

# MC2100 SERIES REGULATORY GUIDE

## Regulatory Information

This guide applies to the following model numbers: MC2100 and MC2180.

All Zebra devices are designed to be compliant with rules and regulations in locations they are sold and will be labeled as required.

Local language translations are available at the following website: <http://www.zebra.com/support>

Any changes or modifications to Zebra equipment, not expressly approved by Zebra, could void the user's authority to operate the equipment.



**CAUTION** Only use Zebra approved and UL Listed accessories, battery packs and battery chargers.

Do NOT attempt to charge damp/wet mobile computers or batteries. All components must be dry before connecting to an external power source.

Declared maximum operating temperature: 40°C.

## Bluetooth® Wireless Technology

This is an approved Bluetooth product. For more information or to view the End Product Listing, please visit <http://www.bluetooth.org/tpg/listings.cfm>.

## Wireless Devices Country Approvals

Regulatory markings, subject to certification, are applied to the device signifying the radio(s) is/are approved for use in the following countries: United States, Canada, Japan, China, S. Korea, Australia, and Europe <sup>1</sup>.

Please refer to the Zebra Declaration of Conformity (DoC) for details of other country markings. This is available at <http://www.zebra.com/doc>.

**Note <sup>1</sup>:** For 2.4GHz or 5GHz Products: Europe includes, Austria, Belgium, Bulgaria, Czech Republic, Cyprus, Denmark, Estonia, Finland, France, Germany, Greece, Hungary, Iceland, Ireland, Italy, Latvia, Liechtenstein, Lithuania, Luxembourg, Malta, Netherlands, Norway, Poland, Portugal, Romania, Slovak Republic, Slovenia, Spain, Sweden, Switzerland and the United Kingdom.



**CAUTION** Operation of the device without regulatory approval is illegal.

## Country Roaming

This device incorporates the International Roaming feature (IEEE802.11d) which will ensure the product operates on the correct channels for the particular country of use.

## Health and Safety Recommendations

### Ergonomic Recommendations



**CAUTION** In order to avoid or minimize the potential risk of ergonomic injury follow the recommendations below. Consult with your local Health & Safety Manager to ensure that you are adhering to your company's safety programs to prevent employee injury.

- Reduce or eliminate repetitive motion
- Maintain a neutral postures
- Reduce or eliminate excessive force
- Keep objects that are used frequently within easy reach
- Perform tasks at correct heights
- Reduce or eliminate vibration
- Reduce or eliminate direct pressure
- Provide adjustable workstations
- Provide adequate clearance
- Provide a suitable working environment
- Improve work procedures.

### Vehicle Installation

RF signals may affect improperly installed or inadequately shielded electronic systems in motor vehicles (including safety systems). Check with the manufacturer or its representative regarding your vehicle. You should also consult the manufacturer of any equipment that has been added to your vehicle.

An air bag inflates with great force. DO NOT place objects, including either installed or portable wireless equipment, in the area over the air bag or in the air

bag deployment area. If in-vehicle wireless equipment is improperly installed and the air bag inflates, serious injury could result.

Position your device within easy reach. Be able to access your device without removing your eyes from the road.

**Note:** Connection to an alert device that will cause a vehicle horn to sound or lights to flash, on receipt of a call on public roads, is not permitted.

### IMPORTANT

Before installing or using, check state and local laws regarding windshield mounting and use of equipment.

For Safe installation

- Do not put your phone in a location that obstructs the drivers vision or interferes with the operation of the Vehicle.
- Do not cover an airbag.



## Warnings for Use of Wireless Devices

Please observe all warning notices with regard to the usage of wireless devices.

## Potentially Hazardous Atmospheres - Vehicles Use

You are reminded of the need to observe restrictions on the use of radio devices in fuel depots, chemical plants etc. and areas where the air contains chemicals or particles (such as grain, dust, or metal powders) and any other area where you would normally be advised to turn off your vehicle engine.

## Potentially Hazardous Atmospheres - Fixed Installations

You are reminded of the need to observe restrictions on the use of radio devices in fuel depots, chemical plants etc. and areas where the air contains chemicals or particles (such as grain, dust, or metal powders).

## Safety in Aircraft

Switch off your wireless device whenever you are instructed to do so by airport or airline staff. If your device offers a 'flight mode' or similar feature, consult airline staff as to its use in flight.



