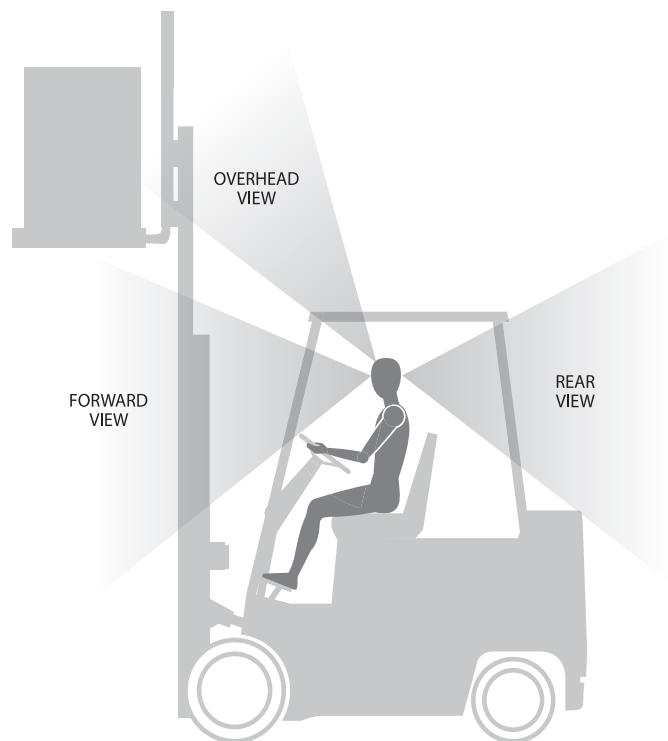


**CAUTION** Tighten peripherals with thumbscrews by hand only. Do not use tools for tightening thumbscrews.

✓ **NOTE** If installing peripherals, allow enough space when selecting a mounting location.

1. Attach the desired mount to the VC80. Refer to the *VC80 User Guide* at [www.zebra.com/support](http://www.zebra.com/support) for detailed mounting options and instructions.
2. Attach the mounted VC80 to the vehicle and position in a location that does not obstruct the operator's view.
3. If using an external antenna, connect antenna in a vertical position to the VC80.
4. Connect peripherals to the VC80. Place the cables in the strain relief brackets inside the dust cover and replace the dust cover (see [Figure 1-3 on page 1-4](#)).
5. Connect the VC80 to the vehicle DC supply.
6. Press the **Power** button to turn the device On or Off (see [Figure 1-1 on page 1-3](#)).

### View Obstruction Considerations



**Figure 2-2** View Obstruction Considerations

---

## Forklift Battery Replacement Conditions

The VC80 maintains normal function of applications and connections during and after forklift battery replacement.

Replace the forklift battery at any point during a shift and/or while the VC80 is fully running.

The forklift battery may be replaced under following condition: VMC external temperature range: -30° C to +50° C.

During forklift battery replacement (VMC is running on UPS battery), both Windows and the VC80 are monitoring remaining UPS battery capacity. The default *Low Battery* notification threshold is set to 20% for all Windows Power plans. The *Critical Battery* threshold is set to 10%. If UPS battery is discharged below 10%, the VC80 automatically shuts down.

An additional notification message can be enabled in the VC80 with a threshold set to the configured *Low Battery* level plus an additional 10%. If enabled, this message appears to the User when the UPS battery is discharged to 30% (20% + 10%) level.

---

## Starting from Cold Soak

The VC80 does not startup from a saturated cold soak when internal VC80 temperature (critical components and UPS battery) is below -30° C or UPS battery has less than 10% capacity. The red LED warning indicator may display.

The VC80 can to start up from a saturated cold soak at -30° C (or above) internal VC80 temperature when a valid external DC power source is present.

The VC80 design minimizes wait time from -30° C cold soak to load the OS and have internal heaters to assist system warm up.

From a -30° C cold soak condition, the VC80 battery heater may be activated to warm the UPS battery to an acceptable charging temperature if charging is needed. The conditions and time to heat the battery are managed by the system. The OS load time and VC80 ready for use time is independent of warming the battery.

## Installing the Power Pre-Regulator



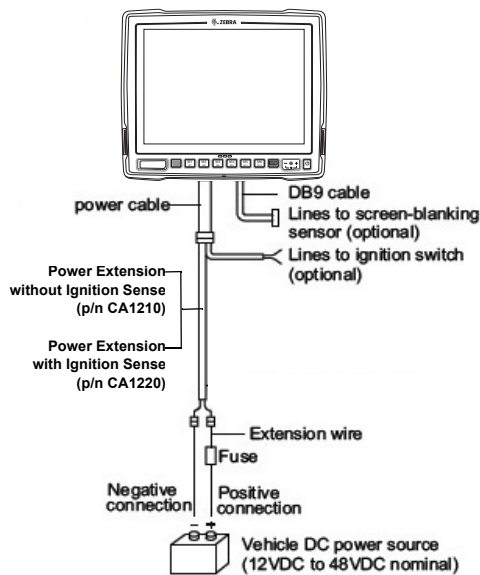
**IMPORTANT** The Zebra power extension cable positive lead is red and the negative lead is black.

It is recommended that all connections be secured with electrical tape or heat shrink to prevent contaminants from degrading the connection.

To install the power pre-regulator:

1. Attach the pre-regulator cable male connector to the Zebra power extension cable which is installed on the vehicle.
2. Connect the pre-regulator cable female connector either directly to the VC80 power cable, or to the power extension cable. See [Figure 2-3](#).

**Without Power Pre-regulator**  
For vehicles with DC power 48V or less



**With Power Pre-regulator**  
For vehicles with DC power greater than 48V

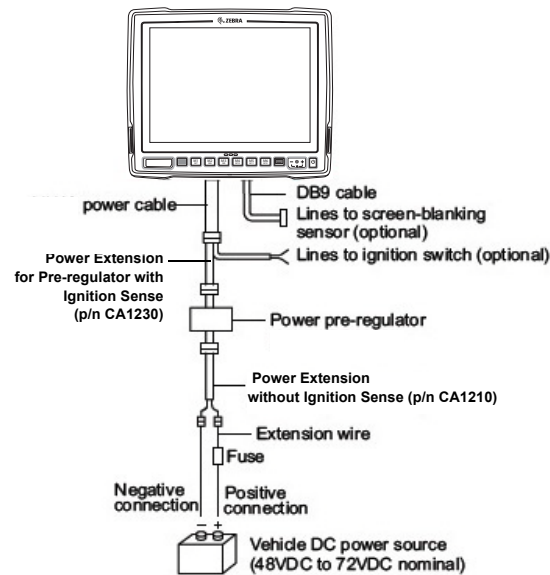


Figure 2-3 Connections To Vehicle DC Supply

## Non-Vehicle Installations

Using AC power, the VC80 Vehicle-Mount Computer can be mounted at fixed locations adjacent to cross-dock doors, manufacturing stations, or in offices.

Use the 100/240 VAC Power Supply (p/n PS000145A01) to power the computer from an AC source.



**IMPORTANT** The AC/DC power supply is only intended for use at room temperature condition such as an office environment.

## Power On/Off with Ignition

The VC80 is equipped with an ignition sense feature which puts the terminal into suspend/shutdown when the vehicle ignition is turned off and can power on the terminal when the ignition is switched on. To use this feature, a power extension cable with ignition sense wires must be used and installed properly on the vehicle.

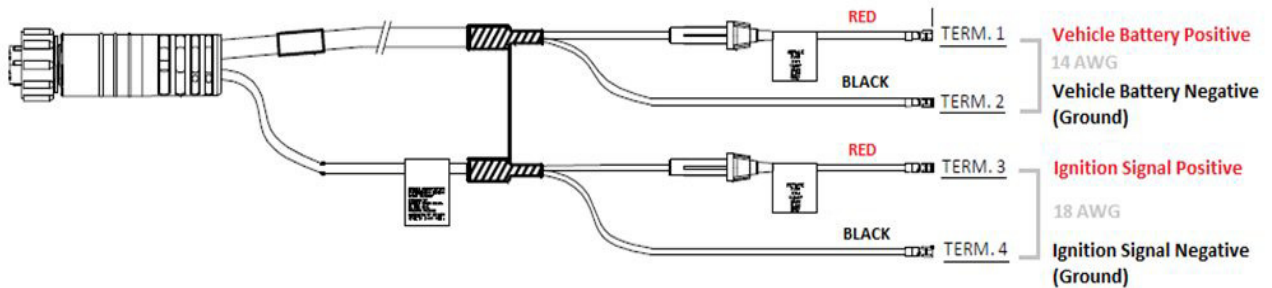
The cable in [Figure 2-4](#) is the power extension cable (p/n CA1220) with two wires used to connect to vehicle ignition. The red and black leads of the two 18AWG wires that connect to the key switch of the ignition and ground, respectively. Once the wires are connected, the VC80 may switch on or off depending on the state of the vehicle ignition key. See [Power on page 3-20](#) to select power settings.



**IMPORTANT** When connecting to an ignition switch using the power extension cable with ignition sense wires, ensure that the wires of different polarities are reliably secured away from each other, or are separated with reliably secured certified insulation. A minimum distance of 2.8mm (or 0.4mm distance through insulation) is required for the separation.

The thinner wires (18 AWG) are used for Ignition Sense wires while the thicker wires (14AWG) are used for Vehicle Power and Ground. Identify them carefully and **Do Not** confuse them.

An appropriate fuse type must be used with the power extension cable according to the installation instructions. For the main power cable, use 3AB, 15A, 250V, slow blow fuse. For ignition sense input, use 3AB, 0.3A, 250V, slow blow fuse.

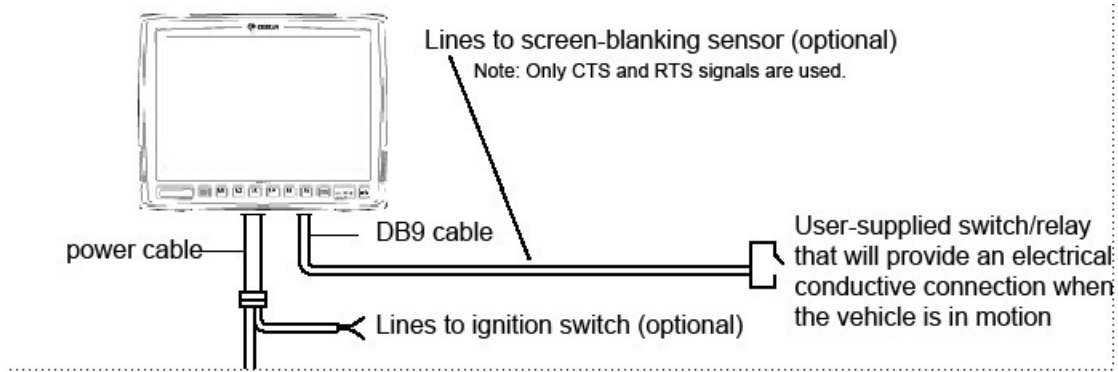


**Figure 2-4** Power Extension Cable Kit with Optional Ignition Sense Wires (p/n CA1220)

## Screen Blanking Wiring

### Connecting Switch for Screen Blanking

To use Screen Blanking, connect one of the two DB9 serial ports (using CA1300 Screen Blanking cable) on the VC80 to a switch. Activate this switch electrically (e.g. motion sensor, GPS) or mechanically (e.g. pedal switch) when the vehicle is in motion.



**Figure 2-5** Connecting the Switch to the DB9 Cable



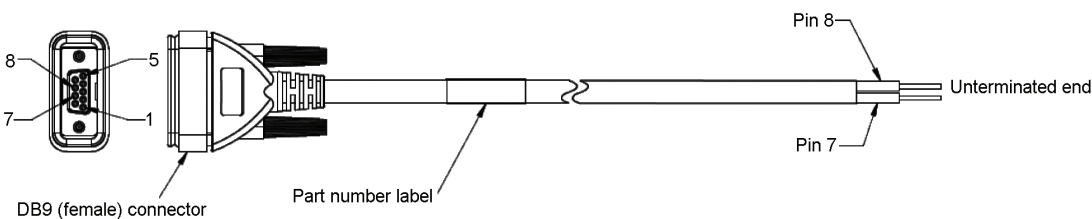
**IMPORTANT** For customers migrating to the VC80 from a 8515, 8525, 8535 vehicle mount computer or a 753x hand-held computer cradle:

If the screen blanking feature was used previously, ensure that you are no longer feeding the screen blanking signals to the VC80 main DC power cable. Rewire the screen blanking inputs to the VC80 DB-9 serial port through the DB-9 screen blanking cable. In previous generations of vehicle-mount computers, the screen blanking signals were fed in to the terminal through 2 of the 4 wires in the CPC connector of the DC power cable. This no longer applies for the VC80.

The screen blanking feature makes use of either one of the DB-9 ports to monitor electrical relay closure. When enabled, the CTS/RTS pins of the DB9 port are continuously monitored by the screen blanking application. See [Figure 2-6](#) for pin configuration.

When the vehicle is in motion, the switch closes the circuit, allowing data packets to be sent or received through the RTS and CTS pins. The computer detects that the circuit is closed and turns off the screen.

When the vehicle is not in motion, the switch opens the circuit, preventing data packets from being sent or received. The computer detects that the circuit is open and turns on the screen.



**Figure 2-6** Screen Blanking DB9 Pin Configuration



# CHAPTER 3 SOFTWARE

---

## Introduction

This chapter provides software information and instruction for the VC80.

---

## Microsoft Windows Setup and Configuration

After the system files are processed, Microsoft Windows loads. Standard Windows configuration options apply to the VC80. Configuration options are located in the System Tray or the Control Panel. For example, use the System Tray to adjust the time, date or volume level and the Control Panel to add, delete or modify software.

## Folder Structure

Microsoft Windows is installed in the *\Windows* folder. For information on the folder structure, refer to the commercially available *Microsoft Windows OS Reference Guide*.

---

## VC80 Software Components

The VC80 contains the following software components:

- BIOS
- Embedded Controller firmware
- Microsoft Operating System (Windows 7 Standard or Professional).
- VC Control Panel

The following Windows OS features are unique to the VC80 (dependent on configuration):

- Touch driver
- WLAN/Bluetooth driver
- Ethernet driver
- GPS
- Zebra printer tools and drivers.

The Embedded Controller manages communication with the following VC80 unique features:

- Heaters
- Battery state
- Data logging.

---

## VC80 Without Operating System

The VC80 can be ordered with no operating system. This configuration requires the following:

- Windows 7 installation media
- A valid product licensing key.

When prompted for driver locations during installation and setup, direct the device wizard to the USB drive.

- For Windows 7 drivers, go to: [www.zebra.com/support](http://www.zebra.com/support).

---

## Connecting to Terminal Emulation

The VC80 supports terminal emulators such as TekTerm. For connection to a host, have the following information available:

- Alias name or IP host address
- Port number of the host system
- Emulation.

To connect to a host:

1. Ensure the mobile client network settings are correctly configured.
2. Ensure the VC80 is connected to the network if connecting via WLAN.
3. Launch the terminal emulation application.

### TekTerm

TekTerm is a powerful terminal emulation software application with the ability to interface with multiple Bluetooth and serial scanners. TekTerm is pre-licensed and pre-installed on the VC80.

It is recommended to check the latest TekTerm version released for the VC80. For more information regarding TekTerm, go to: [www.zebra.com/support](http://www.zebra.com/support).

## Bar Code Scanners and Settings

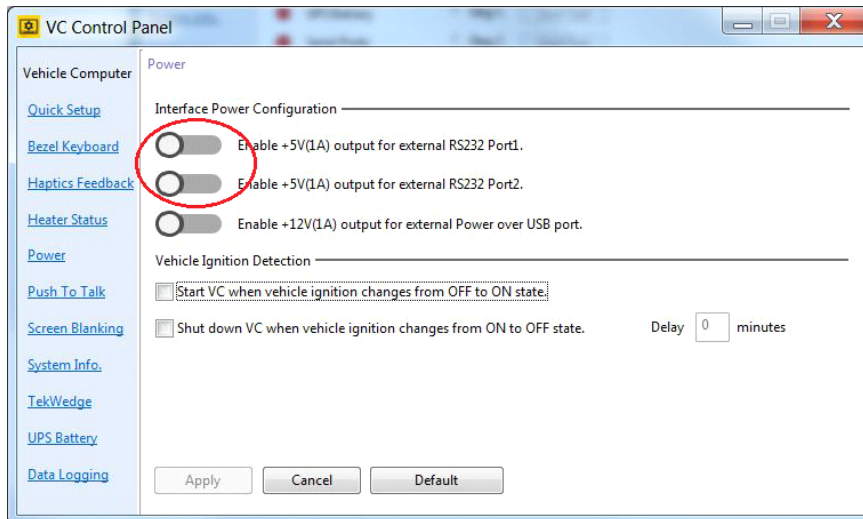
The VC80 supports the following types of bar code scanners:

- Tethered scanner connected to COM1 or COM2.
- Tethered scanner connected to a USB host port
- Wireless scanner connected via Bluetooth.

