



Product Marketing Bulletin

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Business Segment: EMC DCS ENC
 Other

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Urgency Level	Notice applies to regions:	Government:	Published for:	
General Information	<input checked="" type="checkbox"/> North America <input checked="" type="checkbox"/> Latin America	<input checked="" type="checkbox"/> EMEA <input checked="" type="checkbox"/> Asia Pacific	<input checked="" type="checkbox"/> Federal <input checked="" type="checkbox"/> North America State & Local	<input checked="" type="checkbox"/> Associates <input checked="" type="checkbox"/> Partners <input checked="" type="checkbox"/> Distributors

Description:	MC31XX: End of Sale Announcement
Reason for Change:	PMB2587: End of Sale of MC31XX and Transition to MC32N0

1. Transition Overview

This Product Marketing Bulletin provides advanced notification informing Zebra Technology's valued customers of the end of life plans for MC31XX configurations. The MC31XX will be replaced by the MC32XX in our portfolio. Please see below for brief description of MC32XX. A product transition timeline and affected MC31XX configuration table has been provided. This end of sale timeline reflects our current plan and is effective while supplies last

The MC32N0 product family; a new, next generation, mid-range rugged handheld mobile computer for key-based and touch-screen applications was announced in June 2014 (ref. PMB # 2462). As a Technology Refresh of the MC31XX product line, the MC32N0 incorporates the best of the MC3XXX polestars, as well as mechanical improvements while maintaining compatibility to the MC3000 accessory ecosystem.

With the MC32N0 technology advances as well its product life cycle benefits, we are now beginning the process of the MC31XX end of sale.

MC32N0 New Features:

- Choice of Windows Embedded Compact 7 or Android Jelly Bean v4.1.1*
- 802.11 a/b/g/n
- Two Memory and Processor Configurations:
- Standard: 512MB/2GB, 800 MHz; Premium: 1GB/4GB, 1GHz
- SE965 1D scan engine w/ adaptive scanning
- SE4750 2D scan engine
- Improved Battery design for fast intuitive insertion/removal experience

2. Product Transition Timeline and Mapping Table

The tables below highlight the transition timeline as well as “From – To” mapping of configurations

Product Transition Timeline*	Date
First RMA Request Date for Channel Returns	April 1, 2015
Last RMA Request Date for Channel Returns	April 8, 2015
Last Channel Return Date	May 10, 2015
Last Book Date (or while supplies last)	Aug 28, 2015
Last Ship Date	Oct 30, 2015
End of Engineering Support Date	April 30, 2016
End of Service Date	Oct 30, 2020
Availability of MC32N0	June 27, 2014

** Dates above are subject to change based on material availability*

** Note: Any changes to above timeline will be communicated via a revised Product Marketing Bulletin (PMB).*

**Requests to fulfill additional orders received after the September August 28, 2015 Last Book Date will be reviewed on a case by case basis and are dependent on material availability, production resources and capacity to determine if additional product can be produced. As we move through this transition plan from the MC31XX to the MC32XX with a ramp down of MC31XX and ramp up volume production of MC32XX we expect material and production costs will rise on MC31XX. Zebra will make every effort to maintain existing pricing for MC31XX, but it is likely that list prices will increase to cover additional incurred costs associated with supporting End of Life products.*