## Safety in Hospitals

Wireless devices transmit radio frequency energy and may affect medical electrical equipment.

Wireless devices should be switched off wherever you are requested to do so in hospitals, clinics or healthcare facilities. These requests are designed to prevent possible interference with sensitive medical equipment.

## Pacemakers

Pacemaker manufacturers recommended that a minimum of 15 cm (6 inches) be maintained between a handheld wireless device and a pacemaker to avoid potential interference with the pacemaker. These recommendations are consistent with independent research and recommendations by Wireless Technology Research.

Persons with pacemakers:

- Should ALWAYS keep the device more than 15cm (6 inches) from their pacemaker when turned ON.
- Should not carry the device in a breast pocket.
- Should use the ear furthest from the pacemaker to minimize the potential for interference.
- If you have any reason to suspect that interference is taking place, turn OFF your device.

## Other Medical Devices

Please consult your physician or the manufacturer of the medical device, to determine if the operation of your wireless product may interfere with the medical device.



## RF Exposure Guidelines

### Safety Information

#### Reducing RF Exposure - Use Properly

Only operate the device in accordance with the instructions supplied.

#### International

The device complies with internationally recognized standards covering human exposure to electromagnetic fields from radio devices. For information on "International" human exposure to electromagnetic fields refer to the Zebra Declaration of Conformity (DoC) at <http://www.zebra.com/doc>.

#### Europe

##### Handheld Devices

This device was tested for typical body-worn operation. Use only Zebra tested and approved belt-clips, holsters, and similar accessories to ensure EU Compliance.

##### US and Canada

##### Phones

Use only Zebra tested and approved belt-clips, holsters, and similar accessories to ensure FCC Compliance. The use of third-party belt-clips, holsters, and similar accessories may not comply with FCC RF exposure compliance requirements, and should be avoided. The FCC has granted an Equipment Authorization for these model phones with all reported SAR levels evaluated as in compliance with the FCC RF emission guidelines. SAR information on these model phones is on file with the FCC and can be found under the Display Grant section of <http://www.fcc.gov/oet/ea/fccid>.

##### Co-located Statement

To comply with FCC RF exposure compliance requirement, the antenna used for this transmitter must not be co-located or operating in conjunction with any other transmitter/antenna except those already approved in this filing.

##### Handheld Devices

This device was tested for typical body-worn operation. Use only Zebra tested and approved belt-clips, holsters, and similar accessories to ensure FCC Compliance. The use of third-party belt-clips, holsters, and similar accessories may not comply with FCC RF exposure compliance requirements, and should be avoided.



## Laser Devices

Complies with 21CFR1040.10 and 1040.11 except for deviations pursuant to Laser Notice No. 50, dated June 24, 2007 and IEC 60825-1 (Ed. 2.0), EN60825-1: 2007.

The laser classification is marked on one of the labels on the device.

Class 1 Laser devices are not considered to be hazardous when used for their intended purpose. The following statement is required to comply with US and international regulations:

**Caution:** Use of controls, adjustments or performance of procedures other than those specified herein may result in hazardous laser light exposure.

Class 2 laser scanners use a low power, visible light diode. As with any very bright light source, such as the sun, the user should avoid staring directly into the light beam. Momentary exposure to a Class 2 laser is not known to be harmful.

## Scanner Labeling

①

CAUTION - CLASS 2 LASER/LED LIGHT WHEN OPEN. DO NOT STARE INTO BEAM.  
ATTENTION - LUMIERE LASER/LED DE CLASSE 2 EN CAS D'OUVERTURE. NE PAS REGARDER DANS LE FAISCEAU. VORSICHT - LASERLICHT/LEDLICHT KLASSE 2, WENN ABDECKUNG GEÖFFNET. NICHT IN DEN STRAHL BLICKEN.  
注意: 打开时有 2 类激光 / LED 辐射 勿直视光束

②

LASER/LED LIGHT-DO NOT STARE INTO BEAM. CLASS 2 LASER/LED PRODUCT.  
ATTENTION - LUMIERE LASER/LED DE CLASSE 2. NE PAS REGARDER DANS LE FAISCEAU APPROXIMATI-  
ONNEL.  
LASER/LED DE CLASSE 2. WENN ABDECKUNG GEÖFFNET, NICHT IN DEN STRAHL BLICKEN.  
注意: 打开时有 2 类激光 / LED 辐射 勿直视光束