## Serial Scanners

To configure serial scanners:

1. Open the VC Control Panel and select **Power**.
2. Enable the power to the port.



**Figure 3-1** Enable Power for Serial Scanners

3. Select **TekWedge** and select **Enable TekWedge to support serial scanners**.
4. Select **Config Ports**.

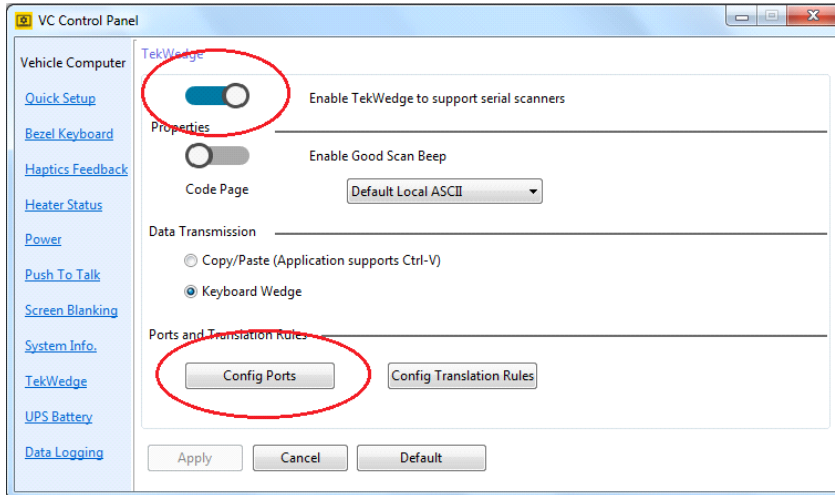


Figure 3-2 Enable TekWedge for Serial Scanners

5. Select the new COM port and select **Enable Port**.

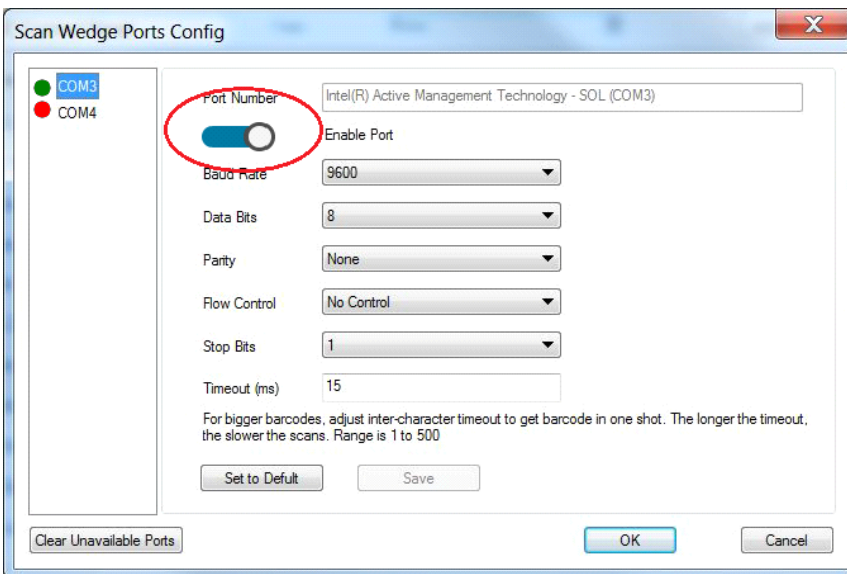


Figure 3-3 Enable Port for Serial Scanner

6. Select **OK**.

## USB Scanners

The Windows OS loads a USB driver for USB scanners. USB scanners are not controlled or managed by TekWedge therefore, post processing such as translation rules can not be used with USB scanners. 123Scan<sup>2</sup> can be used to create rules and download to the scanner.

To configure USB scanners, connect the scanner to the VC80 USB port and follow the scanner setup instructions. For Zebra scanner guides, go to: [www.zebra.com/support](http://www.zebra.com/support).

## Bluetooth Scanners

See [Quick Setup on page 3-10](#) for information on connecting Bluetooth scanners. Always use [TekWedge on page 3-24](#) to configure Bluetooth parameters.

### Pairing Bluetooth Scanners Using Bar Codes

✓ **NOTE** If the Bluetooth scanner connection to the VC80 is lost, it is recommended to first scan the **Unpair** bar code and then scan the **Pair** bar code.

To pair Bluetooth scanners using bar codes:

1. Select **Bluetooth >Open Settings** to access Bluetooth settings.

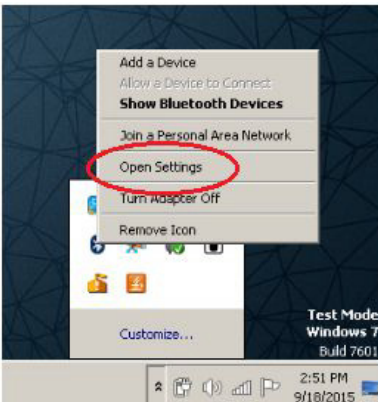


Figure 3-4 *Open Settings*

2. In the **Options** tab, select check boxes under **Discovery** and **Connections**.

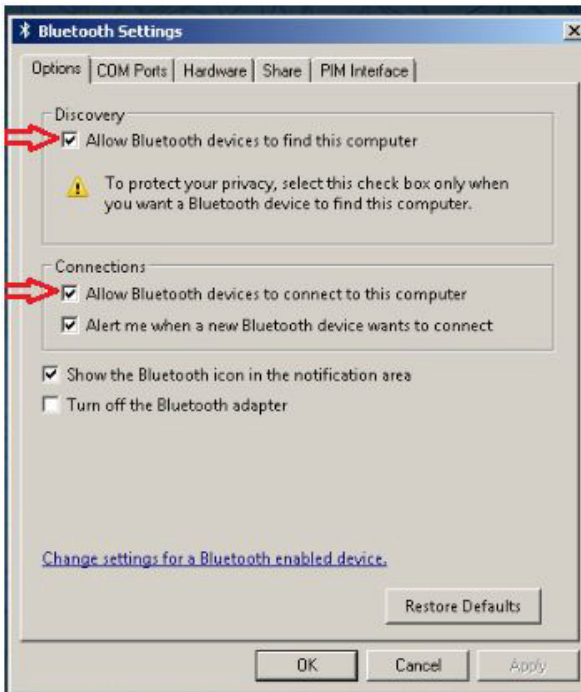


Figure 3-5 *Bluetooth Discovery and Connections*

3. In the COM Ports tab, select **Add**.
4. Select the radio button **Incoming (device initiates the connection)**.
5. Select **OK**.

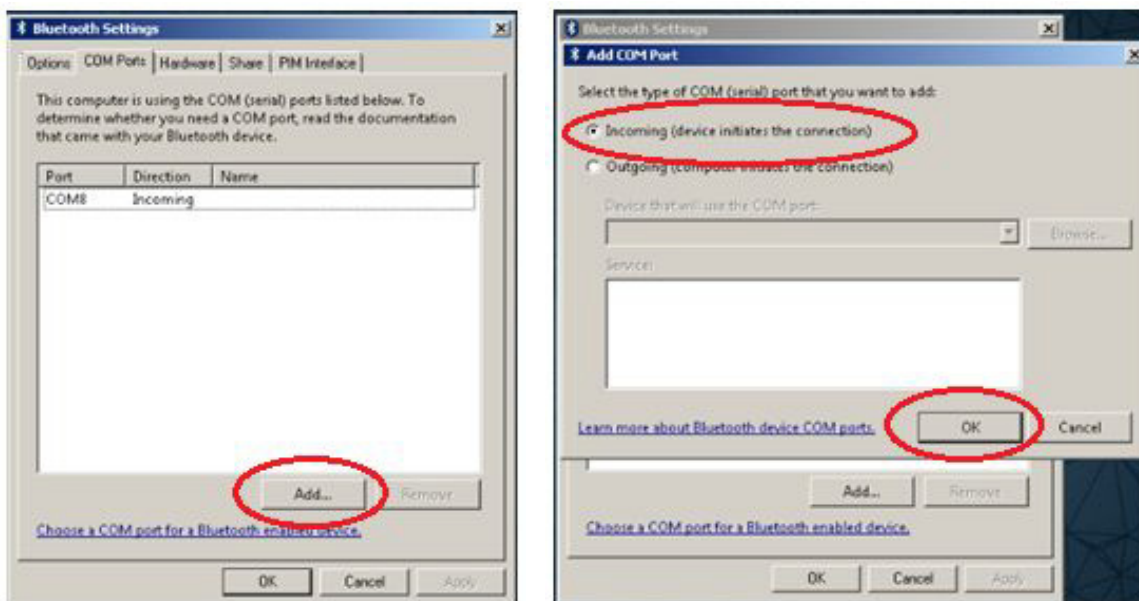
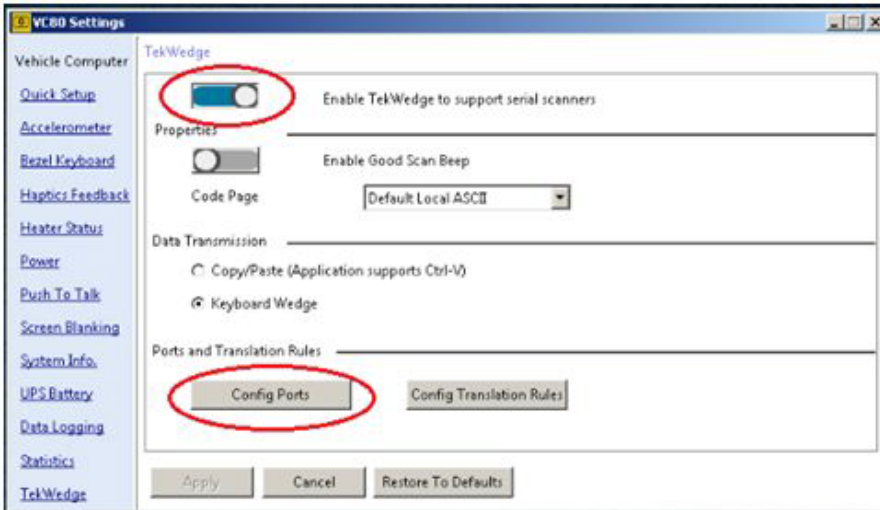


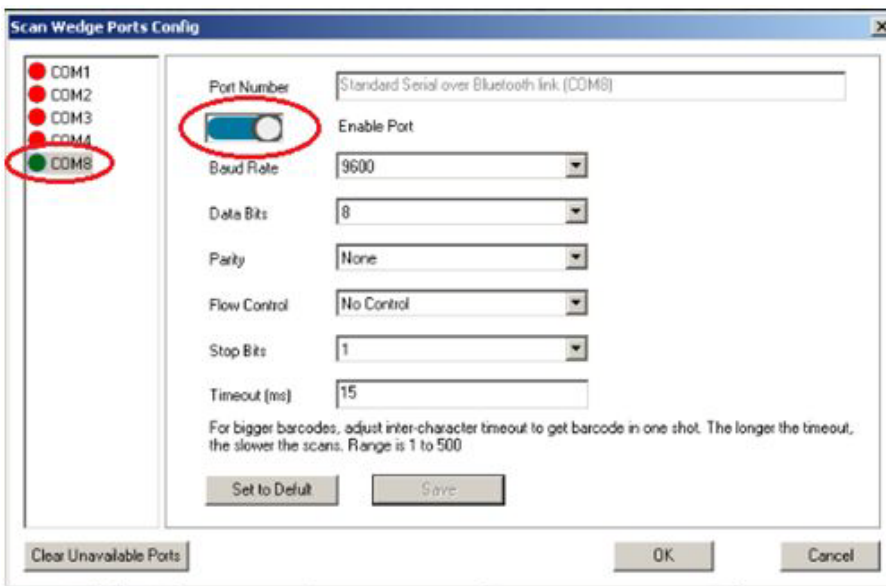
Figure 3-6 *Add Incoming Bluetooth Devices*

6. Open the VC Control Panel and select **TekWedge**.
7. Enable **TekWedge**.
8. Select **Config Ports**.



**Figure 3-7** Enable TekWedge

9. Select the new COM port and select **Enable Port**.



**Figure 3-8** Enable COM Port for Bluetooth Device

10. Select **OK**.
11. Scan the bar code to pair the scanner (the scanner must be configured for SPP mode).



## Settings

Select **Start Menu > Admin Tools > VC Control Panel** to configure the following VC80 settings:

- Quick Setup
- Bezel Keypad
- Haptics Feedback
- Heater Status
- Power
- Push to Talk
- Screen Blanking
- System Info
- TekWedge
- UPS Battery
- Data Logging

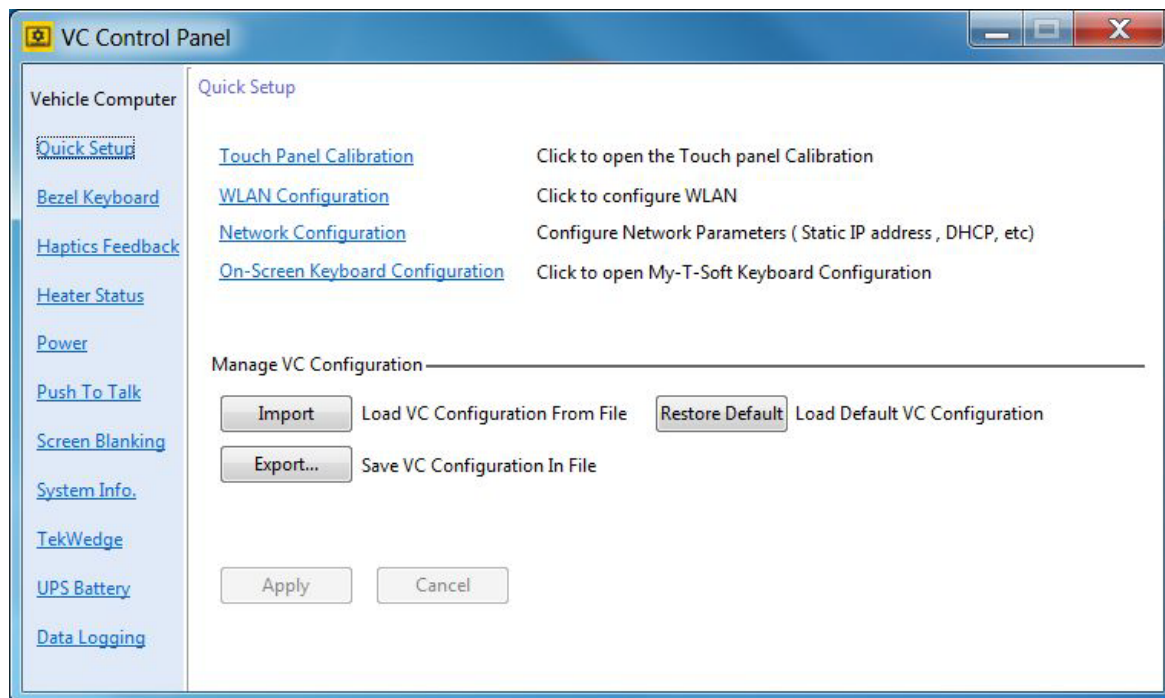


Figure 3-9 VC80 Settings

## Quick Setup

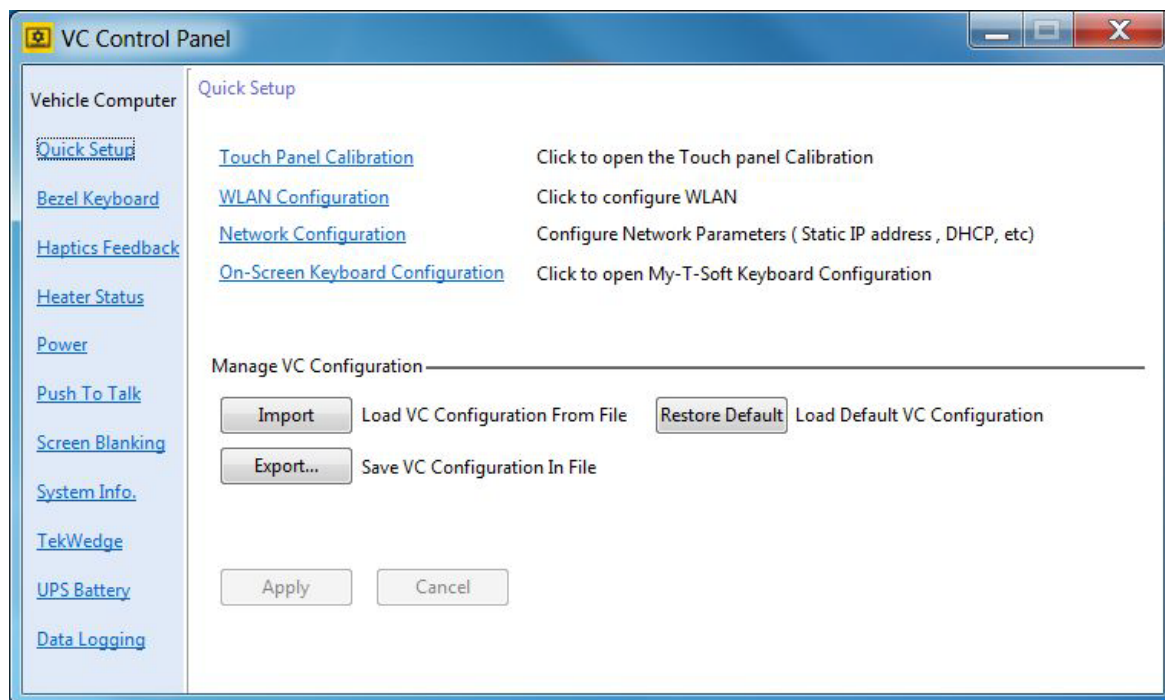
Select **Start Menu > VC Control Panel > Quick Setup** to configure the following quick setup options.