Discontinued P/N	Description	Replacement part number			Comments
		Standard	Premium CE	Premium Android	
MC3100-RL2S04E00	MC: BATCH,BT,ROT,1D,28KY,1X,CE6,256/1G	No direct replacement suggest MC32N0-RL2SCLE0A			See PMB2462 for details
MC3100-RL3S04E00	MC: BATCH,BT,ROT,1D,38KY,1X,CE6,256/1G	No direct replacement suggest MC32N0-RL3SCLE0A			See PMB2462 for details
MC3100-RL4S04E00	MC: BATCH,BT,ROT,1D,48KY,1X,CE6,256/1G	No direct replacement suggest MC32N0-RL4SCLE0A			See PMB2462 for details
MC3100-SI3H04E00	MC: BATCH,BT,SS,2D,38KY,2X,CE6,256/1G	No direct replacement suggest MC32N0-SI3HCLE0A			See PMB2462 for details
MC3100-SL3H04E00	MC: BATCH,BT,SS,1D,38KY,2X,CE6,256/1G	No direct replacement suggest MC32N0-SL3HCLE0A			See PMB2462 for details
MC3190-GD3H04EIA	MC: LAN,BT,GN,DPM,38KY,2X,CE6,256/1G,IST*	No direct replacement			See PMB2462 for details
MC3190-GD3H24EIA	MC: WLA,BT,GUN,2D,38KY,2X,WM65,256/1G,IST	No direct replacement			See PMB2462 for details
MC3190-GI2H04E0A	MC: WLAN,BT,GUN,2D,28KY,2X,CE60,256/1G,WW	MC32N0-GI2HCLE0A	MC32N0-GI3HCHEIA	MC32N0-GI2HAHEIA	See PMB2462 for details
MC3190-GI2H24E0A	MC: WLAN,BT,GUN,2D,28KY,2X,WM65,256/1G,WW	MC32N0-GI2HCLE0A	MC32N0-GI3HCHEIA	MC32N0-GI2HAHEIA	See PMB2462 for details
MC3190-GI3H04E0A	MC: WLAN,BT,GUN,2D,38KY,2X,CE60,256/1G,WW	MC32N0-GI3HCLE0A	MC32N0-GI3HCHEIA	MC32N0-GI3HAHEIA	See PMB2462 for details
MC3190-GI3H04EIA	MC: WLAN,BT,GUN,2D,38KY,2X,CE6,256/1G,IST		MC32N0-GI2HCHEIA		See PMB2462 for details
MC3190-GI3H24E0A	MC: WLAN,BT,GUN,2D,38KY,2X,WM65,256/1G,WW	MC32N0-GI3HCLE0A	MC32N0-GI3HCHEIA	MC32N0-GI3HAHEIA	See PMB2462 for details
MC3190-GI3H24E8A	MC: WLAN,BT,GUN,2D,38KY,2X,WM65,256/1G	MC32N0-GI3HCLE0A	MC32N0-GI3HCHEIA Or CPR needed	MC32N0-GI3HAHEIA	See PMB2462 for details
MC3190-GI4H04E0A	MC: WLAN,BT,GUN,2D,48KY,2X,CE60,256/1G,WW	MC32N0-GI4HCLE0A	MC32N0-GI4HCHEIA	MC32N0-GI4HAHEIA	See PMB2462 for details
MC3190-GI4H04EAA	WLAN,BT,GUN,2D,48KY,2X,CE60,256/1G	MC32N0-GI4HCLE0A	MC32N0-GI4HCHEIA	MC32N0-GI4HAHEAA	See PMB2462 for details
MC3190-GI4H04EIA	MC: WLA,BT,GUN,2D,48KY,2X,CE60,256/1G,IST		MC32N0-GI4HCHEIA	MC32N0-GI4HAHEAA	See PMB2462 for details
MC3190-GI4H04JAJ	WLAN,BT,GUN,2D,48KY,2X,CE6,256/1G,PT,JP*	No direct replacement			See PMB2462 for details
MC3190-GI4H24E0A	MC: WLAN,BT,GUN,2D,48KY,2X,WM65,256/1G,WW	MC32N0-GI4HCLE0A	MC32N0-GI4HCHEIA	MC32N0-GI4HAHEIA	See PMB2462 for details
MC3190-GL2H04E0A	MC: WLAN,BT,GUN,1D,28KY,2X,CE6,256/1G,WW	MC32N0-GL2HCLE0A	MC32N0-GL2HCHEIA	MC32N0-GL2HAHEIA	See PMB2462 for details