③

COMPLIES WITH 21 CFR1040.10 AND 1040.11 EXCEPT FOR DEVIATIONS PURSUANT TO LASER NOTICE NO. 50, DATED JUNE 24, 2007, AND IEC 60825-1 (Ed.2.0), EN60825-1:2007

Labels read:

1. CAUTION - CLASS 2 LASER/LED LIGHT WHEN OPEN. DO NOT STARE INTO BEAM.
2. LASER/LED LIGHT - DO NOT STARE INTO BEAM. CLASS 2 LASER/LED PRODUCT.
3. COMPLIES WITH 21 CFR1040.10 AND 1040.11 EXCEPT FOR DEVIATIONS PURSUANT TO LASER NOTICE NO. 50, DATED JUNE 24, 2007, AND IEC 60825-1 (Ed.2.0), EN60825-1:2007.

### LED Devices

Complies with IEC/EN60825-1:2001 & IEC/EN62471:2006.

## Power Supply

Use ONLY a LISTED, Type no. PWRS-14000 (5.4 VDC, 3 A), or KT -14000 (5.4 VDC, 3 A), direct plug-in power supply, marked Class 2 or LPS (IEC60950-1, SELV). Use of alternative Power Supply will invalidate any approvals given to this unit and may be dangerous.

## Batteries

### Taiwan - Recycling



EPA (Environmental Protection Administration) requires dry battery

「廢電池請回收」 producing or importing firms in accordance with Article 15 of the Waste Disposal Act are required to indicate the recycling marks on the batteries used in sales, giveaway or promotion. Contact a qualified Taiwanese recycler for proper battery disposal.

### Battery Information

Use only Zebra approved batteries. Accessories which have battery charging capability are approved for use with the following battery models:

- Zebra 82-150612-01 (3.7 Vdc,2400 mAh)

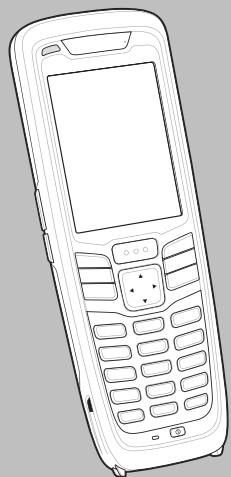
Zebra rechargeable battery packs are designed and constructed to the highest standards within the industry.

However, there are limitations to how long a battery can operate or be stored before needing replacement. Many factors affect the actual life cycle of a battery pack, such as heat, cold, harsh environmental conditions and severe drops.

When batteries are stored over six (6) months, some irreversible deterioration in overall battery quality may occur. Store batteries at half of full charge in a dry, cool place, removed from the equipment to prevent loss of capacity, rusting of metallic parts and electrolyte leakage. When storing batteries for one year or longer, the charge level should be verified at least once a year and charged to half of full charge.

Replace the battery when a significant loss of run time is detected.

Standard warranty period for all Zebra batteries is one year, regardless if the battery was purchased separately or included as part of the mobile computer. For more information on Zebra batteries, please visit: <http://www.zebra.com/batterybasics>



Zebra reserves the right to make changes to any product to improve reliability, function, or design. Zebra does not assume any product liability arising out of, or in connection with, the application or use of any product, circuit, or application described herein. No license is granted, either expressly or by implication, estoppel, or otherwise under any patent right or patent, covering or relating to any combination, system, apparatus, machine, material, method, or process in which Zebra products might be used. An implied license exists only for equipment, circuits, and subsystems contained in Zebra products.

## Warranty

For the complete Zebra hardware product warranty statement, go to: <http://www.zebra.com/warranty>.