Links to Microsoft or third party utilities:

- **Touch Panel Calibration** - Calibrate the touch panel.
- **WLAN Configuration** - Configure WLAN.
- **Network Configuration** - Configure network parameters such as, Static IP address and DHCP.
- **On-Screen Keyboard Configuration** - My-T-Soft Keyboard configuration.

VC80 control panel:

- **Manage VC Configuration** - Load or save configuration files.



**Figure 3-10** Quick Setup Settings

## Touch Panel Calibration

### Hardware

Associates the pointer device with the monitor/desktop area that is controlled by the device and shows the hardware port information.

✓ **NOTE** Select **Help** for detailed information on the Touch Panel Calibration options.

- **Handling Whole Desktop** - Whole indicates the primary monitor.
- **Connected to USB Port** - Displays the port connected to the device.
- **Add a New Device** - Option to add a device. Only non USB devices are manually added. USB devices are automatically added.
- **Remove this Device** - Option to remove a device. Only non USB or inactive USB are manually removed.

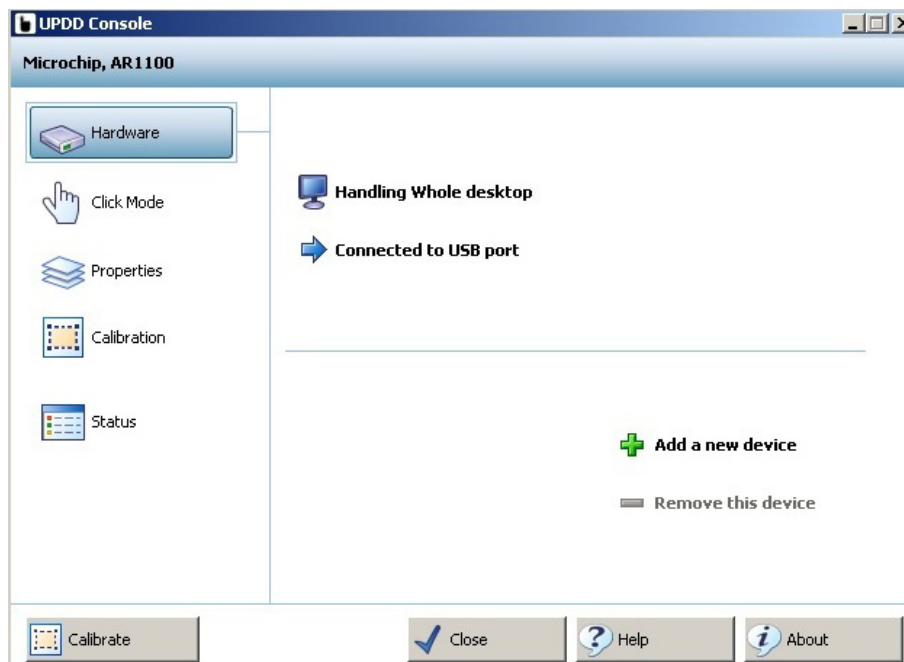


Figure 3-11 Hardware Settings

### Click Mode

- **Interactive Touch** - Shows the current click mode emulation for a single touch. The setting is only active if the driver is responsible for the pointer handling via the standard mouse interface into the OS.
- **Extended Touch** - Vista and above, UPDD can deliver touch co-ordinate data to the Windows OS via three interfaces: mouse class, HID class, Win8TI API interface.
- **Visual Notification** - Indicates if visual feedback is shown during Interactive Touch right click countdown.
- **Interactive Switch Delay** - Select the delay pace.
- **Sound Options** - Configure touch sound options.
- **System Mouse Settings** - Adjust the mouse pointer settings defined within the OS.
- **Test Icons** - Test **Right Click** and **Double Click**. A tick is shown if the click test is successful.

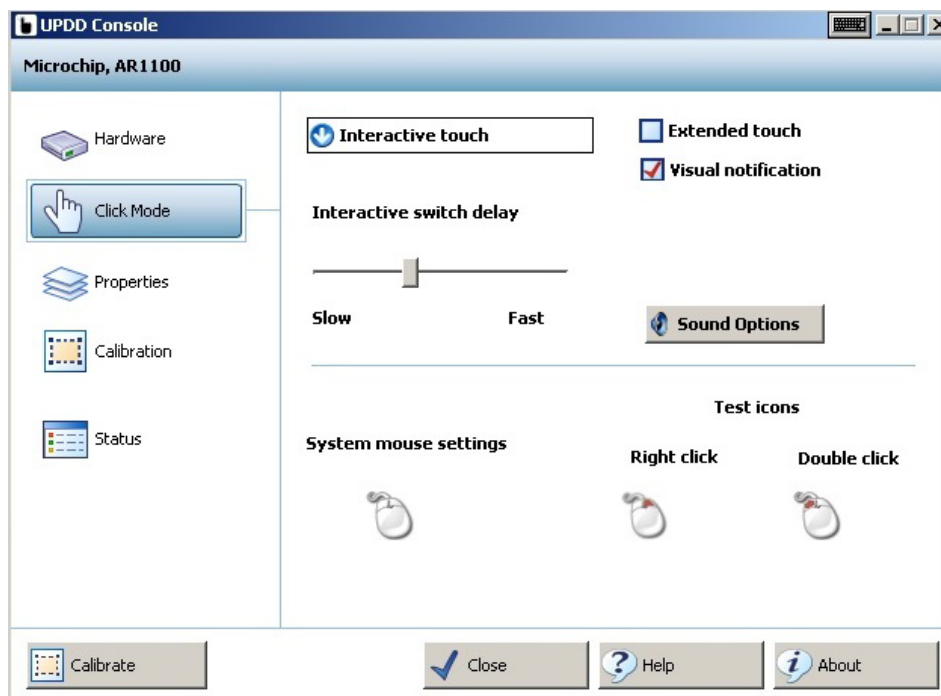


Figure 3-12 Click Mode Settings

## Properties

- **Name** - Associates a name to the device. By default the name is the drivers controller device name.
- **Low Pass Filter** - Applies a filter to produce a smoother drawing. The speed of drawing is affected, the higher the value used.
- **Liftoff Time** - Specifies the time interval required to register a stylus lift after the last touch packet is received. Lift off time is defined in units of 10ms.
- **Stabilization** - Causes small movements to be ignored.
- **Averaging** - Applies a filter to produce smoother drawings. Filtering can improve drawing without affecting the drawing speed.
- **Mode** - In a multi pointer device environment, this setting indicates the priority given to the device. With the **Interlock** option, the device can only be used if no other device is in use. The **Admin** option allows any device currently in used to be forced into a pen up state and the device is given immediate priority.
- **Release Time** - Defines the interlock release times.
- **Use Lift-off Packet** - Only shown if a pen up data packet is generated by the device on stylus lift off.
- **Anchor Mouse** - If the device generates a pen up data packet on stylus lift, the mouse cursor returns to its original position after using the pointer device.
- **Enabled** - Indicates if the device is enabled. This is an option to free up resources without uninstalling the driver.
- **Advanced** - Includes advanced features such as, **Edge Acceleration**, **Ignore Touches Outside Calibrated Area**, **Support for New Events**, and **Portrait Rotation**.

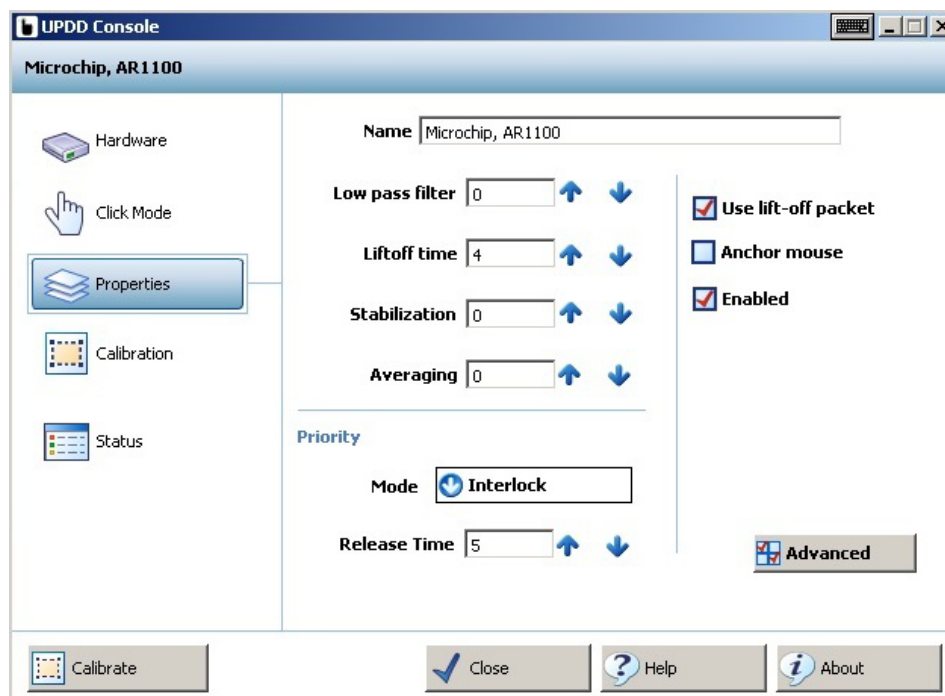


Figure 3-13 Properties Settings

### Calibration

- **Style** - Invoke Calibration styles manually, from an application, a toolbar, or a command line interface.
- **Add a New Style** - Add a new calibration style.
- **Number of Points** - The number of calibration points determines the calibration pattern used. It is highly recommended that four or more points are used for greater flexibility.
- **Margin %** - The percentage margin from the edge of the visual display area from which to draw the calibration points.
- **Timeout (secs)** - Specifies the number of seconds to wait for a calibration touch before canceling the calibration procedure.
- **Use Eeprom Storage** - Store calibration data in the controllers Eeprom.
- **Confirm After Calibration** - Select to use new calibration data.
- **Sound Options** - Calibration sound options.
- **Calibrate** - Invoke calibration procedure for the current device. When calibrating for the first time in a multi-monitor environment, calibrating the devices also sets up desktop/touch device relationships.

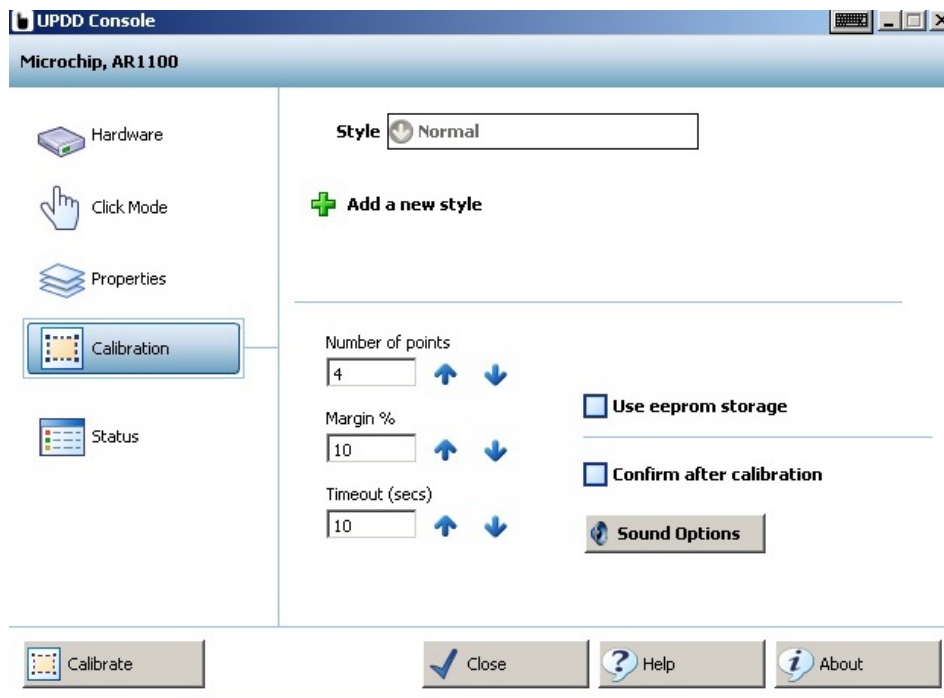


Figure 3-14 Calibration Settings

## Status

- **Controller Type** - The actual controller type in use irrespective of the name given to it in the UPDD console.
- **State** - Indicates if the device is enabled at the UPDD level.
- **Macro Result** - Shows if a controller is initialized by the driver.
- **Replay Initialization Macro** - Reinitializes the controller. The macro, if defined, is sent to the controller.
- **Reset Error Counts** - Reset the sync error count. Only enabled if error count > 0.
- **Reload Driver Settings** - Reload the driver.
- **Show Test Screen** - Invoke the test utility.
- **Show Test Grid** - Invoke the test utility with drawing grid.
- **Dump Settings** - Dump driver settings to a file. The file is useful for support purposes but can also be used in subsequent installs to define the initial settings.

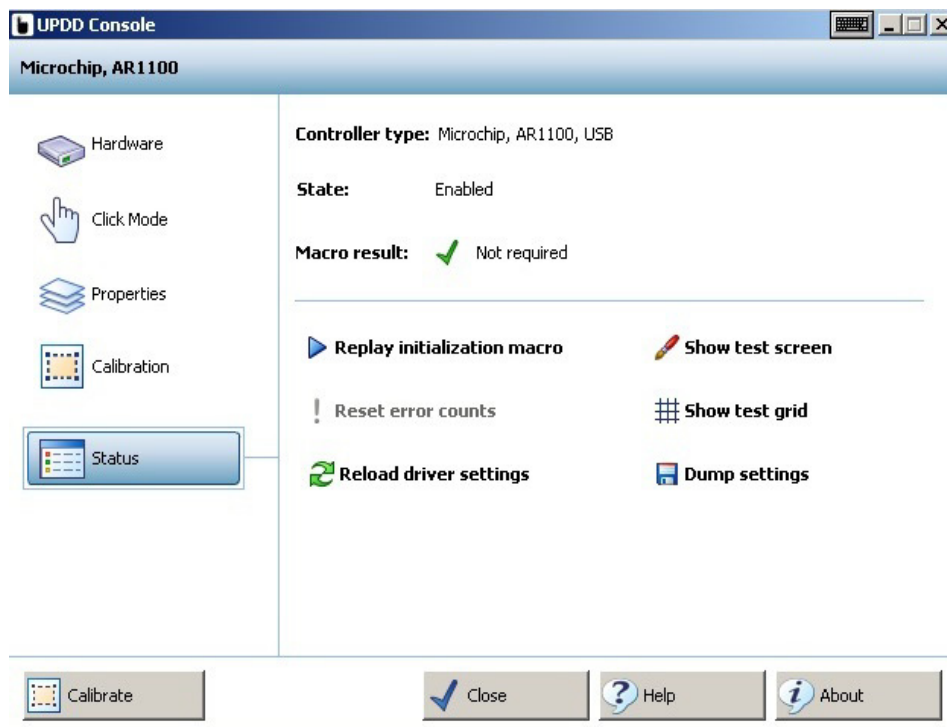


Figure 3-15 Status Settings

## Manage VC Configuration

- **Import** - Load VC configuration from file.
- **Export** - Export VC configuration to file.
- **Restore Default** - Sets all parameters to factory default.