Discontinued P/N	Description	Replacement part number			Comments
		Standard	Premium CE	Premium Android	
MC3190-GL2H04EIA	MC:WLAN,BT,GUN,1D,28KY,2X,CE6,256/1G,IST		MC32N0-GL2HCHEIA	MC32N0-GL2HAHEIA	See PMB2462 for details
MC3190-GL2H04J6J	MC:WLAN,BT,GUN,1D,28KY,CE60,256/1G,JP	No direct replacement			See PMB2462 for details
MC3190-GL2H24E0A	MC:WLAN,BT,GUN,1D,28KY,2X,WM65,256/1G,WW		MC32N0-GL2HAHEIA		See PMB2462 for details
MC3190-GL3H24J0J	MC:WLAN,BT,GUN,2D,38KY,2X,WM65,256/1G,JP	No direct replacement			See PMB2462 for details
MC3190-GL2H04J0J	MC:WLAN,BT,GUN,1D,28KY,2X,CE60,256/1G,JP	No direct replacement			See PMB2462 for details
MC3190-GL2H24EIA	MC:WLA,BT,GUN,1D,28KY,2X,WM65,256/1G,IST	MC32N0-GL2HCLE0A	MC32N0-GL2HCHEIA	MC32N0-GL2HAHEIA	See PMB2462 for details
MC3190-GL3H04E0A	MC:WLAN,BT,GUN,1D,38KY,2X,CE6,256/1G,WW	MC32N0-GL3HCLE0A	MC32N0-GL3HCHEIA	MC32N0-GL3HAHEIA	See PMB2462 for details
MC3190-GL3H04J0J	MC:WLAN,BT,GUN,1D,38KY,2X,CE60,256/1G,JP	No direct replacement			See PMB2462 for details
MC3190-GL3H24E0A	MC:WLAN,BT,GUN,1D,38KY,2X,WM65,256/1G,WW	MC32N0-GL3HCLE0A	MC32N0-GL3HCHEIA	MC32N0-GL3HAHEIA	See PMB2462 for details
MC3190-GL3H04EIA	MC:WLA,BT,GUN,1D,38KY,2X,CE60,256/1G,IST		MC32N0-GL3HCHEIA	MC32N0-GL3HAHEIA	See PMB2462 for details
MC3190-GL3H24EIA	MC:WLA,BT,GUN,1D,38KY,2X,WM65,256/1G,IST		MC32N0-GL3HCHEIA	MC32N0-GL3HAHEIA	See PMB2462 for details
MC3190-GL4H04E0A	MC:WLAN,BT,GUN,1D,48KY,2X,CE6,256/1G,WW	MC32N0-GL4HCLE0A	MC32N0-GL4HCHEIA	MC32N0-GL4HAHEIA	See PMB2462 for details
MC3190-GL4H04EAA	MC:WLAN,BT,GUN,1D,48KY,PT,CE6,256/1G,WW	CPR needed			See PMB2462 for details
MC3190-GL4H04J0J	MC:WLAN,BT,GUN,1D,48KY,2X,CE60,256/1G,JP	No direct replacement			See PMB2462 for details
MC3190-GL4H24E0A	MC:WLAN,BT,GUN,1D,48KY,2X,WM65,256/1G,WW	MC32N0-GL4HCLE0A	MC32N0-GL4HCHEIA	MC32N0-GL4HAHEIA	See PMB2462 for details
MC3190-RL2S04C0A	MC:WLAN,BT,ROT,1D,28KY,1X,CE6,256/1G,WW*	MC32N0-RL2SCLC0A		MC32N0-RL2SAHEIA	See PMB2462 for details