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## Battery Safety Guidelines

- The area in which the units are charged should be clear of debris and combustible materials or chemicals. Particular care should be taken where the device is charged in a non commercial environment.
- Follow battery usage, storage, and charging guidelines found in the user's guide.
- Improper battery use may result in a fire, explosion, or other hazard.
- To charge the mobile device battery, the battery and charger temperatures must be between +32°F and +104°F (0°C and +40°C)
- Do not use incompatible batteries and chargers. Use of an incompatible battery or charger may present a risk of fire, explosion, leakage, or other hazard. If you have any questions about the compatibility of a battery or a charger, contact Zebra support.
- To enable authentication of an approved battery, as required by IEEE1725 clause 10.2.1, all batteries will carry a hologram. Do not fit any battery without checking it has the authentication hologram.
- For devices that utilize a USB port as a charging source, the device shall only be connected to products that bear the USB-IF logo or have completed the USB-IF compliance program.
- Do not disassemble or open, crush, bend or deform, puncture, or shred.
- Severe impact from dropping any battery-operated device on a hard surface could cause the battery to overheat.
- Do not short circuit a battery or allow metallic or conductive objects to contact the battery terminals.
- Do not modify or remanufacture, attempt to insert foreign objects into the battery, immerse or expose to water or other liquids, or expose to fire, explosion, or other hazard.
- Do not leave or store the equipment in or near areas that might get very hot, such as in a parked vehicle or near a radiator or other heat source. Do not place battery into a microwave oven or dryer.
- Battery usage by children should be supervised.
- Please follow local regulations to promptly dispose of used re-chargeable batteries.
- Do not dispose of batteries in fire.
- Seek medical advice immediately if a battery has been swallowed.
- In the event of a battery leak, do not allow the liquid to come in contact with the skin or eyes. If contact has been made, wash the affected area with large amounts of water and seek medical advice.
- If you suspect damage to your equipment or battery, contact Zebra support to arrange for inspection.

## Radio Frequency Interference Requirements-FCC



Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna
- Increase the separation between the equipment and receiver
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected
- Consult the dealer or an experienced radio/TV technician for help.

## Radio Transmitters (Part 15)

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

## Radio Frequency Interference Requirements - Canada

This Class B digital apparatus complies with Canadian ICES-003.

Cet appareil numérique de la classe B est conforme à la norme NMB-003 du Canada.

## Radio Transmitters

This device complies with RSS 210 of Industry Canada. Operation is subject to the following two conditions: (1) this device may not cause harmful interference and (2) this device must accept any interference received, including interference that may cause undesired operation.

Ce dispositif est conforme à la norme CNR-210 d'Industrie Canada applicable aux appareils radio exempts de licence. Son fonctionnement est sujet aux deux conditions suivantes: (1) le dispositif ne doit pas produire de brouillage préjudiciable, et (2) ce dispositif doit accepter tout brouillage reçu, y compris un brouillage susceptible de provoquer un fonctionnement indésirable.

Label Marking: The Term “IC:” before the radio certification only signifies that Industry Canada technical specifications were met.

## CE Marking and European Economic Area (EEA)

## Frequency of Operation

WARNING: This is a Class A product. In a domestic environment this product may cause radio interference in which case the user may be required to take adequate measures.

The use of 2.4 GHz RLAN's, for use through the EEA, have the following restrictions:

- Maximum radiated transmit power of 100 mW EIRP in the frequency range 2.400 - 2.4835 GHz
- Bluetooth® Wireless Technology for use through the EEA has the following restrictions:
  - Maximum radiated transmit power of 100mW EIRP in the frequency range 2.400 -2.4835 GHz

## Statement of Compliance

### MC2100

Zebra hereby, declares that this device is in compliance with all the applicable Directives

2004/108/EC, 2006/95/EC and 2011/65/EU. A Declaration of Conformity may be obtained from http://www.zebra.com/doc.

### MC2180

Zebra hereby, declares that this device is in compliance with the essential requirements and other relevant provisions of Directive 1999/5/EC and 2011/65/EU. A Declaration of Conformity may be obtained from http://www.zebra.com/doc.

### Japan (VCCI) - Voluntary Control Council for Interference

### Class B ITE

この装置は、情報処理装置等電波障害自主規制協議会（ V C C I ）の基準に基づくクラス B 情報技術装置です。この装置は、家庭環境で使用することを目的としていますが、この装置がラジオやテレビジョン受信機に近接して使用されると、受信障害を引き起こすことがあります。取扱説明書に従って正しい取り扱いをして下さい。

### Korea Warning Statement for Class B ITE

기종별	사 용 자 안 내 문
B 급 기기 ( 가정용 방송통신기기 )	이 기기는 가정용 (B 급 )으로 전자파적합등록을 한 기기로서 주로 가정에서 사용하는 것을 목적으로 하며, 모든 지역에서 사용할 수 있습니다 .