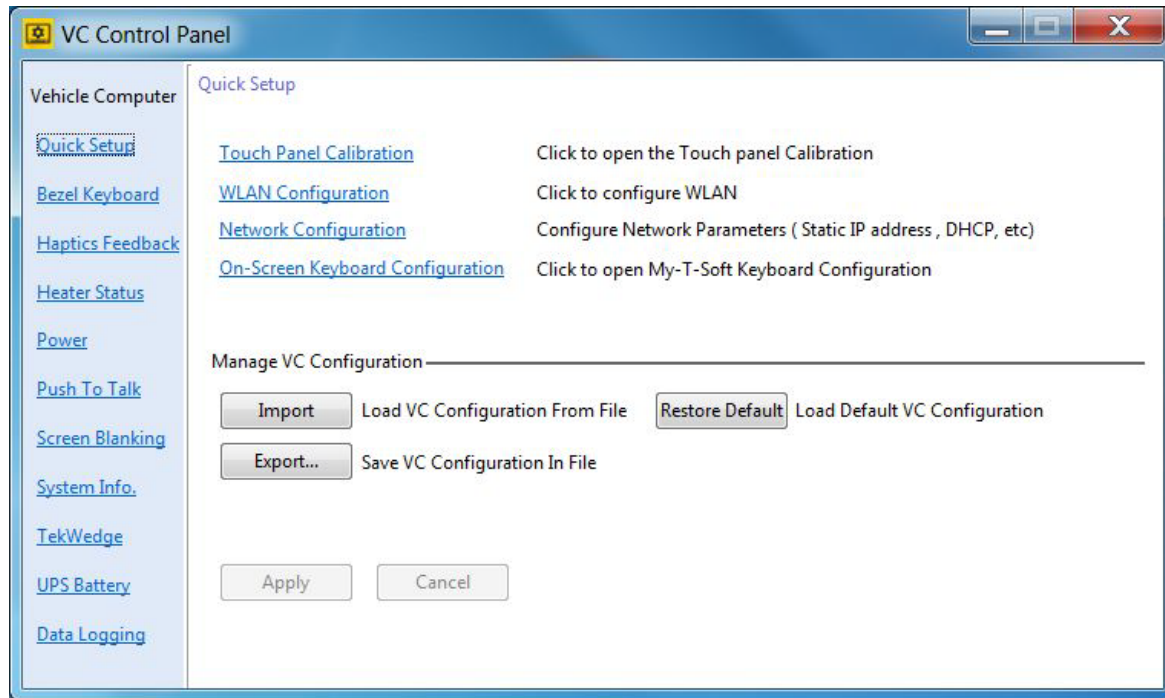


Figure 3-16 Manage VC Configuration



## Bezel Keyboard

- **My-T-Soft Macro Mapping** - Allows remapping and/or assigning various custom functions to the Bezel buttons.
- **Assign Bezel Key Scancodes** - Map bezel keys one of the following ways:
  - **Bezel Key** - Assign bezel key using the drop-down menu.
  - **Assign Scancodes** - Assign scancode function from drop-down menu. To change scancodes to assign unique functions/characters, see [Chapter 6, Scancode Map](#).
- **Blue Key**
  - **One-Shot** - Activates the Blue key function on the first key press and remains activated until any key is pressed again.
  - **Lock** - Activates the Blue key function on the first key press and remains activated until the Blue key is pressed again.
  - **One-Shot/Lock** - Activates the Blue key function on the first key press. The second Blue key press locks the Blue key function. The third Blue key press deactivates the function.

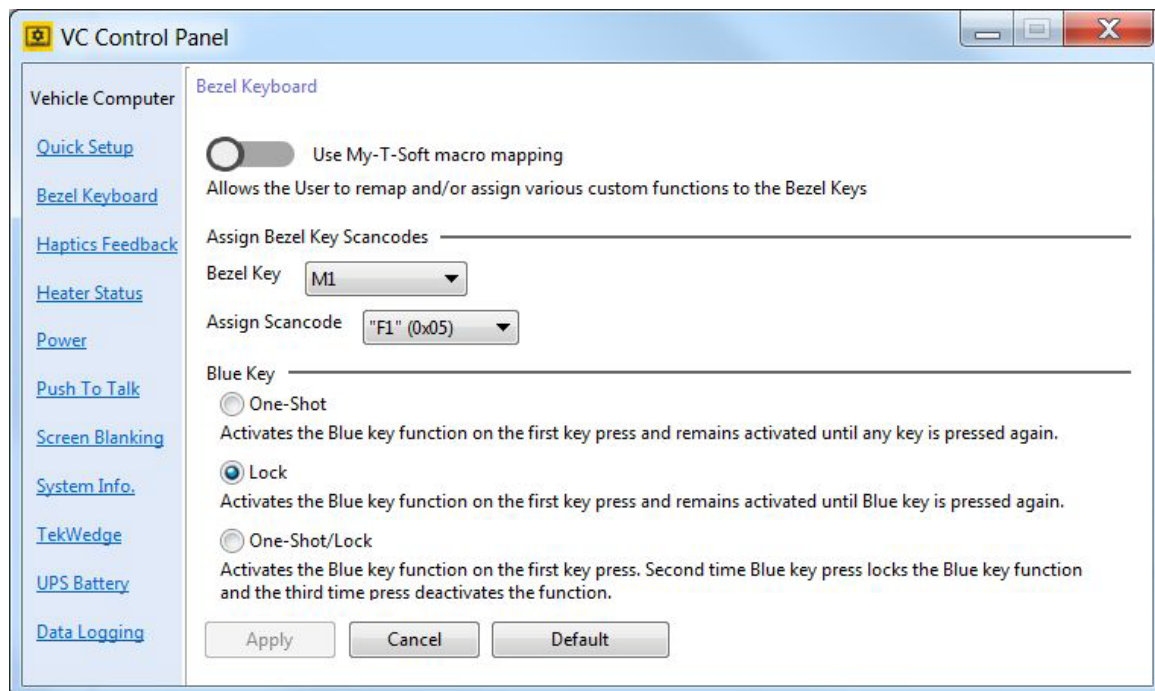
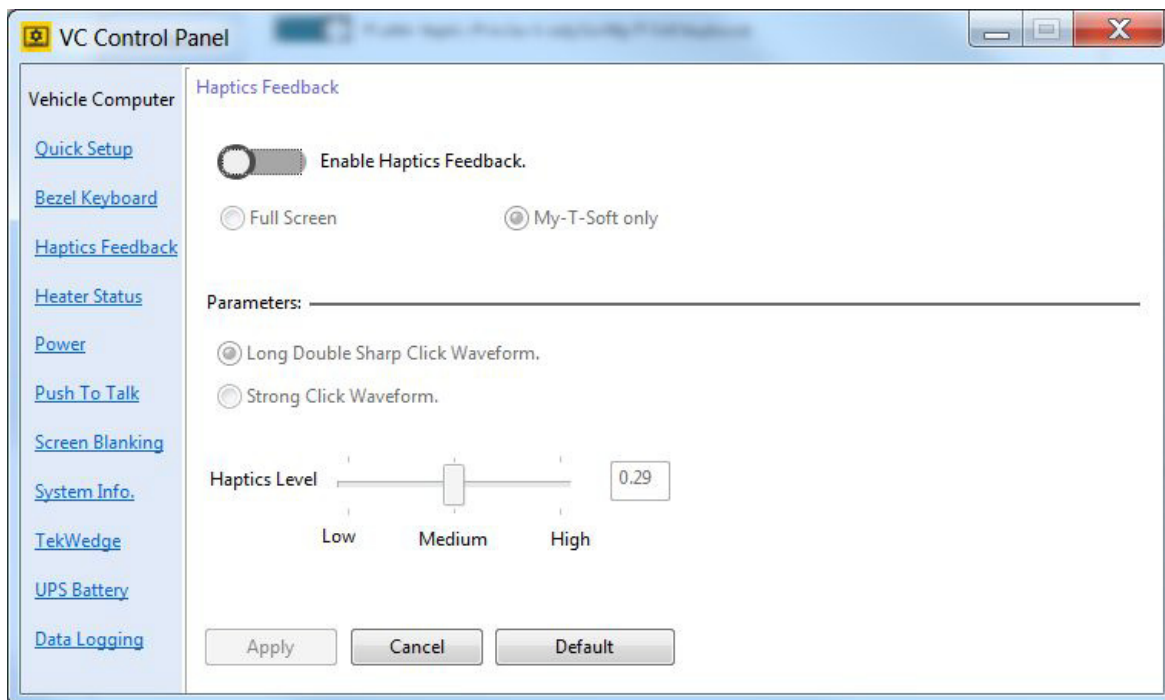


Figure 3-17 Bezel Keyboard Settings

## Haptic Feedback

- **Haptics Feedback**
  - Enable/disable **Haptics Feedback**.
  - Select **Full Screen** or **My-T-Soft Only**.
- **Parameters**
  - Select the haptics waveform type: **Long Double Sharp Click Waveform** or **Strong Click Waveform**.
  - Select the haptics waveform level.



**Figure 3-18** *Haptics Feedback Settings*

## Heater Status

The VC80 heater ensures optimum performance in freezers. The heater benefits include:

- Touch screen heater clears condensation on the display.
- Port heater prevents condensation on contacts.
- Audio Codec, UPS Battery and WLAN/BT radio require heaters to operate below freezing temperatures.
- The user interface displays current temperatures.

Heater Status settings:

- **Current Temperature** - Displays internal and external temperatures.
- **Display Temperature** - Select desired temperature scale.
- **Temperature Status**
  - Green LED - Heater is enabled.
  - Red LED - Heater is disabled.
  - **Start Test** - Verifies heater operation when temperature increases.

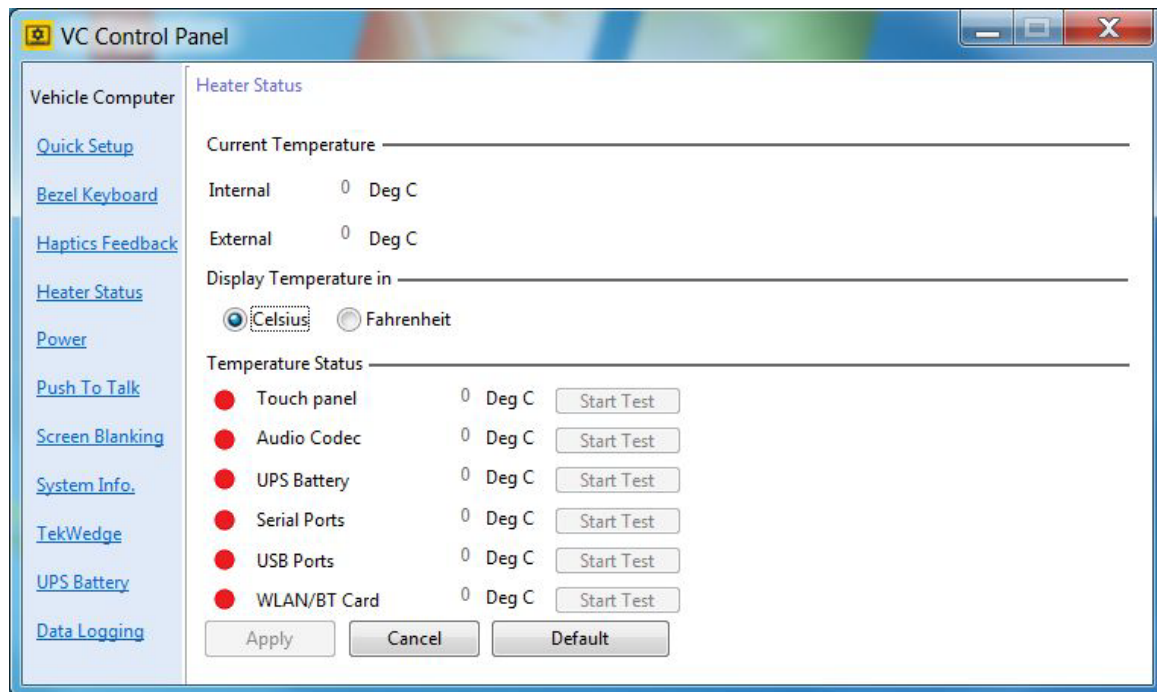


Figure 3-19 Heater Status Settings

## Power

- ✓ **NOTE** Ignition detect requires a CA1220 power extension cable.
- **Interface Power Configuration** - Enable/disable power for serial and USB ports.
- ✓ **NOTE** To configure a serial scanner, turn on the power to the port and in TekWedge settings, enable the port and TekWedge (see [TekWedge on page 3-24](#)).
- **Vehicle Ignition Detection**
  - **Start VC when vehicle ignition changes from OFF to ON state.**
  - **Shut down VC when vehicle ignition changes from ON to OFF state.**
  - Enter desired minutes to delay in the **Delay** field.

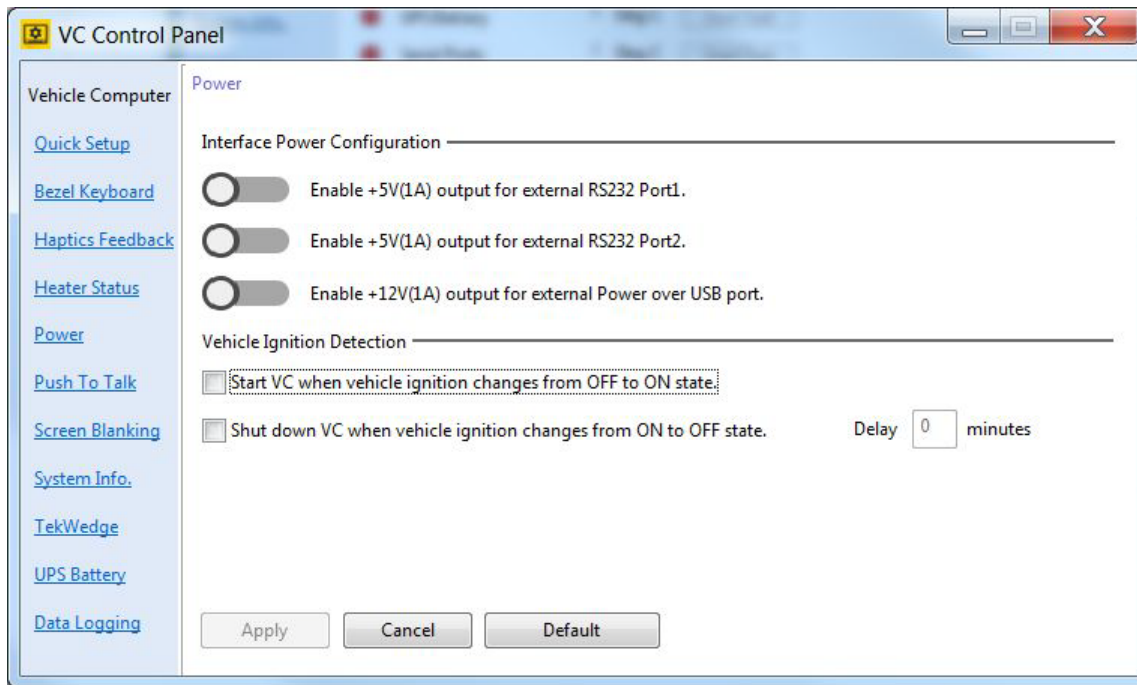


Figure 3-20 Power Settings

## Push To Talk

- **Connection Status** - Displays the current connection status.
- **PTT Handset Scan Code** - Scan code for bezel key setting.
- **Speaker** - Enable the **Bezel Speaker** or **PTT Handset Speaker**.