MC3190-RL2S04J0J	MC:WLAN,BT,ROT,1D,28KY,1X,CE60,256/1G,JP	No direct replacement			See PMB2462 for details
MC3190-RL2S04K0A	MC:WLAN,BT,ROT,1D,28KY,1X,CE60,256/1G,KR	MC32N0-RL2SCLK0A			See PMB2462 for details
MC3190-GLMH04E1A	MC:WLAN,BT,GUN,1D,20KY,2X,CE6,256/1G,	No direct replacement			See PMB2462 for details
MC3190-RL2H04E0A	MC:WLAN,BT,ROT,1D,28KY,2X,CE6,256/1G,WW	MC32N0-RL2HCLE0A	MC32N0-RL2HCHEIA		See PMB2462 for details
MC3190-RL2S04E0A	MC:WLAN,BT,ROT,1D,28KY,1X,CE6,256/1G,WW	MC32N0-RL2SCLE0A		MC32N0-RL2SAHEIA	See PMB2462 for details
MC3190-RL2S24E0A	MC:WLAN,BT,ROT,1D,28KY,1X,WM65,256/1G,WW	MC32N0-RL2SCLE0A		MC32N0-RL2SAHEIA	See PMB2462 for details
MC3190-RL2S24J0J	MC:WLAN,BT,ROT,1D,28KY,1X,WM65,256/1G,JP	No direct replacement			See PMB2462 for details
MC3190-RL3H04EIA	MC:WLAN,BT,ROT,1D,38KY,2X,CE6,256/1G,IST	MC32N0-RL3HCLE0A	MC32N0-RL3HCHEIA	MC32N0-RL3SAHEIA	See PMB2462 for details
MC3190-RL3H24E0A	MC:WLAN,BT,ROT,1D,38KY,2X,WM6,256/1G,WW	MC32N0-RL3HCLE0A	MC32N0-RL3HCHEIA	MC32N0-RL3SAHEIA	See PMB2462 for details
MC3190-RL3S04E0A	MC:WLAN,BT,ROT,1D,38KY,1X,CE60,256/1G,WW	MC32N0-RL3SCLE0A		MC32N0-RL3SAHEIA	See PMB2462 for details
MC3190-RL3S04EIA	MC:WLAN,BT,RT,1D,38KY,1X,CE6,256/1G,IST*	MC32N0-RL3SCLE0A	MC32N0-RL3HCHEIA	MC32N0-RL3SAHEIA	See PMB2462 for details
MC3190-RL3S04J0J	MC:WLAN,BT,ROT,1D,38KY,1X,CE60,256/1G,JP	No direct replacement			See PMB2462 for details
MC3190-RL3S24E0A	MC:WLAN,BT,ROT,1D,38KY,1X,WM6,256/1G,WW	MC32N0-RL3SCLE0A	MC32N0-RL3HCHEIA	MC32N0-RL3SAHEIA	See PMB2462 for details
MC3190-RL3S24EIA	MC:WLAN,BT,RT,1D,38KY,1X,WM65,256/1G,IST	MC32N0-RL3SCLE0A	MC32N0-RL3HCHEIA	MC32N0-RL3SAHEIA	See PMB2462 for details
MC3190-RL4S04E0A	MC:WLAN,BT,ROT,1D,48KY,1X,CE6,256/1G,WW	MC32N0-RL4SCLE0A	MC32N0-RL4HCHEIA	MC32N0-RL4SAHEIA	See PMB2462 for details
MC3190-RL4S04T0A	MC:WLAN,BT,ROT,1D,48KY,1X,CE6,256/1G,WW	No direct replacement			See PMB2462 for details
MC3190-RL4S24E0A	MC:WLAN,BT,ROT,1D,48KY,1X,WM6,256/1G,WW	MC32N0-RL4SCLE0A	MC32N0-RL4SAHEIA	MC32N0-RL4SAHEIA	See PMB2462 for details