### Other Countries

### Brazil

Declarações Regulamentares para MC2180 - Brazil

Nota: “A marca de certificação se aplica ao Transceptor, modelo MC2180. Este equipamento opera em caráter secundário, isto é, não tem direito a proteção contra interferência prejudicial, mesmo de estações do mesmo tipo, e não pode causar interferência a sistemas operando em caráter primário.”

Para maiores informações sobre ANATEL consulte o site: www.anatel.gov.br

### Chile

“Este equipo cumple con la Resolución No 403 de 2008, de la Subsecretaria de telecomunicaciones, relativa a radiaciones electromagnéticas.”

### China

合格证：Quality Certificate



### Mexico

Restrict Frequency Range to: 2.450 - 2.4835 GHz.

### South Korean

가

### Taiwan

## 臺灣

低功率電波輻射性電機管理辦法
第十二條

經型式認證合格之低功率射頻電機，非經許可，公司、商號或使用者均不得擅自變更頻率、加大功率或變更原設計之特性及功能。

### 第十四條

低功率射頻電機之使用不得影響飛航安全及干擾合法通信；經發現有干擾現象時，應立即停用，並改善至無干擾時方得繼續使用。

前項合法通信，指依電信規定作業之無線電通信。低功率射頻電機須忍受合法通信或工業、科學及醫療用電波輻射性電機設備之干擾。

### Ukraine

This equipment corresponds to requirements of the Technical Regulation No. 1057, 2008 on restrictions as to the use of some dangerous substances in electric and electronic devices.

### Thailand

## เครื่องโทรคมนาคมและอุปกรณ์

มีความสอดคล้อง อกตามข้อกำหนดของ

## กทช .

## Waste Electrical and Electronic Equipment (WEEE)

**English:** For EU Customers: All products at the end of their life must be returned to Zebra for recycling. For information on how to return product, please go to: http://www.zebra.com/weee

**Français :** Clients de l'Union Européenne : Tous les produits en fin de cycle de vie doivent être retournés à Zebra pour recyclage. Pour de plus amples informations sur le retour de produits, consultez : http://www.zebra.com/weee.

**Español:** Para clientes en la Unión Europea: todos los productos deberán entregarse a Zebra al final de su ciclo de vida para que sean reciclados. Si desea más información sobre cómo devolver un producto, visite: http://www.zebra.com/weee.

**Deutsch:** Für Kunden innerhalb der EU: Alle Produkte müssen am Ende ihrer Lebensdauer zum Recycling an Zebra zurückgesandt werden. Informationen zur Rücksendung von Produkten finden Sie unter http://www.zebra.com/weee.

**Italiano:** per i clienti dell'UE: tutti i prodotti che sono giunti al termine del rispettivo ciclo di vita devono essere restituiti a Zebra al fine di consentirne il riciclaggio. Per informazioni sulle modalità di restituzione, visitare il seguente sito Web: http://www.zebra.com/weee.

**Português:** Para clientes da UE: todos os produtos no fim de vida devem ser devolvidos à Zebra para reciclagem. Para obter informações sobre como devolver o produto, visite: http://www.zebra.com/weee.

**Nederlands:** Voor klanten in de EU: alle producten dienen aan het einde van hun levensduur naar Zebra te worden teruggezonden voor recycling. Raadpleeg http://www.zebra.com/weee voor meer informatie over het terugzenden van producten.

**Polski:** Klienci z obszaru Unii Europejskiej: Produkty wycofane z eksploatacji należ y zwrócić do firmy Zebra w celu ich utylizacji. Informacje na temat zwrotu produktów znajdują się na stronie internetowej http://www.zebra.com/weee.

**Čeština:** Pro zákazníky z EU: Všechny produkty je nutné po skončení jejich životnosti vrátit společnosti Zebra k recyklaci. Informace o způsobu vrácení produktu najdete na webové stránce: http://www.zebra.com/weee.