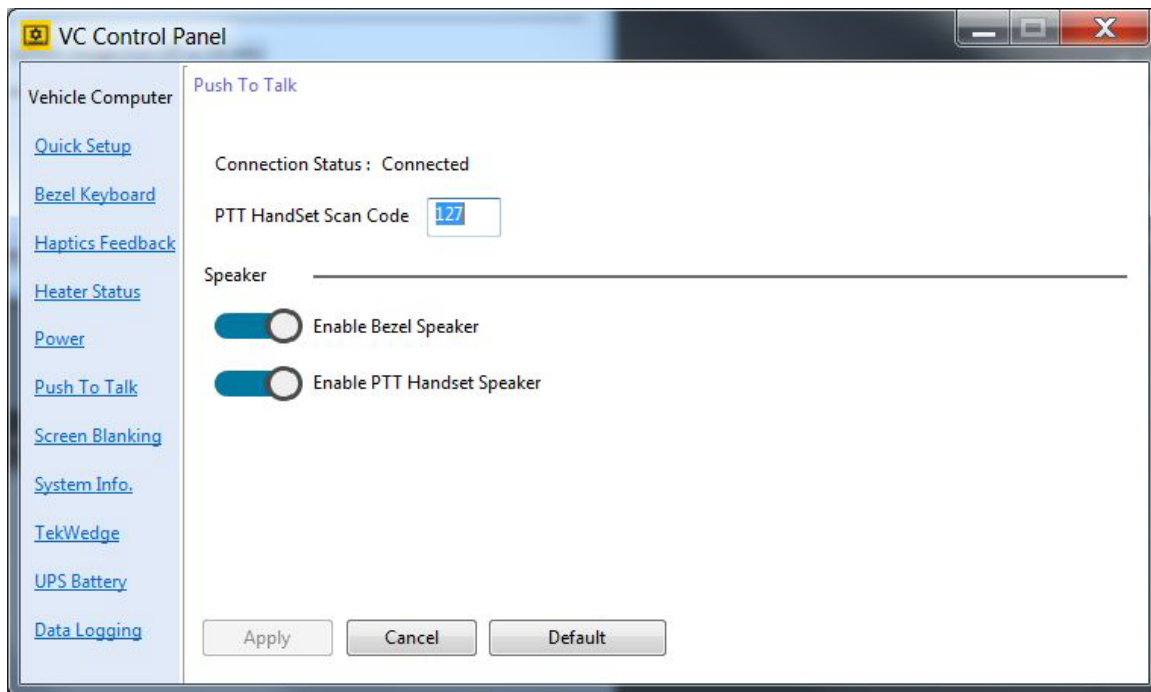


Figure 3-21 *Push To Talk Settings*

## Screen Blanking

The optional Screen Blanking setting turns the screen off when the vehicle is moving and back on when the vehicle is stopped.

- ✓ **NOTE** To use Screen Blanking, first connect one of the two DB9 serial ports on the VC80 to a user-supplied switch or relay. See [Connecting Switch for Screen Blanking on page 2-10](#).
- **Screen Blanking** - Enable/disable screen blanking feature.
- **Delay**
  - **Blanking the VC Screen** - Screen blanking duration in seconds.
  - **Re-Enabling the VC Screen** - Re-enable screen duration in seconds.
- **Blank Screen Based On**
  - **Com Port 1 or Com Port 2.**
  - **Blank screen when port pins are connected** - Select blank screen option. De-select to disconnect the blank screen option.

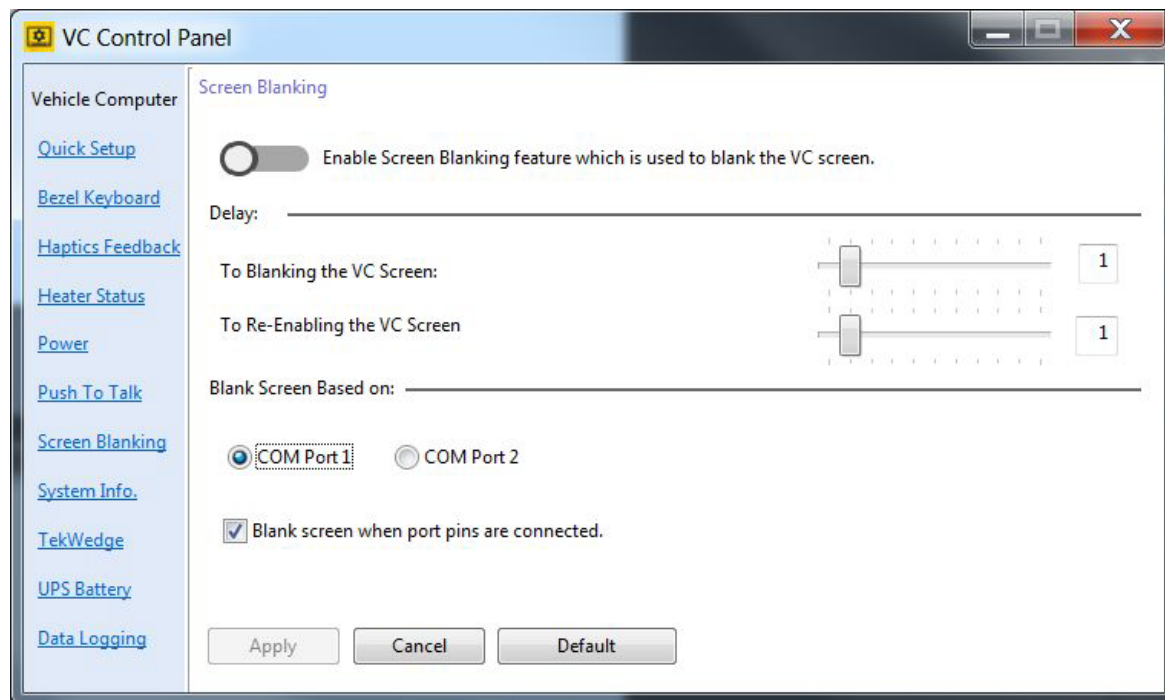


Figure 3-22 Screen Blanking Screen

## System Info

The System Info screen provides information about the system such as the **Serial Number**, **OS Details**, and **SKU Detail**. The system information is required for technical support inquiries.

To export the system information to a text file:

1. Select **Save**.
2. Select a location to save the file to.
3. Name the file in the **File Name** field.
4. Select a file type from the **Save As Type** drop-down menu.



Figure 3-23 System Information

## TekWedge

TekWedge provides the ability to interface with Serial and Bluetooth scanners.

- ✓ **NOTE** To configure a serial scanner, turn on the power to the port (see [Power on page 3-20](#)) and in TekWedge settings, enable the port and TekWedge.
- **TekWedge to support serial scanners** - Enable/disable TekWedge support for serial and Bluetooth scanners.
- **Properties**
  - **Enable Good Scan Beep** - VC80 beeps when data is received from the scanner.
  - **Code Page** - Select code page from drop-down menu.
- **Data Transmission** - Select one type of data transmission.
  - **Copy/Paste (Application supports Ctrl-V)** - Copy/Paste is efficient for large amounts of scanned data.
  - **Keyboard Wedge**.
- **Ports and Translation Rules**

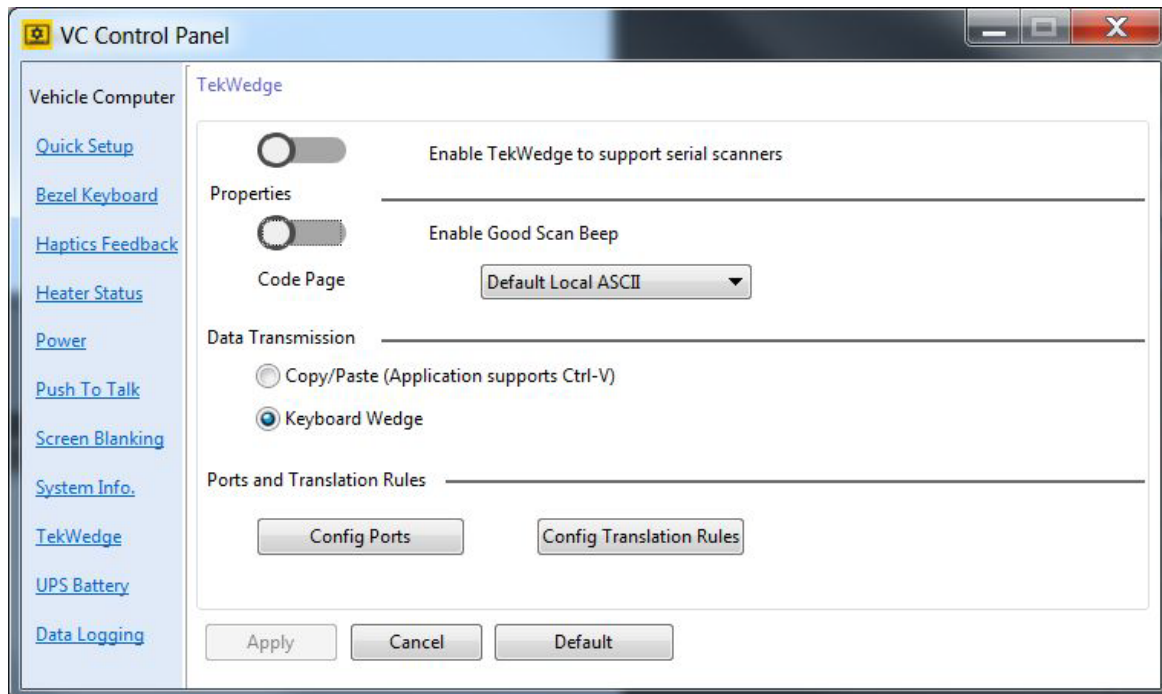
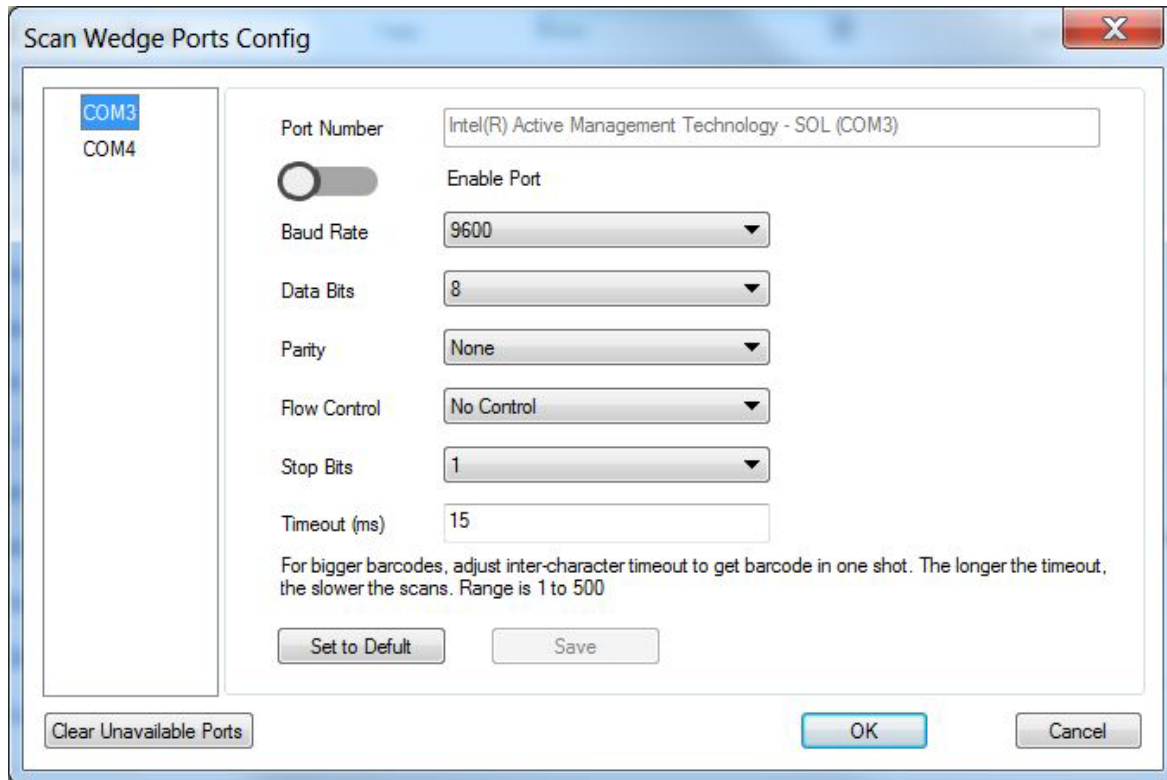


Figure 3-24 TekWedge Settings



- **Config Ports** - Select the **COM Port** from the ports window and adjust the port settings such as **Baud Rate**, **Data Bits**, **Parity**, **Flow Control**, **Stop Bits**, and **Timeout** as desired.
- **Set to Default** - Sets the default for the selected COM port.
- **Clear Unavailable Ports** - Clears unavailable ports such as ports that are no longer active.



**Figure 3-25** *Config Ports*

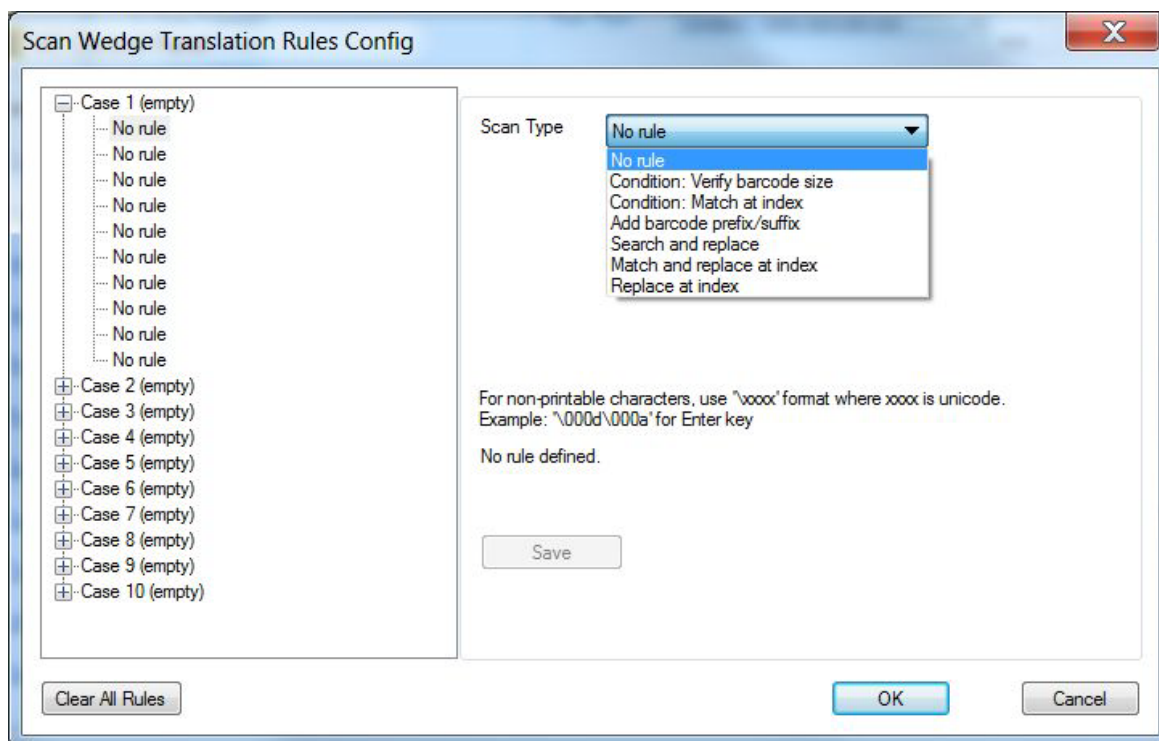


**NOTE** For large bar codes, adjust the *Timeout* duration. The longer the timeout, the slower the scans.

- **Config Translation Rules** - Allows you to define up to 10 cases, each consisting of up to 10 rules in sequential order. Only one case is applied to a bar code and a case is applied if all rules specified in the case are successful. If a rule within a case fails, the entire case fails.
- **Case Rules** -The case rules are defined as follows:
  - **No Rule**
  - **Verify Barcode Size** — Verifies the barcode size. Assign this rule first, before creating subsequent rules.
  - **Match at Index** — Matches the match string at a specified index.
  - **Add Barcode Prefix/Suffix** — Adds a global prefix or suffix.
  - **Search and Replace** — Replaces all instances of the match string.
  - **Match and Replace at Index** — Matches the match string at a specified index and replaces/changes it.
  - **Replace at Index** — Replaces/changes unspecified data in a given range.

Translation information about the status of each case/rule is displayed in the scan log file. This is useful to determine why a rule is failing.

Select a **Case/Rule** to modify and then select the **Scan Type** drop-down menu to apply a rule.