Discontinued P/N	Description	Replacement part number			Comments
		Standard	Premium CE	Premium Android	
MC3190-RLMH04E2A	MC:WLAN,BT,ROT,1D,20KY,2X,CE6,256/1G	No direct replacement			See PMB2462 for details
MC3190-RLMS04E3A	MC:WLAN,BT,ROT,1D,20KY,1X,CE6,256/1G	No direct replacement			See PMB2462 for details
MC3190-RL3S04C0A	MC:WLAN,BT,ROT,1D,38KY,1X,CE60,256/1G,CN	MC32N0-RL3SCLC0A			See PMB2462 for details
MC3190-RL4S04J0J	MC:WLAN,BT,ROT,1D,48KY,1X,CE60,256/1G,JP	No direct replacement			See PMB2462 for details
MC3190-SD3H04E1A	MC:WLAN,BT,SS,DPM,38KY,2X,CE6,IST,WW*	No direct replacement			See PMB2462 for details
MC3190-SD3H24E1A	MC:WLAN,BT,SS,DPM,38KY,2X,WM6.5,IST,WW*	No direct replacement			See PMB2462 for details
MC3190-SI2H04E0A	MC:WLAN,BT,SS,2D,28KY,2X,CE6,256/1G,WW	MC32N0-SI4HCLE0A	MC32N0-SI4HCHEIA	MC32N0-SI4HAHEIA	See PMB2462 for details
MC3190-SI2H04J0J	MC:WLAN,BT,SS,2D,28KY,2X,CE60,256/1G,JP	No direct replacement			See PMB2462 for details
MC3190-SI2H24J0J	MC:WLAN,BT,SS,2D,28KY,2X,WM6.5,256/1G,JP	No direct replacement			See PMB2462 for details
MC3190-SI3H04E0A	MC:WLAN,BT,SS,2D,38KY,2X,CE6,256/1G,WW	MC32N0-SI3HCLE0A	MC32N0-SI3HCHEIA	MC32N0-SI3HAHEIA	See PMB2462 for details
MC3190-SI2H24E0A	MC:WLAN,BT,SS,2D,28KY,2X,WM6.5,256/1G,WW	MC32N0-SI2HCLE0A	MC32N0-SI2HCHEIA	MC32N0-SI2HAHEIA	See PMB2462 for details
MC3190-SI3H04E1A	MC:WLAN,BT,SS,2D,38KY,2X,CE6,256/1G,IST*		MC32N0-SI3HCHEIA	MC32N0-SI3HAHEIA	See PMB2462 for details
MC3190-SI4H04E0A	MC:WLAN,BT,SS,2D,48KY,2X,CE6,256/1G,WW	MC32N0-SI3HCLE0A	MC32N0-SI3HCHEIA	MC32N0-SI3HAHEIA	See PMB2462 for details
MC3190-SI4H24E0A	MC:WLAN,BT,SS,2D,48KY,2X,WM6.5,256/1G,WW	MC32N0-SI4HCLE0A	MC32N0-SI4HCHEIA	MC32N0-SI4HAHEIA	See PMB2462 for details
MC3190-SI4S04E0A	MC:WLAN,BT,SS,2D,48KY,1X,CE60,256/1G,WW	MC32N0-SI4SCLE0A			See PMB2462 for details
MC3190-SL2H24E0A	MC:WLAN,BT,SS,1D,28KY,2X,WM6.5,256/1G,WW	MC32N0-SL2HCLE0A	MC32N0-SL2HCHEIA	MC32N0-SL2HAHEIA	See PMB2462 for details
MC3190-SI3H04J0J	MC:WLAN,BT,SS,2D,38KY,2X,CE60,256/1G,JP	No direct replacement			See PMB2462 for details
MC3190-SI3H24E0A	MC:WLAN,BT,SS,2D,38KY,2X,WM6.5,256/1G,WW	MC32N0-SI3HCLE0A	MC32N0-SI3HCHEIA	MC32N0-SI3HAHEIA	See PMB2462 for details
MC3190-SI3H24E1A	MC:WLAN,BT,SS,2D,38KY,2X,WM6.5,256/1G,IST		MC32N0-SI3HCHEIA	MC32N0-SI3HAHEIA	See PMB2462 for details
MC3190-SL2H04C9A	TERMINAL,MC,WLAN,BT,SS,1D,28KY,2X,CE6,256/1G	No direct replacement			See PMB2462 for details
MC3190-SL2H04E0A	MC:WLAN,BT,SS,1D,28KY,2X,CE6,256/1G,WW	MC32N0-SL2HCLE0A			See PMB2462 for details
MC3190-SL2H04E0TN	MC:WLAN,BT,SS,1D,28KY,2X,CE6,256/1G,TN	MC32N0-SL2HCLE0TN			See PMB2462 for details
MC3190-SL2H14E7A	MC:WLAN,BT,SS,1D,28KY,1X,CE6,256/1G,WW	MC32N0-SL2HCLE0A Or CPR needed			See PMB2462 for details
MC3190-SL2S04E0A	MC:WLAN,BT,SS,1D,28KY,1X,CE6,256/1G,WW	MC32N0-SL2SCLE0A			See PMB2462 for details
MC3190-SL3H04E0A	MC:WLAN,BT,SS,1D,38KY,2X,CE6,NON US*	MC32N0-SL3HCLE0A			See PMB2462 for details
MC3190-SL3H24E0A	MC:WLAN,BT,SS,1D,38KY,2X,WM6.5,256/1G,WW	MC32N0-SL3HCLE0A		MC32N0-SL3HAHEIA	See PMB2462 for details
MC3190-SL3S04E0A	MC:WLAN,BT,SS,1D,38KY,1X,CE60,256/1G,WW	MC32N0-SL3HCLE0A		MC32N0-SL3HAHEIA	See PMB2462 for details
MC3190-SL4H24E0A	MC:WLAN,BT,SS,1D,48KY,2X,WM6.5,256/1G,WW	MC32N0-SL4HCLE0A		MC32N0-SL4HAHEIA	See PMB2462 for details
MC3190-SL4H04E0A	MC:WLAN,BT,SS,1D,48KY,2X,CE6,256/1G,WW	MC32N0-SL4HCLE0A		MC32N0-SL4HAHEIA	See PMB2462 for details