**Eesti:** EL klientidele: kõik tooted tuleb nende eluea lõppedes tagastada taaskasutamise eesmärgil Zebra'ile. Lisainformatsiooni saamiseks toote tagastamise kohta külastage palun aadressi: http://www.zebra.com/weee.
**Magyar:** Az EU-ban vásárlóknak: Minden tönkrement terméket a Zebra vállalathoz kell eljuttatni újrahaszonítás céljából. A termék visszajuttatásának módjával kapcsolatos tudnivalókrét látogasson el a http://www.zebra.com/weee weboldalra.

**Slovenski:** Za kupce v EU: vsi izdelki se morajo po poteku življenjske dobe vrniti podjetju Zebra za reciklažo. Za informacije o vračilu izdelka obiščite: http://www.zebra.com/weee.

**Svenska:** För kunder inom EU: Alla produkter som uppnått sin livslängd måste returneras till Zebra för återvinning. Information om hur du returnerar produkten finns på http://www.zebra.com/weee.

**Suomi:** Asiakkaat Euroopan unionin alueella: Kaikki tuotteet on palautettava kierrätettäväksi Zebra-yhtiöön, kun tuotetta ei enää käytetä. Lisätietoja tuotteen palauttamisesta on osoitteessa http://www.zebra.com/weee.

**Dansk:** Til kunder i EU: Alle produkter skal returneres til Zebra til recirkulering, når de er udtjent. Læs oplysningerne om returnering af produkter på: http://www.zebra.com/weee.

**Ελληνικά:** Για πελάτες στην Ε.Ε.: Όλα τα προϊόντα, στο τέλος της διάρκειας ζωής τους, πρέπει να επιστρέφονται στην Zebra για ανακύκλωση. Για περισσότερες πληροφορίες σχετικά με την επιστροφή ενός προϊόντος, επισκεφθείτε τη διεύθυνση http://www.zebra.com/weee στο Διαδίκτυο.

**Malti:** Għal klijenti fl-UE: il-prodotti kollha li jkunu waslu fl-aħħar tal-hajja ta' l-użu tagħhom, iridu jiġu rritornati għand Zebra għar-riċiklagg. Għal aktar taġġirif dwar kif għandek tirritorna l-prodott, jekk jogħġbok żur: http://www.zebra.com/weee.

**Slovenski:** Za kupce v EU: vsi izdelki se morajo po poteku življenjske dobe vrniti podjetju Zebra za reciklažo. Za informacije o vračilu izdelka obiščite: http://www.zebra.com/weee.

**Slovenčina:** Pre zákazníkov z krajín EU: Všetky výrobky musia byť po uplynutí doby ich životnosti vrátené spoločnosti Zebra na recykláciu. Blížšie informácie o vrátení výrobkov nájdete na: http://www.zebra.com/weee.

**Lietuvių:** ES vartotojams: visi gaminiai, pasibaigus jų eksploatacijos laikui, turi būti gražinti utilizuoti į kompaniją „Zebra“. Daugiau informacijos, kaip gražinti gaminių, rasite: http://www.zebra.com/weee.

**Latviešu:** ES klientiem: visi produkti pēc to kalpošanas mūža beigām ir jānogādā atpakaļ Zebra atreizējam pārstrādei. Lai iegūtu informāciju par produktu nogādāšanu Zebra, lūdzu, skatiet: http://www.zebra.com/weee.

## TURKISH WEEE Statement of Compliance

EEE Yönetmeliğine Uygundur

## Software Support

Zebra wants to ensure that customers have the latest release of entitled software at the time of product purchase.

To confirm that your Zebra device shipped with the latest release of entitled software, visit: www.zebra.com/support. Check for the latest software from *Software Downloads > Product Line/Product > Go*.

If your device does not have the latest entitled software release as of your product purchase date, please e-mail a request to Zebra at: entitlementservices@zebra.com.

You must include the following essential device information with your request:

- Model number
- Serial number
- Proof of purchase
- Title of the software download you are requesting.

If it is determined by Zebra that your device is entitled to the latest software release, you will receive an e-mail containing a link directing you to a Zebra Web site to download the appropriate software.

## Service Information

If you have a problem using the equipment, contact your facility’s Technical or Systems Support. If there is a problem with the equipment, they will contact the Zebra Support at: http://www.zebra.com/support.

For the latest version of this guide go to: http://www.zebra.com/support.