**Figure 3-26** Translation Rules

## UPS Battery Status

- **Information** - Displays the current battery information such as the **Serial Number**, **Manufacture Date**, and **Remaining Battery Life**.
- **Notification** - Enable/disable **Low Battery Notifications** and enter a **Threshold** percentage for low battery life warnings.

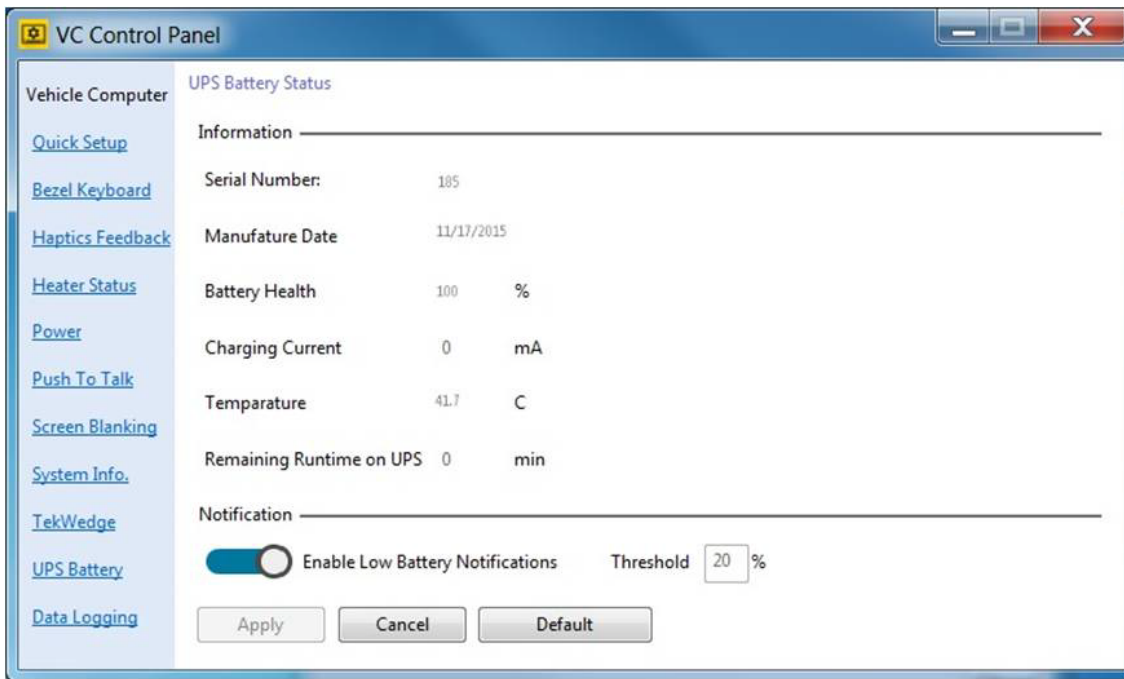
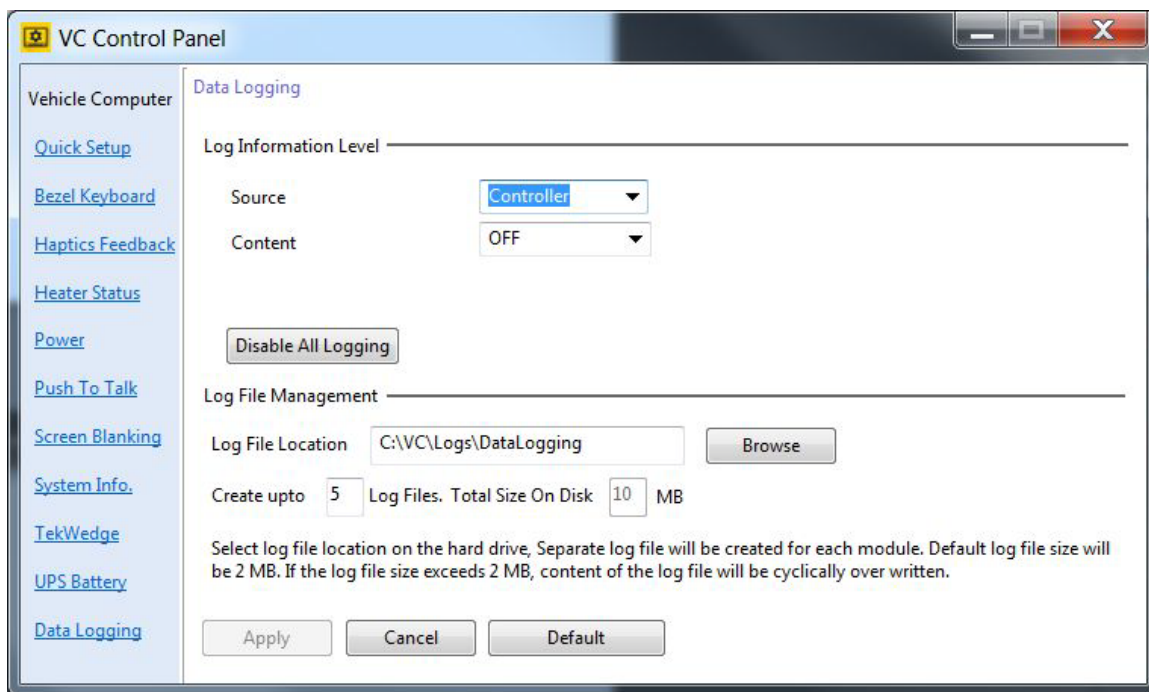


Figure 3-27 UPS Battery Settings

## Data Logging

Data Logging logs information about VC80 custom features.

- **Log Information Level**
  - **Source** - Select a source from the drop-down menu such as **Heaters, Haptics, UPS Battery**.
  - **Content** - Select a priority level from the drop-down menu such a **Critical, Major, Minor**.
  - **Disable All Logging** - Removes logging VC80 custom feature information.
- **Log File Management** - Select a **Log File Location**, quantity of log files in the **Create up to** field, and disk size (default is 2 MB) in the **Total Size On Disk** field.



**Figure 3-28** *Data Logging Settings*

- ✓ **NOTE** Application crash dump files are captured and stored in a restricted folder permitted for Administrators only (C:\VC\Logs or C:\Windows\MiniDmp).

## My-T-Soft

My-T-Soft offers a database of existing keyboard layouts for screen keyboard customization and key mapping. Each VC80 has access to a Zebra account on the Build a Board website for keyboard layouts. Unique custom keyboard layouts may be acquired for additional license fee(s).

To access My-T-Soft, go to: [www.build-a-board.com](http://www.build-a-board.com).



**Figure 3-29** My-T-Soft Screen Keyboard Layout Examples

All VC80s are My-T-Soft licensed through a common account which is only available from the VC80.

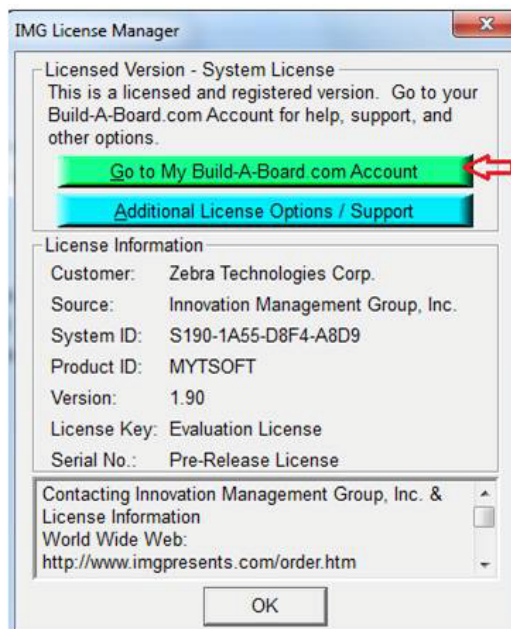
To access My-T-Soft:

1. **Select Start > Select My-T-Soft > Licensing Information.**



**Figure 3-30** *My-T-Soft License Information*

2. The UAC window displays. Select **Yes**.
3. In the IMG License Manager menu, select **Go to My Build-A-Board.com Account**.



**Figure 3-31** *IMG License Manager*

4. The Zebra account web page displays. Download existing keyboards or create your own and save in the Zebra account.

✓ **NOTE** To create a private collection of keyboards, you must acquire your own account.

## Windows Management Instrumentation

Windows Management Instrumentation (WMI) is a free component of the Microsoft Windows® operating system that provides a scalable system management infrastructure. Using a free provider plug-in from Zebra, WMI enables local and network remote management of scanner(s). System administrators can leverage WMI to query and set information on desktop systems, applications, networks, components, and accessories, such as a scanner.

For more WMI information, go to:

- [https://msdn.microsoft.com/en-us/library/aa384642\(v=vs.85\).aspx](https://msdn.microsoft.com/en-us/library/aa384642(v=vs.85).aspx)
- <http://www.zebra.com/support>

## GPS

U-Center is used to set up GPS on the VC80.

To set up the GPS:

1. Ensure that the antenna is properly installed on the GPS port (see [Figure 1-2 on page 1-3](#)).
2. Open U-Center by selecting **Start > Program Files > U-Center**.
3. Ensure that the receiver is connected. See [Figure 1-2 on page 1-3](#). After approximately thirty seconds, some of signals bars turn to green. This signifies that the GPS has obtained 3D lock.

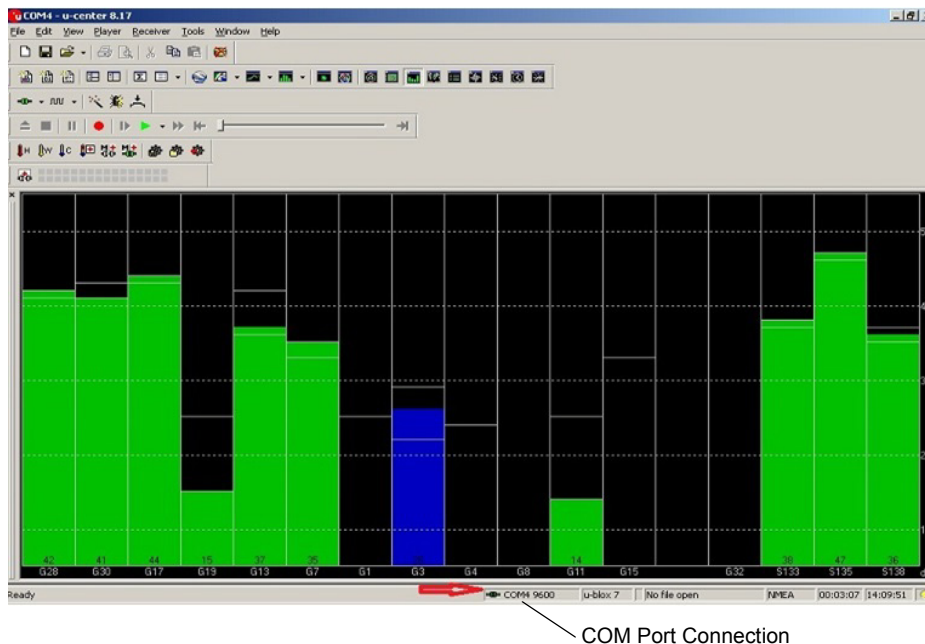


Figure 3-32 U-Center Connection

## Satellite Level

To view the Satellite Level, select **View > Docking Windows > Satellite Level**.

## Location Coordinates

To view Location Coordinates, select **View > Docking Windows > Data**.

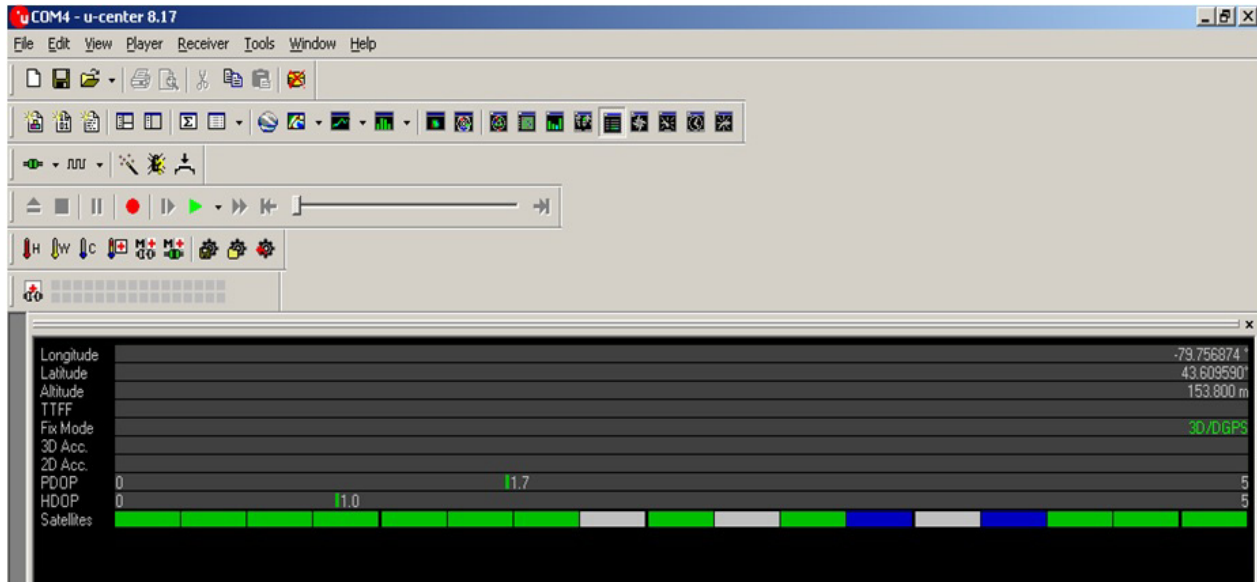


Figure 3-33 Location Coordinates

## U-Center Software

- For detailed U-Center information, refer to the *U-Center User Guide* at: [https://www.u-blox.com/sites/default/files/u-center\\_UserGuide\\_%28UBX-13005250%29.pdf](https://www.u-blox.com/sites/default/files/u-center_UserGuide_%28UBX-13005250%29.pdf)
- Other applications/software such as Visual GPS can be used to collect location data by communicating with the GPS receiver.



# CHAPTER 4 MAINTENANCE AND TROUBLESHOOTING

---

## Introduction

This chapter includes instructions on cleaning the device and provides troubleshooting solutions for potential problems during device operations.



### **WARNING**

**Danger due to electric shock when cleaning and maintaining the device. To avoid electric shock, turn the VC80 off and disconnect it from the power supply before cleaning or maintaining it.**

---

## Cleaning



**CAUTION** Do not use compressed air, a high-pressure cleaner or vacuum cleaner, as this can damage the surface. Using a high-pressure cleaner poses the additional risk of water entering the device and damaging the electronics or display.

### Housing Cleaning

Clean the fully assembled VC80 vehicle mount computer housing using only a mild detergent on a lightly dampened soft cloth.

### Touchscreen Cleaning

- Use neutral detergent or isopropyl alcohol on a clean soft cloth to clean the panel surface. Do not use any kind of chemical solvent, acidic or alkali solution.

---

## Touchscreen

The VC80 is equipped with a resistive touchscreen.



- CAUTION**
- Keep the touchscreen clean (see [Touchscreen Cleaning on page 4-1](#)).
  - Do not apply adhesives to the surface.
  - Avoid high voltage and/or static charge.
  - Do not use ball point pens, writing utensils, tools, or sharp objects.
  - Touch the panel with your finger or stylus only to ensure normal operation.
  - Operate in a stable environment. Abrupt variation of temperature and humidity may cause malfunction.
  - Avoid applying excessive activation force or sudden impact on the touchscreen surface.

Operation of the resistive touchscreen is recommended with:

- Clean, dry fingers.
- Clean, dry, soft gloves.
- Suitable touch stylus (plastic or wood, rounded tip).

## Troubleshooting

**Table 4-1** *Troubleshooting*

Symptom	Possible Cause	Solution
The vehicle computer does not power on or shuts off suddenly.	The power cable ignition sense wire (yellow) is not connected properly.	Verify that the power cable is connected properly. See <a href="#">Wiring Vehicle Power to the VC80 on page 2-4</a> .
	Power cable not connected properly or unplugged.	Connect power cable to power cable portion underside of vehicle computer. Turn the main power switch on.
	If the vehicle computer is powered by a vehicle battery, the vehicle battery is depleted.	Replace or charge the vehicle battery.
Cannot see characters on display.	Vehicle computer not powered on (Power LED is Off).	Press the Power button on.
	Screen is too bright/dark.	Adjust the brightness; see <a href="#">Figure 1-1 on page 1-3</a> .
	Display not adjusted properly.	Select <b>Display</b> in the Control Panel settings and adjust the display.
	The vehicle computer is in low power mode (Power LED is on).	Press the Power button to turn on the vehicle computer.
The touchscreen is not working.	Display not properly calibrated.	Recalibrate the screen through the Touch Panel Calibration utility (see <a href="#">Touch Panel Calibration on page 3-11</a> ). If problem continues, contact Zebra support. See <a href="#">Service Information on page ii-x</a> .
	Replacement screen protector was not applied correctly.	Replace or re-apply screen protector.