If the configuration you are using is not listed above or is listed as Not Available please work with your Zebra sales associate to identify the best MC3200 for your customer's application and use case needs.

3. Accessories and Peripherals: Transition Timeline and Mapping Table

All current accessories will remain available and are forward compatible with the MC3200

4a. Service and Support:

In order to better support our customers during the End of Service Life period the following changes are being made to the Service Portfolio of the MC31XX

The following part numbers will no longer be available in Asia Pacific and EMEA regions, effective October 30, 2015:

Part Number	Part Number Description
SCG-MC31XX-10	1 Year Service Center Gold. Does not include Comprehensive Coverage. Does not include coverage for cradles. (Requires customer-supplied spares pool in NA and LA.) Not available in EMEA or Asia Pacific
SCG-MC31XX-30	3 Year Service Center Gold. Does not include Comprehensive Coverage. Does not include coverage for cradles. (Requires customer-supplied spares pool in NA and LA.) Not available in EMEA or Asia Pacific
SSG-MC31XX-10-R	1 Year Service from the Start Service Center Gold Renewal. Includes Comprehensive Coverage. Does not include coverage for cradles. (Requires customer-supplied spares pool in NA and LA) Not available in EMEA or Asia Pacific
SSG-MC31XX-10-R	2 Year Service from the Start Service Center Gold Renewal. Includes Comprehensive Coverage. Does not include coverage for cradles. (Requires customer-supplied spares pool in NA and LA). Can only be ordered ONCE after initial Service from the Start contract expires. Not available in EMEA or Asia Pacific
SSG-MC31XX-30	3 Year Service from the Start Service Center Gold. Includes Comprehensive Coverage. Does not include coverage for cradles. (Requires customer-supplied spares pool in NA and LA.) Not available in EMEA or Asia Pacific
SSG-MC31XX-50	5 Year Service from the Start Service Center Gold. Includes Comprehensive Coverage. Does not include coverage for cradles. (Requires customer-supplied spares pool in NA and LA.) Not available in EMEA or Asia Pacific

4b. Service and Support: End of Service Life Policy

Zebra Technologies Enterprise Corporation (“Zebra”) will provide service and support for products manufactured by Zebra for a period of five (5) years, commencing on the last day of the product’s final shipment.

Zebra will make reasonable, commercial attempts to continue to repair products beyond the five-year period at Zebra’s option:

- To meet contract commitments

- Where a significant commercial requirement is identified
- Where Zebra judges that there is sufficient commercial reason to warrant continuance of repair and support

Should technology used in the product become discontinued, obsolete, or no longer available in the public domain, making parts or assemblies no longer available for these reasons, Zebra at its discretion will evaluate the impact and if significant, consider the feasibility and economics of a design change to enable continued repair.

The End of Service Life period may be changed at Zebra's sole discretion.

5. Software Support and Entitlement Process

As of January 1, 2010, customers will not be entitled to receive telephone or e-mail technical support for hardware or software issue diagnosis if their products are not covered under warranty or covered by an Enterprise Mobility Services agreement.

Customers are required to have a valid Zebra Enterprise Services agreement in place to receive software support, which includes technical telephone and e-mail support and the ability to download and use software releases. Customers will need to provide product information when initiating their support requests, including the serial number of the product configuration(s) for which they require software.