**Table 4-1** *Troubleshooting*

Symptom	Possible Cause	Solution
The optional serial scanner does not operate.	Scanner is not properly connected to the vehicle computer.	Connect the scanner to the COM1 port. Ensure the proper COM port is selected in the TekWedge application, see <a href="#">TekWedge on page 3-24</a> . If the problem continues, refer to the scanner Product Reference Guide.
	TekWedge application is not enabled or set to the correct COM Port.	Ensure that the TekWedge application is enabled and set to the correct port. See <a href="#">TekWedge on page 3-24</a> .
	External power is not connected.	Verify external power connection.
No sound is heard when you tap the touchscreen or press a key.	Volume is turned down.	Adjust the volume in the Control Panel.
	Application currently running disabled the sound.	Configure the application to enable the sound.
	Faulty speaker.	Contact Zebra support at <a href="http://www.zebra.com/support">www.zebra.com/support</a> .
	The optional external speaker cable is connected without the speaker.	Connect the external speaker or disconnect the cable.
	Power is not enabled on the COM port.	Ensure the power is applied to the COM port by the VC80.
Missing pixels on the display.	Faulty LCD.	Contact Zebra support. See <a href="http://www.zebra.com/support">www.zebra.com/support</a> .
COM1 or COM2 port is not working.	Another application, or SerialWedge is using the port.	Stop the application using the port or change the TekWedge COM Port Settings.
No keys are working on the optional or built-in keyboard.	The optional keyboard is not properly connected to the vehicle computer.	Check the cable connections between the keyboard and the vehicle computer.
	The application does not require keyboard input.	Configure the application to use the keyboard.
	Vehicle computer is not responding.	Warm boot the vehicle computer.

**Table 4-1** *Troubleshooting*

Symptom	Possible Cause	Solution
The vehicle computer cannot find any Bluetooth devices nearby.	Too far from other Bluetooth devices.	Move closer to the other Bluetooth device(s).
	The Bluetooth device(s) nearby are not turned on.	Turn on the Bluetooth device(s).
	The Bluetooth device(s) are not in discoverable mode.	Set the Bluetooth device(s) to discoverable mode. If needed, refer to the device's user documentation for help.
When installed on some electric forklifts, the scanner range is shorter than it is when installed on other forklifts.	Electro-magnetic interference caused by the forklift.	Consult forklift vendor about reducing the interference by adding a capacitor between the forklift chassis and its battery's negative terminal, or another recommended solution.



# CHAPTER 5 ACCESSORIES AND MOUNTING

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## Introduction

This chapter provides accessory information, mounting options and instructions.

---

## Accessories

Table 5-1 *Accessories*

Model Number	Accessory
<b>Antennas</b>	
AN2010	Antenna, dual band, 802.11 a/b/g/n, 2 dBi, reverse polarity SMA connector, magnetic mount, 2.9m
AN2020	Antenna, 2.4GHz, 802.11 b/g, 5 dBi, reverse polarity SMA connector, magnetic mount, 2.9m
AN2030	Whip antenna (stubby), dual band, 802.11 a/b/g/n, 2.4GHz 2dBi, 5GHz 3.7 dBi, reverse polarity SMA connector
20667-002	Whip antenna (stubby), 802.11 b/g - dipole 2 dBi reverse polarity SMA connector
AR1000	Right Angle SMA reverse polarity plug-jack adaptor
AN000090A01	GNSS antenna, magnetic mount, 2.9 m cable

**Table 5-1** *Accessories*

<b>Model Number</b>	<b>Accessory</b>
<b>Mounts</b>	
MT4200	Quick release mount
MT4205	Mounting plate for the MT4200 quick release mount
MT4210	Adaptor bracket kit for 82XX quick release mount
MT4510	RAM rectangular base with 2.25" rubber ball
MT4301	RAM mount, 4" arm
MT4302	RAM mount, 12" arm
MT3501	VESA base (for 4" or 12" RAM arm)
MT3502	Circular base (for 4" or 12" RAM arm)
MT3505	Clamp base (for 4" or 12" RAM arm), 2" max. width
MT3507	Clamp base (for 4" or 12" RAM arm), 3" max. width
MT3509	Rail base (for 4" or 12" RAM arm), 1-1/4" to 1-7/8"
MT3510	Rail base (for 4" or 12" RAM arm), 2" to 2 1/2"
KT-SCANMNT-VC80-R	Side mounted holder for scanner
KT-KYBDTRAY-VC80-R	Keyboard mounting tray (includes tilting arms, knobs and screws) for VC80 and iKey keyboards
KT-KYBDMNT-VC80-R	Function/Numeric keypad side mount bracket



**Table 5-1** *Accessories*

Model Number	Accessory
<b>Keyboard</b>	
9010376	iKey keyboard, 86 keys (12 Function keys), pointing device, red LED backlight, USB
9010377	iKey keyboard, 72 oversized color arranged keys (8 function keys), USB
SLK-101-M-USB-3F	iKey keyboard, 101 keys (12 function keys), large numeric pad, backlight, USB
<b>Speaker/Mic</b>	
M1000	Speaker/Mic with push-to-talk function
<b>Miscellaneous</b>	
KT-SPRTCT-VC70-05R	Screen protector pack of 5
SL0001	Stylus and stylus holder
KT-VC80-BTRY1-01	Spare battery

**Table 5-1** *Accessories*

<b>Model Number</b>	<b>Accessory</b>
<b>Power Supplies and Cables</b>	
PS000145A01	100/240 VAC power supply, 24 VDC, 6.5 A, 150W (AC power cord sold separately)
PS1370	Pre-Regulator, 19 - 90 VDC in, 15 VDC out, 90 W
CB000417A01	DC power adaptor to VC50
CB000416A01	DC Power adaptor to VC70
CA1210	Power extension cable, DC, 6', waterproof
CA1230	Power extension cable for pre-regulator
CA1220	Power extension cable, DC, 180 cm, with ignition sense
CA1300	Screen blanking cable (DB9 to open wires)
CB-000433-01	CAN Bus cable (RJ45 to Deutsch)

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## External Bar Code Scanners



**CAUTION** Only use Zebra approved scanners.

The VC80 supports external hand-held decoded scanners and imagers connected via USB, RS-232, or Bluetooth. See [Bar Code Scanners and Settings on page 3-4](#) to add scanner(s).

When a bar code is scanned successfully, the VC80 beeps if configured appropriately. A poorly printed or damaged bar code may not decode properly. In this case, use the keyboard to enter data from the bar code.

For more information, refer to the specific scanner manual at: [www.zebra.com/support](http://www.zebra.com/support).

## VC80 Antenna Options

Antenna hardware configurations are located in [Table 5-1 on page 5-1](#). To determine the best antenna option for your location, contact your Zebra representative.



**IMPORTANT** If using a magnetic mount antenna, place it in a location that balances the need for the VC80 to communicate with the access points and local Bluetooth peripherals.

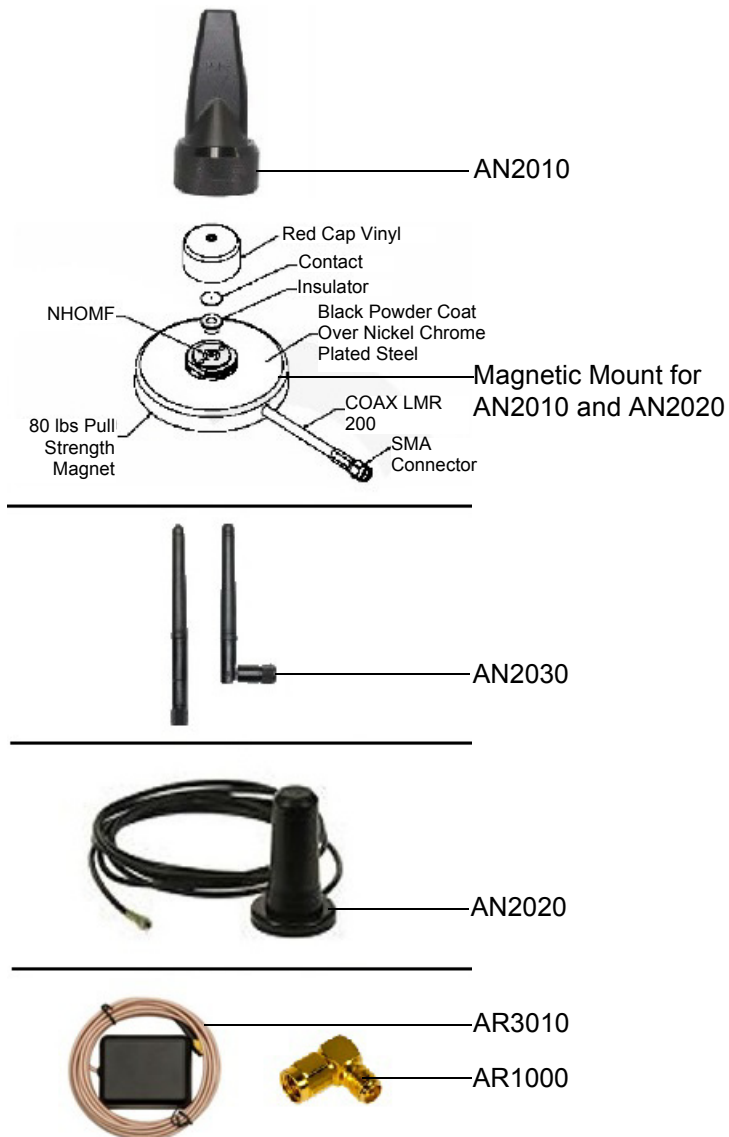


Figure 5-1 VC80 Antenna Options

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## VC80 Mounting Accessories

**WARNING**

Failure to install the mount correctly, or modifications to the mount, may result in serious injury or damage to property. Contact Zebra Technical Support or your Zebra representative if you have problems installing this mount. To ensure operator safety, you must use a calibrated torque wrench and the supplied mounting hardware when fastening the computer and mount. Use of this mount in vehicles driven on public roads or highways is prohibited. Contact Zebra for further details.

Before mounting a VC80 in a vehicle, there are a number of operator safety issues that require careful attention. When mounting a VC80 use only approved Zebra mounting hardware and mounting parts which are specific to the VC80 model purchased. An improperly mounted VC80 or use of non-approved parts may result in one or more of the following: operator injury, property damage, operator visibility obstruction, operator distraction, and/or poor ease of egress for the operator. Zebra strongly recommends that you seek professional mounting advice from the vehicle manufacturer.

If it is necessary to mount the VC80 overhead, or in any position that could cause injury to the operator should the unit fall, it is critical that a secondary tether or other fail safe device be installed.

The following restrictions must be strictly enforced:

- Do not use the mount and/or the VC80 as a hand-held. Using the mount in this manner may cause the person to fall or dislodge the mounting hardware and/or mounts.
- Do not add weight or attach any other items to the mount or VC80. Additional elements may fall causing injury, or may increase the chance of failure and/or damage in mounting hardware and/or mounts.
- Mounts used in industrial or vibration generating environments may be subjected to fatigue, stress, and/or part wear. A periodic inspection of the mounting hardware and mounts should be performed to ensure parts are retightened to the correct torque, free of fractures, excessive wear, and/or other environmental damage. Any parts found to be unsafe should be removed and replaced immediately. After inspection or replacement of parts, readjust the mount as outlined in the pertinent sections below.
- Cable routing within a vehicle cab also requires careful consideration, especially for separately connected scanners and other devices with loose cables. If you are unable to obtain suitable advice, contact Zebra for assistance. For better protection, the equipment should be mounted inside the vehicle roll cage.
- When charging the vehicle battery, the VC80 must be either disconnected from the battery or it must be determined that the maximum allowed input voltage of the VC80 is not exceeded.

## MT43XX RAM Mount



**IMPORTANT** To avoid injury, this device must be properly secured when in a moving vehicle.

Keep this device away from magnetic fields.

Do not place the computer near a television or radio receiver.

Do not disassemble the VC80 computer as there are no user-serviceable parts inside.

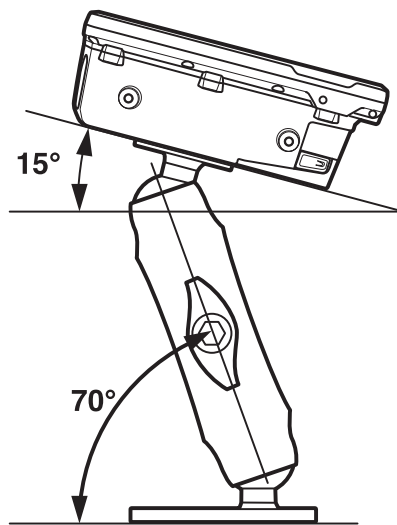


**IMPORTANT** The operator can easily adjust the tilt and rotation of the VC80. Use care to avoid operator injury or equipment damage if the computer slips due to a loosened hand screw.

The VC80 may be installed using an articulating RAM Mount (Model MT43XX – 4 in. or 12 in. arm) secured to either a VESA or circular base.

The RAM articulating mount can be installed in a variety of orientations (see [Figure 5-3 on page 5-9](#)). Select the best orientation for the specific application. Preferred orientations maintain the center of mass of the computer assembly, directly over the center of the base.

For detailed mount installation information, refer to the instructions included with the mount kit.



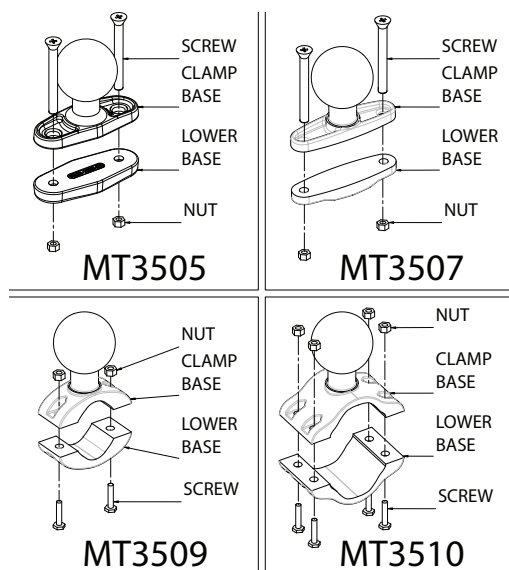
**Figure 5-2** Orientation of Vehicle-Mount Assembly

## Optional Mounts

One of the following optional mounting kits shown in [Figure 5-3](#) may be substituted for the Vesa base or the circular base when mounting to a post or forklift roll cage.

To assemble the optional mount kit:

1. Mount the clamp base and lower base around the shaft.
2. Place the screw through the clamp and the lower base, and affix with the nut.
3. Torque to 26 in-lbs.
4. Secure the RAM standard arm by inserting the RAM balls into both ends of the arm sockets.



**Figure 5-3** *Optional Mount Kits*

### Plate Bases for MT35XX Mounts

Plate bases are not recommended for forklift mounting solutions. If this requires a plate rather than a clamp base, you must penetrate into the structure of the vehicle. This requires additional hardware. The following plate bases are available:

- MT3501 - VESA Plate
- MT3502 - Circular Plate

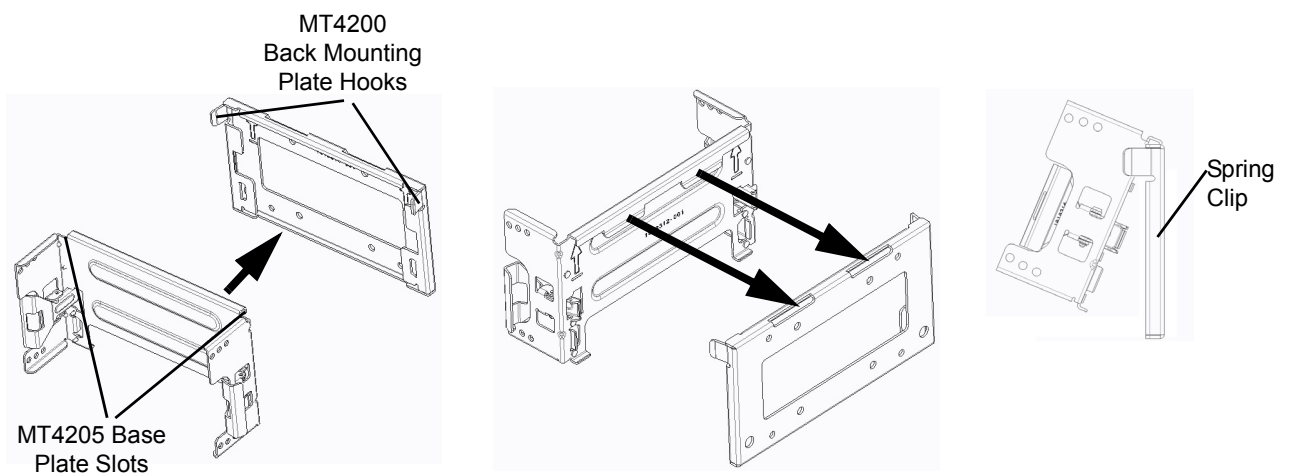
## MT4200 Quick Release Mount

The MT4200 Quick Release Mount allows a removal without the need for tools.

### Assembling MT4200

To assemble the MT4200 Quick Release mount:

1. Place the back mounting plate hooks into the base plate slots.
2. Snap spring clips into place.



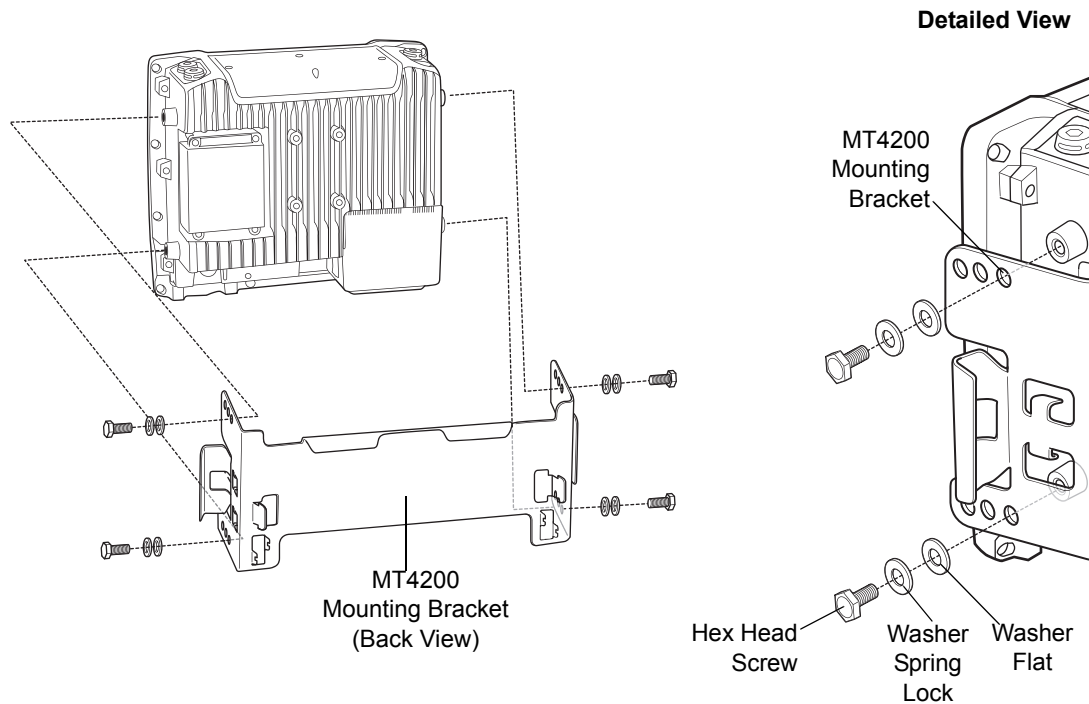
**Figure 5-4** MT4200 Quick Release Mount Assembly



### Attaching MT4200 to VC80

To attach the MT4200 Quick Release Mount to the VC80:

1. Line up the MT4200 mounting bracket holes with the holes on the sides of the VC80 (two on each side).
2. Place the washer spring lock onto the hex head screw.
3. Place the washer flat onto the hex head screw (on top of the washer spring lock).
4. Screw the bracket onto the VC80 (total of four). Torque to 34.7 in-lbs.



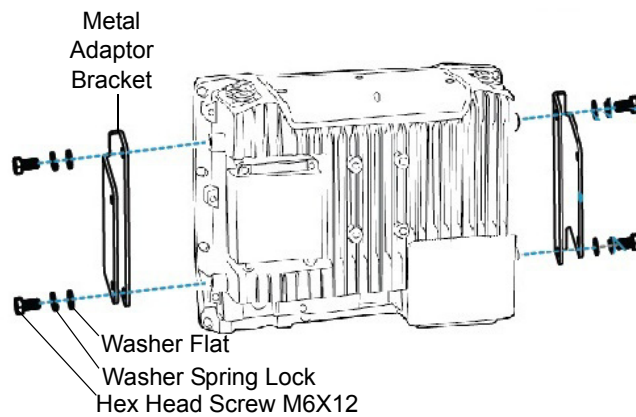
**Figure 5-5** VC80 and MT4200 Assembly

## MT4210 Adaptor Bracket

The MT4210 Adaptor Bracket is for use with older mounts, such as the 82XX Quick Release Mount.

To assemble the MT4210 Adaptor Bracket:

1. Line up the MT4210 mounting bracket holes with the holes on the sides of the VC80 (two on each side).
2. Place the washer spring lock onto the hex head screw.
3. Place the washer flat onto the hex head screw (on top of the washer spring lock).
4. Screw the metal adaptor bracket onto the VC80 (total of four). Torque to 34.7 in-lbs.



**Figure 5-6** *MT4210 Adaptor Bracket Assembly*

# CHAPTER 6 SCANCODE MAP

---

## Introduction

This chapter provides information on the integrated bezel scancode map for the VC80.

## Integrated Keypad

The VC80 has six integrated programmable keys located below the display. Each programmable key can be modified by the Blue key for a total fourteen keys.



**Figure 6-1** VC80 Front Keys and LED Indicators

To change scancodes to assign unique functions/characters, edit the scancodes.txt file in `c:\Program Files\VCControlPanel\`.

**Table 6-1** Scancode Map

101 Keyboard	Scan 2 Make
~	0E
!	16
@	1E
#	26
\$	25
%	2E
^	36
&	3D
*	3E
(	46
)	45
_	4E
+	55
Backspace	66
Tab	0D
Q	15
W	1D
E	24
R	2D
T	2C
Y	35
U	3C
I	43
O	44

101 Keyboard	Scan 2 Make
P	4D
{ [	54
} ]	5B
\	5D
Caps Lock	58
A	1C
S	1B
D	23
F	2B
G	34
H	33
J	3B
K	42
L	4B
: ;	4C
“ ‘	52
	5D
Enter	5A
L Shift	12
	61
Z	1A
X	22
C	21
V	2A
B	32
N	31
M	3A
< ,	41
> .	49
? /	4A
	51
R SHIFT	59
L CTRL	14
L ALT	11

<b>101 Keyboard</b>	<b>Scan 2 Make</b>
Space Bar	29
R ALT	E0 11
R CTRL	E0 14
Num Lock	77
Numeric 7	6C
Numeric 4	6B
Numeric 1	69
Numeric 8	75
Numeric 5	73
Numeric 2	72
Numeric 0	70
Numeric *	7C
Numeric 9	7D
Numeric 6	74
Numeric 3	7A
Numeric .	71
Numeric -	7B
Numeric +	79
	6D
Numeric Enter	E0 5A
Esc	76
F1	5
F2	6
F3	4
F4	0C
F5	3
F6	0B
F7	83
F8	0A
F9	1
F10	9
F11	78
F12	7
Scroll Lock	7E

# APPENDIX A SPECIFICATIONS

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## Introduction

The following tables summarize the device's intended operating environment and technical specifications.

## Technical Specifications

**Table A-1** *Technical Specifications*

Item	Description
<b>Physical and Environmental Characteristics</b>	
Dimensions	10.83 in. L x 9.35 in. W x 3.46 in. D 275.2 mm L x 237.4 mm W x 88 mm D
Weight	8.6 lbs/3.9 kg
Display: Size Resolution Brightness	10.4 in. color XGA 1024 x 768 LCD with LED backlight; 24 bit color depth 400 NITs or 1000 NITs
UPS and Backup Battery	Rechargeable UPS battery for operation during power loss; Internal rechargeable battery for multiple months of real-time clock backup
IP Sealing	IP 66
Interface Ports	Standard sealed and secured connectors: <ul style="list-style-type: none"> <li>• Two RS-232 serial port</li> <li>• One standard USB port</li> <li>• One powered USB port</li> <li>• One 3.5 mm audio jack</li> <li>• Optional ethernet (10/100/1000 Mbps) or isolated CAN bus port with SAE J1929 support</li> </ul>
Thermal Shock	-22° to 122° F/-30° to 50° C
<b>User Environment</b>	
Operating Temperature	-22° to 122° F/-30° to 50° C
Storage Temperature	-22° to 140° F/-30° to 60° C
Relative Humidity	5% to 95% non-condensing (standard version) 5% to 95% condensing (freezer version with internal heating)
Salt Fog	48 hours of 5% solution at 35° C
Solar Radiation	MIL STD 810-G, Method 505.5, Procedure I
ESD	+/-15kV air discharge +/-8kV direct discharge



**Table A-1** *Technical Specifications (Continued)*

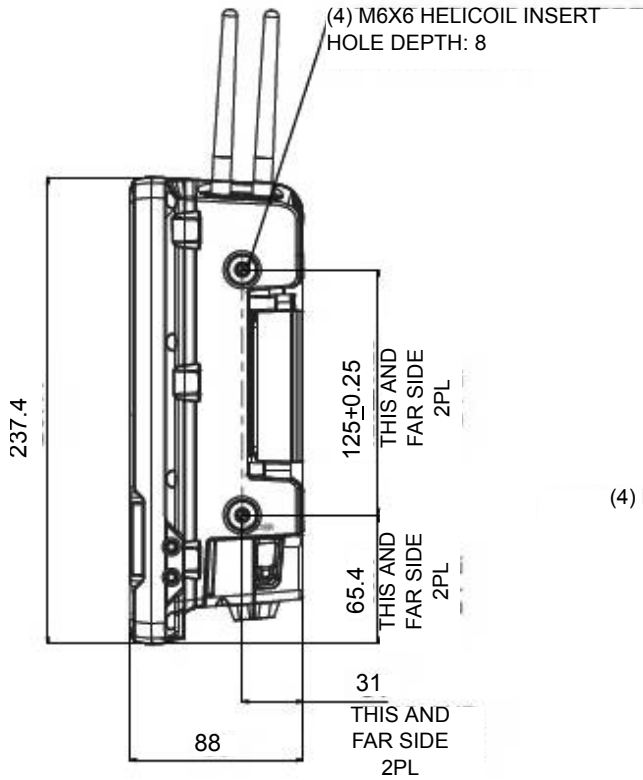
Item	Description
Integrated Sensors	Motion (accelerometer); temperature; ignition
Shock/Vibration	IEC 60721-3-5M3; MIL-STD 810G; Method 514.6; MIL-STD 810G; Method 516.6
Power Consumption	<ul style="list-style-type: none"> <li>• 16W: Display brightness at 1/2, keyboard backlight off, radio in received mode, UPS battery fully charged.</li> <li>• 38W: Full display brightness, full external keyboard backlight on, radio running ping test, UPS battery is charging, scanner connected.</li> <li>• 84W: Full display brightness, full external keyboard backlight on, radio running ping test, UPS battery is charging, scanner connected, touch screen heater on.</li> </ul>
<b>Performance Characteristics</b>	
CPU/RAM	Intel E3825 Dual Core, 1.33 GHz with 2GB RAM or Intel E3845 Quad Core, 1.91 GHz with 4GB RAM
Operating System	Windows Embedded Standard 7, 64 bit; Windows 7 Professional, 64 bit; Windows 10 ready
Internal Expansion	Two PCIe mini slots (one standard, one optional); one M.2 slot
Mass Storage	mSATA SSD: 32 or 64 GB
Additional Software	My-T-Soft configurable on-screen keyboard; Scanner Wedge with code manipulations; Tekterm
Application Development	Standard Windows plus WMI additions
Touchscreen	<ul style="list-style-type: none"> <li>• Resistive touchscreen with passive stylus or finger operation</li> <li>• Freezer version includes integrated touchscreen heater for evaporates external condensation.</li> <li>• Construction: Film-Glass (FG)</li> <li>• Hardness of surface: 3H (ASTM D3363)</li> <li>• Resistance: 35 million actuations</li> </ul>
Audio	High volume 87 dBA speaker (at 1 foot distance)
Push-to-Talk	External optional speaker/microphone
<b>WLAN Wireless Data Communications</b>	
WLAN radio	IEEE 802.11a/b/g/n/ac 2x2 MIMO

**Table A-1** *Technical Specifications (Continued)*

<b>Item</b>	<b>Description</b>
Output Power	2.4GHz=+17.5dBm max, 5GHz=+17.5dBm max
Data Rate	867Mbps @ 5GHz, 300Mbps @ 2.5GHz
Frequency Range	Country dependent 2.4GHz band (802.11b/g/n) = 2400-2483.5MHz 5GHz band (802.11a/n/ac) = 5150-5350MHz, 5470-5855MHz.
Antenna	Internal or external
WLAN Security	WPA, WPA2, AES, TKIP, WEP, 802.11x, CCX v4
<b>WPAN Wireless Data Communications</b>	
Bluetooth	Bluetooth V2.1 + EDR (Window7/10) Bluetooth V4.0 Smart Ready (Windows 10)
<b>GPS</b>	
GPS	Optional with DGPS support
<b>Power Supply</b>	
Power Supply	Internal power supply 12-48V nominal

# VC80 Drill Hole Dimensions

Side View



Back View

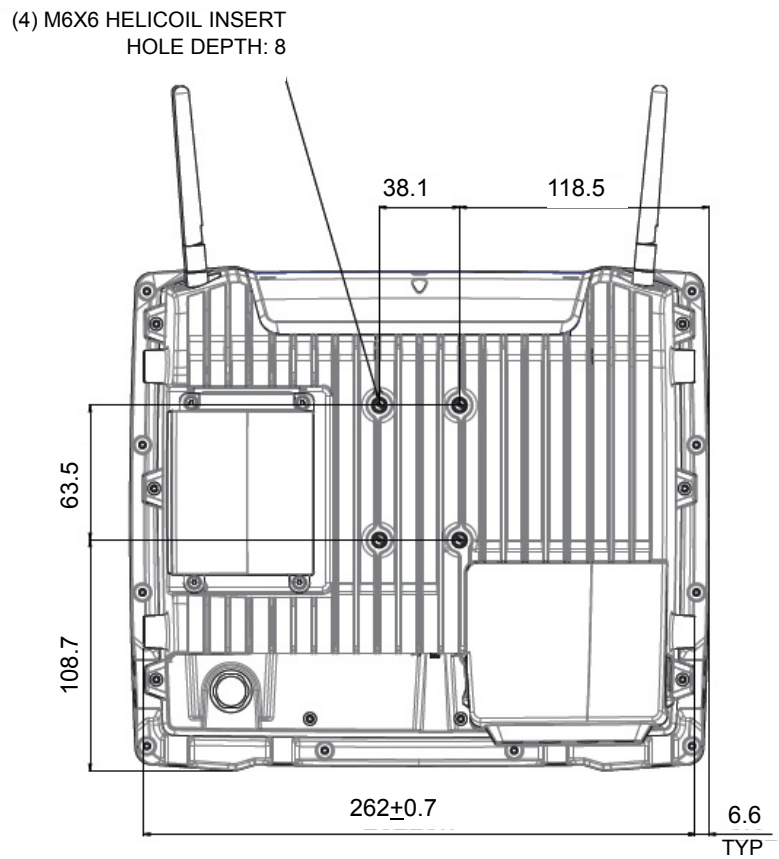


Figure A-1 VC80 Drill Hole Dimensions



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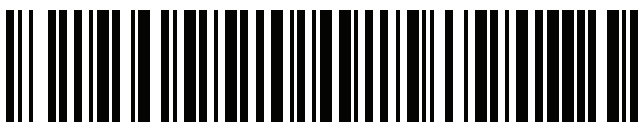


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