Requests to download software releases are completed by submitting the "Request Download" form on Support Central or by calling the Zebra Enterprise support center. The information will be routed directly to a dedicated team that will quickly validate customer entitlement. Customers will then receive an e-mail containing instructions on how to download the appropriate software.

Customers who wish to purchase an Enterprise Mobility Services agreement can do so through the normal channels that they currently use to purchase Zebra products and services.

For more information:

- **Zebra employees:** please visit the [Enterprise Services Marketing Software Support home page](#)
- **Partners:** please visit the Services tab on the Product & Services Central page of the [PartnerCentral](#)

6. Frequently Asked Questions

Why are the MC31XX configurations being discontinued?

A: The launch of the MC32N0, which is positioned as the MC31XX technology update, provides the perfect transition to product for our MC3XXX customers. The MC32N0 product family offers state of the art features and enables the large MC3XXX install base to move to the next generation mobile computers with no impact to the accessory ecosystem investment. With the MC32N0 technology advances as well its product life cycle benefits, we are now beginning the MC31XX end of sale.

Q: Are there plans to discontinue the MC3XXX accessories?

A: No. The accessory ecosystem will remain and is forward compatible to the MC32N0.

Q: Does the current MC3XXX accessory ecosystem support the new MC32N0 configurations?

- A: Yes, all MC3XXX accessories including cradles, chargers, cables and holsters support all MC32N0 configurations. MC31XX standard and high capacity batteries are not forward compatible to the MC32N0 due to mechanical changes. Additionally, to charge the MC32N0 batteries outside the device an adapter will be needed.
- Q: Does this End of Sale notice affect MC319Z RFID Mobile Computer?**
A: No, This notice is intended solely to announce the EOL of the non RFID devices
- Q: Are the new MC32N0 standard and high capacity batteries backward compatible to existing accessories?**
A: No, due to the new design when charging batteries outside of the device it will require the addition of battery adapter (ADP-MC32-XX for spare battery slot on single slot cradle and also for the 4-Slot battery charger.
- Q: Are the MC32N0 batteries backward compatible to the MC31XX?**
A: No, due to design changes on the MC32N0 the MC32N0 batteries cannot be used with new MC31XX.
- Q: Are the MC31XX batteries forward compatible to the MC32N0?**
A: No, due to design changes on the MC32N0 the MC31XX batteries cannot be used with new MC32N0.
- Q: Are the MC32N0 pre-licensed pre-loaded with T?**
A: The MC32 Guns only are pre-licensed pre-loaded with Wavelink TE for both Android and CE configurations. The brick style devices MC32N0-S and MC32N0-R TE license will need to purchased separately

End of Life Timeline Definitions:

First RMA Request Date: first date distributors can request RMA for return of EOL product.

Last RMA Request Date: last date distributors can request RMA for return of EOL product.

Last Channel Return Date: last date physical product returns will be accepted (30 days after approval of RMA)

Last Book Date: last date orders will be accepted for product and/or bundles, kits or system packs containing the product.

Last Ship Date: latest date for which a customer can request product delivery.

End-of-Engineering Support: date when bug fixes, design revisions, and integration with other components, products or solutions will no longer be performed.

End of Service Date: last date when technical support and repair services will be available.

Warranty: Zebra Technologies Enterprise ("Zebra") hardware Products are warranted against defects in workmanship and materials for a period of twelve (12) months from the date of shipment, unless otherwise provided by Zebra in writing, provided the Product remains unmodified and is operated under normal and proper conditions. The sole obligation of Zebra for defective hardware Products is limited to repair or replacement (at Zebra's option) on a "return to service depot" basis with prior Zebra authorization. Zebra's sole obligation for software that when properly installed and used does not substantially conform to the published specifications in effect when the software is first shipped by Zebra, is to use commercially reasonable efforts to correct any reproducible material non conformity (as determined by Zebra at its sole discretion) by providing Buyer with: (a) telephone or e-mail access to report non conformance so that Motorola can verify reproducibility; (b) a software patch or bug fix, if available, or a workaround to bypass the issue, if available; and (c) where applicable, replacement of damaged or defective external media, such as a CD-ROM disk, on which the software was originally delivered.

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